Informant details

Name: sch 4/3/3 Contact

Informant ok with assisting investigations.

Action

This information is being referred to you to please determine whether any police action is required.

Thank you for working together to keep kids safe.

Kind regards,

Compliance Team

Blue Card Services, Justice Services

Department of Justice and Attorney-General

Level 20, 53 Albert Street, Brisbane Qld 4000



Linked organisation	No
Regulated activities	n/a

Information of concern

0200

Allegations are as follows:

sch 4/3/3

Informant details

Name: Contact

Informant ok with assisting investigations.

<u>Action</u>

This information is being referred to you to please determine whether any police action is required.

Thank you for working together to keep kids safe.

Kind regards,

Compliance Team

Blue Card Services, Justice Services

Department of Justice and Attorney-General

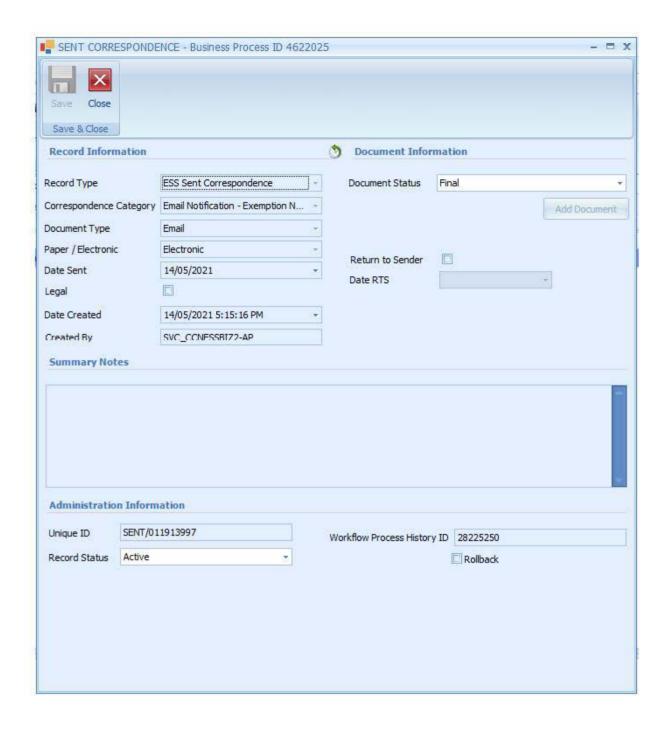


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From:

To: Blue Card Services - Legal Admin

Cc:

Subject: FW: Request for information under the Child Protection Act 1999 – Week beginning 10/01/2022

Date: Tuesday, 11 January 2022 4:55:03 PM

Attachments: image001.png

2022 January 10 - Weekly Spreadsheet.xlsx

Good afternoon,

Please find attached a spreadsheet containing this unit's response to the s187 requests for child protection information pertaining to particular blue card applicants or card holders. Applicants with CP information will be loaded and progressed by our Central Screening Unit.

I advise there are also applicants listed on the attached spreadsheet where there is no CP information in the department's Integrated Client Management System (ICMS) listing the applicant as a person responsible for substantiated harm to children either before or after 2008 using the identifiers provided.

I note that this information has been released by the department in accordance with section 187(3)(c)(i) of the Child Protection Act 1999 (CP Act).

Please consider obligations imposed under section 188 of the CP Act in relation to the disclosure of this information to other persons.

Regards,

Peter | Information Officer

Central Screening Unit | Planning and Regulatory Services

Department of Children, Youth Justice and Multicultural Affairs

T: CSU Hotline: 3097 5600

From: Blue Card Services -

Sent: Monday, 10 January 2022 1:52 PM

To: CSU Mail Box

Subject: Request for information under the Child Protection Act 1999 – Week beginning

10/01/2022

Dear Mr Wilson

Request for Information

The employment screening provisions under the *Working with Children (Risk Management and Screening) Act 2000* (the Act) require all persons in regulated employment or carrying on a regulated business to hold a blue card. The screening process entails a detailed assessment of a person's national criminal history, including convictions and charges.

