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Sch 4/3/3

The Office of Liquor and Gaming Regulation (OLGR) has received an anonymous complaint in relation to a licensed premises operating at Raby Bay Harbour and its impacts on residences at that location.

Your assistance in this matter would be greatly appreciated.

In the meantime, if you require any further information/clarification, I can be contacted via email, or on the telephone number below.

Kind regards

<image001.png>**Rob Grimmond**

Regional Manager – Brisbane

Compliance Division

Office of Liquor and Gaming Regulation

Department of Justice and Attorney-General

P 07 3738 8417 M F 07 3872 0827

robert.grimmond@justice.qld.gov.au

Level 2, 63 George Street, Brisbane QLD 4000

Locked Bag 180, City East, QLD 4002

Customer Call Centre 13 QGOV (13 74 68)

www.business.qld.gov.au/liquor-gaming

The Office of Liquor and Gaming Regulation is committed to providing you with quality service. If you would like to provide feedback on the service you have received, please email feedback@justice.qld.gov.au

<image002.png>

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	1	2	3	4
1	Device type	SVAN 977		
2	Serial No.	36885		
3	Internal software version	1.21.3		
4	Filesystem version	1.21		
5				
6	Original file name	DAVID4		
7	Measurement time	17:53:56		
8	Measurement date [d/MM/yyyy]	20/06/2021		
9	Device function	1/1 Octave		
10				
11	Leq/RMS integration	Linear		
12	Statistics detector	Linear		
13	Start delay	0.0s		
14	Integration period	15 m		
15	Repetition cycle	Infinity		
16	LAeqLF freq range	20Hz-200Hz		
17	Start synchronization	Off		
18				
19	Pre Calibration type	By measurement		
20	Pre Calibration date	20/06/2021		
21	Pre Calibration time	17:46:26		
22	Post Calibration type	Not performed		
23				
24	Logger step	1 s		
25	Logger records count	122		
26	Markers	Whole data marker	Wave	
27	Split mode	Measurement cycle		
28				
29	Events			
30	Recording mode	Off		
31				
32	Wave			
33	Recording mode	Continuous		
34	Sampling rate	48000.0 Hz		
35	Bits per sample	24		
36	Wave Filter	Z		
37				
38	Measure Trigger mode	Off		
39				
40	Logger Trigger mode	Off		
41				
42	ExtIO mode	Analog out		
43				
44	Summary results mask	Main results		
45		Spectrum		
46		Spectrum (Max)		
47		Spectrum (Min)		
48		Spectrum (Lpeak)		
49		Spectrum histogram		
50		RPM		
51				
52	Channel input	Mic.		
53	Measurement range	High		
54	Mic. compensation filter	Diffuse field		
55	Windscreen	On		
56	Pre Calibration factor	0.0 dB		
57	Post Calibration factor	-		
58	Calibration drift	-		
59	Octave 1/1 in logger	Leq		
60	Octave 1/1 filter	Z		
61	Octave 1/1 lowest freq	31.50 Hz		
62	Octave 1/1 band	Audio		
63	Octave 1/1 RMS detector	Fast		
64	Profile	Profile 1	Profile 2	Profile 3
65	Weighting filter	A	C	Z
66	Detector type	Fast	Fast	Fast
67				
68	Logger contents	LApeak	LCpeak	LZpeak
69		LAFmax	LCFmax	LZFmax
70		LAFmin	LCFmin	LZFmin
71		LAeq	LCeq	LZeq

	1	2	3	4	5
1	Main results for sound		Day	d/MM/yyyy	20/06/2021
2	20/06/2021 05:55:58 PM		Hour	h:mm:ss tt	17:53:56
3			Profile		P1
4			Filter		A
5			Detector		Fast
6			Elapsed time	hh:mm:ss	00:02:02
7			OvT	%	0.0
8			Underrange		0
9			Units		dB
10			LAeq		83.8

	1	2	3	4
1	Device type	SVAN 977		
2	Serial No.	36885		
3	Internal software version	1.21.3		
4	Filesystem version	1.21		
5				
6	Original file name	DAVID3		
7	Measurement time	17:50:14		
8	Measurement date [d/MM/yyyy]	20/06/2021		
9	Device function	1/1 Octave		
10				
11	Leq/RMS integration	Linear		
12	Statistics detector	Linear		
13	Start delay	0.0s		
14	Integration period	15 m		
15	Repetition cycle	Infinity		
16	LAeqLF freq range	20Hz-200Hz		
17	Start synchronization	Off		
18				
19	Pre Calibration type	By measurement		
20	Pre Calibration date	20/06/2021		
21	Pre Calibration time	17:46:26		
22	Post Calibration type	Not performed		
23				
24	Logger step	1 s		
25	Logger records count	107		
26	Markers	Whole data marker	Wave	
27	Split mode	Measurement cycle		
28				
29	Events			
30	Recording mode	Off		
31				
32	Wave			
33	Recording mode	Continuous		
34	Sampling rate	48000.0 Hz		
35	Bits per sample	24		
36	Wave Filter	Z		
37				
38	Measure Trigger mode	Off		
39				
40	Logger Trigger mode	Off		
41				
42	ExtIO mode	Analog out		
43				
44	Summary results mask	Main results		
45		Spectrum		
46		Spectrum (Max)		
47		Spectrum (Min)		
48		Spectrum (Lpeak)		
49		Spectrum histogram		
50		RPM		
51				
52	Channel input	Mic.		
53	Measurement range	High		
54	Mic. compensation filter	Diffuse field		
55	Windscreen	On		
56	Pre Calibration factor	0.0 dB		
57	Post Calibration factor	-		
58	Calibration drift	-		
59	Octave 1/1 in logger	Leq		
60	Octave 1/1 filter	Z		
61	Octave 1/1 lowest freq	31.50 Hz		
62	Octave 1/1 band	Audio		
63	Octave 1/1 RMS detector	Fast		
64	Profile	Profile 1	Profile 2	Profile 3
65	Weighting filter	A	C	Z
66	Detector type	Fast	Fast	Fast
67				
68	Logger contents	LApeak	LCpeak	LZpeak
69		LAFmax	LCFmax	LZFmax
70		LAFmin	LCFmin	LZFmin
71		LAeq	LCeq	LZeq

	1	2	3	4	5
1	Main results for sound		Day	d/MM/yyyy	20/06/2021
2	20/06/2021 05:52:01 PM		Hour	h:mm:ss tt	17:50:14
3			Profile		P1
4			Filter		A
5			Detector		Fast
6			Elapsed time	hh:mm:ss	00:01:47
7			OvT	%	0.0
8			Underrange		0
9			Units		dB
10			LAeq		85.3

Bris
Kit 2

SD S:1/1 17 46

.\Calibr. by Measurement