Blue Card Services is undertaking assessments for the attached blue card applicants or cardholders.

Section 187(3)(c)(i) of the *Child Protection Act 1999* allows the Department to disclose confidential information to another government entity that has a function relating to the protection of children. To assist with the assessment process, I ask your Department to provide Blue Card Services with any information relevant to its employment screening functions, namely:

- Any notification made to the Department, including the date of the notification, a summary of the content, the type of abuse alleged, the Department's response and the outcome;
- Any matter of concern recorded, including the date of the notification, a summary of the allegations, the type of abuse alleged, the Department's response and the outcome; and
- Any investigation and assessment conducted in relation to the applicant, including the

date of the investigation and assessment, a summary of the allegations investigated, the type of abuse alleged, the Department's response and the assessment outcome.

Please also advise if you hold any information pertaining to 2008 or earlier that would assist Blue Card Services in its employment screening functions.

Please note that any information you provide must be forwarded to the applicant to allow them an opportunity to comment upon it.

If you have any questions in relation to this matter, please contact Legal Support Supervisor on

07 sch 4/3/3

Kind regards,

Eleanor

Supervisor (Legal Support)

Blue Card Services, Justice Services

Department of Justice and Attorney-General Level 20, 53 Albert Street, Brisbane Qld 4000

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What to include in your submission

We have enclosed an information sheet to help you prepare your submission.

Your submission will help us decide whether to continue your exemption card, or cancel your exemption card and issue you with a negative notice.

You will need to respond by the due date to the enclosed information, by telling us your side of the story and giving us any additional information about why you think you are eligible for an exemption card.

We prefer you to respond in writing and this may be handwritten or typed. Please call us if you would like to provide this information by phone.

It is important that you give us the information by the due date. If you do not reply by the due date, we will assume that you are choosing not to provide a submission.

If you need more time to make your submission, you will need to call us and ask for an extension. Requests for extensions need to be made before the due date.

You may also provide character or employer references to support your application. A template to assist you is also enclosed.

You can get help

You can get someone that you trust to help you with your submission. The person that you choose can talk to us on your behalf and get more information about your case.

If you would like us to speak to another person about your application or this letter, you need to complete the enclosed *Consent to discuss information* form and email, post or fax it to us using the details below.

This form is important because it means that we have your permission to discuss your personal information with another person.

You can access translation services

If you need a translator, this service will be provided to you for free. Call TIS National on 13 14 50 and give them our phone number, which is 1800 113 611 or 07 3211 6999.

Where to send your submission

Email: legaladmin@bluecard.qld.gov.au

Post: Director, Blue Card Services (Screening Services)

Department of Justice and Attorney-General

PO Box 12671

BRISBANE GEORGE STREET QLD 4003

Fax: (07) 3035 5906





How to make a submission

Why have you been asked to provide a submission?

Part of the process for issuing blue cards/exemption cards includes a series of checks about you.

Sometimes these checks show that you have concerning information in your background or criminal history. The information might be held by police, courts, government departments orprofessional bodies.

When this happens, we give you a chance to respond by outlining your version of events and why you think you should be eligible for a blue card/exemption card.

You may also provide more information or references to support your application.

Things to include in your submission

Respond to the information we have sent you, including the complaint information provided.

Tell us how your circumstances and behaviours have changed and why you should be eligible for an exemption card.

You may include:

- whether you agree with the details contained in the information we received
- any background information regarding the allegations
- your personal circumstances and any other relevant events at the time of the alleged behaviour of concern
- the steps you've taken to change your behaviour since the alleged concerning behaviour. If you have sought professional help or completed any courses or programs, include details of the organisations/people that provided them, dates attended and any other relevant information or documents which support your attendance (such as a copy of the certificate of completion)
- your previous experiences or interactions with children
- anything else which may be relevant.

For more information, see the 'How your exemption card will be reassessed' section in this letter.

To assist making your submission, you may want to use the headings below, and may use the question prompts under each heading as a guide to the information to include.

Personal circumstances and background

You may wish to provide a life story to help Blue Card Services understand more about you and your background, and how this may have contributed to your behaviour of concern.

Things which may provide relevant context might include, for example:

- Relevant information about your childhood and adolescence (such as relationships with siblings and parents; significant events such as the loss of a close family member, or physical or sexual abuse)
- Significant adult relationships (such as marriages, relationship breakdowns, community participation, formal or informal access to and assistance from support people or services)

- Work history, level of education and other training you've undertaken
- Medical information, if you think this is relevant to the complaint information.

Relevant information

The complaint information received by Blue Card Services raises concerns about your ability to act as an appropriate role model to children and to provide a safe environment for children which protects them from harm.

Please include a response to these concerns in your submission.

You may also wish to consider the following questions:

- Do you agree with the details contained in the information provided?
- What led to the alleged behaviour of concern?
- Are there any personal circumstances or other factors relevant at the time of the alleged behaviour of concern?
- Have you participated in any programs or courses relevant to your alleged concerning behaviour? If so, please include details of the programs or courses you completed, when, and the organisation which conducted them. Please include a copy of your certificate/s of completion if available.

Recent behaviour of concern

The relevant information before Blue Card Services indicates that your alleged behaviour of concern occurred between 2016 and 2018. This raises concerns about whether you are not likely to pose a risk of harm to children now and into the future.

Please include a response to this concern in your submission.

Boundary violations

The material before Blue Card Services indicates that your alleged behaviour of concern occurred while you were engaged in regulated child-related employment. This raises concerns about your understanding of your role as an adult working with vulnerable members of the community/children and your understanding of maintaining appropriate boundaries as an adult working with vulnerable members of the community/children.

Please include a response to this in your submission.

Has anything changed since the alleged behaviour of concern?

You may wish to provide some additional information to help Blue Card Services understand how your situation has changed, and how this means you are less likely to engage in the alleged behaviour of concern in future.

You may wish to consider the following questions in your submission:

- Have you had any changes in your life or have your personal circumstances changed since your alleged concerning behaviour?
- What steps have you taken to address your behaviour?
- Have you undertaken any relevant programs, courses or studies? If so, please include information such as when they were undertaken, details of the organisation, and certificates of completion if available.
- What relationships or supports (formal or informal) do you now have in place that will help prevent further concerning behaviour?
- What are your thoughts about the alleged behaviour of concern?

Involvement with children

You may wish to consider the following questions in your submission:

- What previous experiences or interactions have you had with children?
- Have you had any interaction with child protection authorities in Queensland or elsewhere? If so, what was your involvement?

Other information that may help your case

You can include any other information or material you think is relevant to the assessment process, including written references (phone numbers only will not be accepted).

Written references should contain the referee's:

- full name and address
- telephone number
- signature.

Other information should include:

- the date the reference was made (recent references are given greater weight)
- details of the referee's occupation or position within a club or organisation
- · how the referee knows you and for how long
- if the referee is aware of the alleged behaviour of concern and what information they know about your history
- · details of instances where the referee has seen you interact with children or young people
- anything else the referee thinks may support your application for a blue card.

We may contact your referees by phone.

What happens if you provide a submission?

All the information we have received about you, including the submission you provide, will beconsidered before we make a decision on your eligibility to hold an exemption card.

If your application is approved, your exemption card will be continued.

If your application is refused, you will be issued with a negative notice and will be prohibited fromworking in child-related employment.

In most cases, the decision to issue a negative notice can be reviewed by the Queensland Civil and Administrative Tribunal. However, a person cannot apply for a review of the decision if they:

- have been convicted of a disqualifying offence (including child-related sexual and pornography
 offences, murder and some violent and sexual offences committed against adults)
- · are a reportable offender with current reporting obligations
- · are subject to a child protection offender prohibition order
- are subject to a disqualification order from a court prohibiting them from applying for or holdinga blue card
- are subject to a sexual offender order.

Further information

Contact Blue Card Services on 1800 113 611 or 3211 6999. We are here to help you.



Reference for blue card applicant

Information for person providing the reference					
	reference for someone who has applied for an exemption card to allow them to work or volunteer with will be considered in our assessment of this person's eligibility to hold an exemption card.				
	npleting this form or about supplying a reference for this person, please email Blue Card Services at phone us on 1800 113 611 or (07) 3211 6999.				
Your details ————					
Name: Postal address or email: Phone:					
Reference -					
Name of blue card applicant: How long have you known them? How do you know them?	e.g. fellow parent, football club, work, community group etc. and what was their involvement there				
observationsdescription/s of when you have	witnessed the person interacting or working with children and how they behaved, and isciplinary including any child-related				
Signature					
Position (e.g. manager at applicant's wo	ork, fellow volunteer etc.)				

Categories of regulated employment and business under the Working with Children (Risk Management and Screening) Act 2000

Employment

- Residential facilities
- School boarding facilities
- Schools
- Education and care services
- Child care services
- Churches, clubs and associations involving children
- Health, counselling and support services
- Disability work
- Private teaching, coaching or tutoring
- Education programs conducted outside of school
- Child accommodation services including home stays
- Religious representatives
- Sport and active recreation
- Emergency services cadet programs
- School crossing supervisors
- Care of children under the Child Protection Act 1999

Business

- Health, counselling and support services
- Disability work
- Private teaching, coaching or tutoring
- Education and care services
- Child care services
- Education programs conducted outside of school
- Religious representatives
- Child accommodation services including home stays
- Sport and active recreation
- Hostels for children other than residential facility
- Businesses relating to licensed care services under the Child Protection Act 1999
- Non-State Schools directors of governing bodies and authorised persons

Exemptions from employment screening apply to some categories. Please go to the Blue Card Services website at www.qld.gov.au/bluecard or contact us on 1800 113 611 or (07) 3211 6999 for clarification on the categories and exemptions.

Rebecca sch 4/3/3 Legal Officer (PO3) Blue Card Services, Justice Services

Department of Justice and Attorney-General Level 20, 53 Albert Street, Brisbane Qld 4000

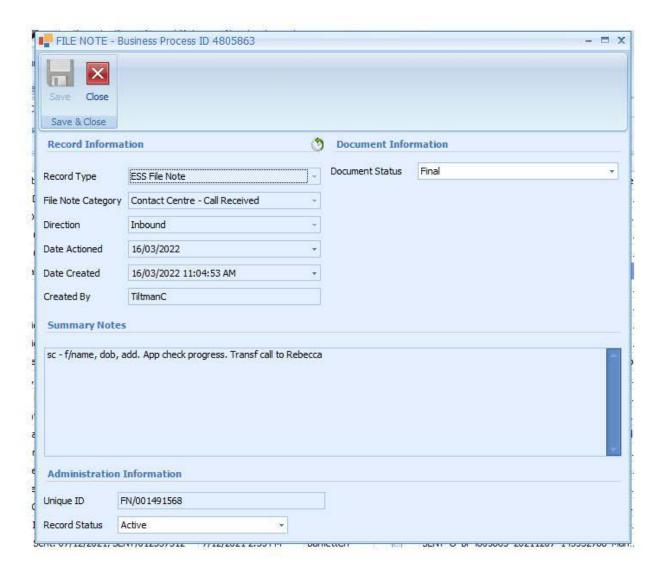
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Regards,

Georgia

sch 4/3/3

Legal Officer

Blue Card Services, Justice Services

Department of Justice and Attorney-General Level 20, 53 Albert Street, Brisbane Qld 4000

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been checked for the presence of computer viruses.

Categories of regulated employment under the Working with Children (Risk Management and Screening) Act 2000

Employment

- Residential facilities
- School boarding facilities
- Schools
- Education and care services
- Child care services
- Churches, clubs and associations involving children
- Health, counselling and support services
- Disability work
- Private teaching, coaching or tutoring
- Education programs conducted outside of school
- Child accommodation services including home stays
- Religious representatives
- Sport and active recreation
- Emergency services cadet programs
- School crossing supervisors
- Care of children under the Child Protection Act 1999

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Attachment B

Categories of regulated employment and business under the Working with Children (Risk Management and Screening) Act 2000

Employment

- · Residential facilities
- School boarding facilities
- Schools
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- Child care services
- Churches, clubs and associations involving children
- Health, counselling and support services
- Disability work
- Private teaching, coaching or tutoring
- Education programs conducted outside of school
- Child accommodation services including home stays
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- School crossing supervisors
- Care of children under the Child Protection Act 1999

Business

- Health, counselling and support services
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- Education and care services
- Child care services
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- Sport and active recreation
- Hostels for children other than residential facility
- Businesses relating to licensed care services under the Child Protection Act 1999
- Non-State Schools directors of governing bodies and authorised persons

Exemptions from employment screening apply to some categories. Please go to the Blue Card Services website at www.qld.gov.au/bluecard or contact us on 1800 113 611 or (07) 3211 6999 for clarification on the categories and exemptions.



Blue Card Services

Working together to keep kids safe

Right to review

This fact sheet outlines the rights of applicants who have been refused a blue card (if not automatically excluded due to child sex or child pornography-related offences) and their ability to apply to the Queensland Civil and Administrative Tribunal for a review of a decision made by Blue Card Services.

What is the Queensland Civil and Administrative Tribunal (QCAT)?

QCAT is an independent body which resolves disputes on a range of matters, including reviewing decisions made about blue cards. If a person receives a negative notice from Blue Card Services, or had their blue card cancelled and they believe this is incorrect, they have the right to apply to QCAT to request the decision be reviewed.

To apply to QCAT to have the decision be reviewed, you need to lodge a <u>Form 23 - application to review a decision form</u> with QCAT. When you complete the form, please list all the reasons why you think it should be reviewed, including why you think the decision is wrong.

Time limits

You must file an application with QCAT within 28 days of receiving the letter from Blue Card Services. If you do not apply to QCAT within 28 days, you need to request an extension but this will only be granted

if the President of QCAT is satisfied there is a reasonable excuse for the delay. If the delay is not reasonable, QCAT will not accept your application. After you submit the form to QCAT, they will be in touch and let you know when you need to attend for your matter to be heard.

What happens at the hearing?

QCAT is a tribunal, not a court – it is designed to be relaxed and informal. Your application may be heard by up to three Tribunal members. People attending QCAT generally represent themselves, but if you want a lawyer to represent you, you must ask QCAT first. If you represent yourself, you'll receive a letter from QCAT to guide you through the process. You and your witnesses may be asked questions from QCAT members or from representatives of Blue Card Services.

Where to find legal help

If you don't agree with a decision made by Blue Card Services and would like legal help, LawRight is an independent, not-for-profit community legal centre which offers free legal advice and assistance to people with matters in the Queensland Civil and Administrative Tribunal. More information about LawRight and the services it operates, including the eligibility criteria and how to apply for assistance, is available online at www.lawright.org.au or you can call LawRight on (07) 3846 6317.

For information about other community legal centres, please contact Community Legal Centres Queensland on (07) 3392 0092 or visit communitylegalqld.org.au.

Does the blue card decision stand until a Tribunal review?

Yes. The Tribunal cannot stay (ie. suspend) Blue Card Services' decision while the review is in process. Blue Card Services' decision will only change if QCAT hears all of the information and the Tribunal sets aside the negative notice. If this occurs, the Tribunal will inform Blue Card Services, who then also have a right of appeal before the decision is officially overturned.





(07 3213 6999 or 1800 113 611

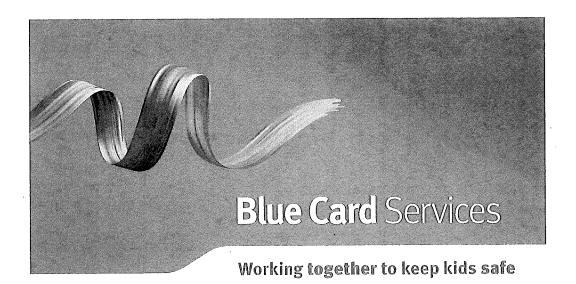
Blue Card Services Blue/exemption card advice

EA

Working with Children (Risk Management and Screening) Act 2000

This form is to be completed where a request has been made to return a blue or exemption card.

1. Cardholder's detalls						
First name	Middle name		Last name			
			was a second of the second of			
Date of birth		Card number (if known)				
7 7						
2. Cardholder's declaration						
You are required to return your blue or exemption	n card. If you no longer	have this document, plea	se tick the box below:			
I no longer have my blue or exemption car	đ					
I declare that:						
 the details provided in this form are true and I understand that it is an offence to provide 		ntement or document.				
Signature	!	Date				
		1 1				
	'					
***************************************			·			
Return completed form, with any blu	e card documents,	to:				
The state of the s		······································	· · · · · · · · · · · · · · · · · · ·			
Manager, Eligibility Assessment Blue Card Services						
PO Box 12671						
Brisbane George Street QLD 4003						
Privacy notice						
The Department of Justice and Attorney-General						
Management and Screening) Act 2000 (WWC A						
processing your application, issuing you a blu- the WWCAct. OJAG will disclose personal infor	2) exemption card, aomi mation to organisations	nistering the blue card sy:	stem or meeting your obligations under work for or provide services to and,			
where relevant, regulatory and governing bodi	es about whether you h	ave a current application f	or, or hold a current blue/exemption			
card, the outcome of an application you have card is subsequently suspended or cancelled.						
Department of Transport and Main Roads (TMF	(), to verify your identity.	. DJAG will disclose your p	ersonal information to its information and			
communication technology service providers f whethery our blue/exemption card is valid. D).						
exemption card and will disclose your persona	l information to courts,	law enforcement agencies	s, disciplinary or supervisory bodies or			
anyone you have agreed for DJAG to discuss yo application and the blue card process. DJAG m						
purposes. Some email service providers store	emails outside Australia	a. If yours does then email	s sent to you by DIAG will be stored outside			
Australia. DIAG will disclose your personal info Placard Pty Ltd. TMR will provide the photogra						
card. Authorised users of the home-based care	e register, kept pursuant	l to the WWC Act, may also	have access to your personal information.			
Personal information collected to create your to production purposes. If you access DIAG onlin						
at least to the device you use at the time you a	re accessing these servi	ices. DIAG managesyour p	personal information in accordance with the			
WWC Act and the Information Privacy Act 2005	and will not disclose it	to other third parties exce	pt in accordance with these acts.			
Blue Card Candens Beneathers of footless and	Atturner Canada					
Blue Card Services, Department of Justice and PO Box 12671, Brisbane George Street QLD	•	2 07 3035 5910				
6 53 Albert Street, Brisbane QLD 4000		www.qld.gov.au/bluecard				



Crisis Support

If you or someone you know is feeling worried or down, there are people ready to listen and help. There is a safe place to talk and tell your story. No shame or judgement. There are people to support you.

LIFELINE (13 11 14) is available 24 hours, 7 days for anyone across Australia who is experiencing a personal crisis, contemplating suicide or caring for someone in crisis. Regardless of age, gender, ethnicity, religion or sexual orientation, trained Crisis Supporters are ready to listen without passing judgement and to provide support and referrals.

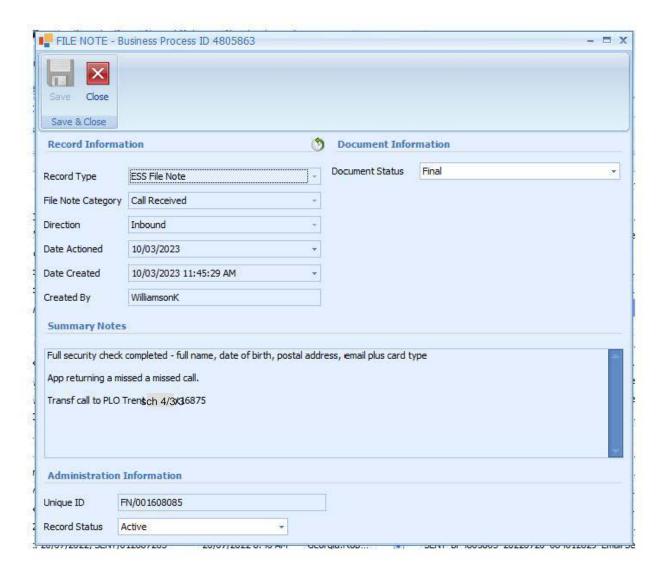


Online chat www.lifeline.org.au/ crisis-chat or text 0477 13 11 14

For more information, call **Blue Card Services** on **1800 113 611** or **3211 6999**, Monday to Friday, or email **info@bluecard.qld.gov.au** or visit **www.qld.gov.au/bluecard**



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Privacy notice

The Department of Justice and Attorney-General (DJAG) is collecting your personal information under the Working with Children (Risk Management and Screening) Act 2000 (WWC Act). Your personal information is being collected for the purpose of verifying your identity, processing your application, issuing you a blue/exemption card, administering the blue card system or meeting your obligations under the WWC Act. DJAG will disclose personal information to organisations you work for or expect to work for or provide services to and, where relevant, regulatory and governing bodies about whether you have a current application for, or hold a current blue/exemption card, the outcome of an application you have made which may include its withdrawal or negative notice, or if your blue/exemption card is subsequently suspended or cancelled. DIAG will disclose your personal information to other government agencies, such as the Department of Transport and Main Roads (TMR), to verify your identity. DIAG will disclose your personal information to its information and communication technology service providers for the purpose of system support and development. DIAG publishes confirmation about whether your blue/exemption card is valid. DIAG will use and disclose your personal information to assess your application for a blue/ exemption card and will disclose your personal information to courts, law enforcement agencies, discipilnary or supervisory bodies or anyone you have agreed for DJAG to discuss your application with. It may also be used to contact you with more information about your application and the blue card process. DJAG may use electronic communication to provide information, and collect data for research purposes. Some email service providers store emails outside Australia. If yours does then emails sent to you by DJAG will be stored outside Australia, DIAG will disclose your personal information, required to produce a blue/exemption card, to TMR and their card producer, Placard Pty Ltd. TMR will provide the photograph they have of you to their card producer and it will be displayed on your blue/exemption card. Authorised users of the home-based care register, kept pursuant to the WWC Act, may also have access to your personal information. Personal information collected to create your blue/exemption card may be transferred overseas in exceptional circumstances for card production purposes. If you access DIAG online services from outside Australia, you will be transferring your personal information overseas, at least to the device you use at the time you are accessing these services. DJAG manages your personal information in accordance with the WWC Act and the Information Privacy Act 2009 and will not disclose it to other third parties except in accordance with these acts.

Blue Card Services, Department of Justice and Attorney-General

PO Box 12671, Brisbane George Street QLD 4003

53 Albert Street, Brisbane QLD 4000

(07 3211 6999 or 1800 113 611

60 07 3035 5910

www.qld.gov.au/bluecard

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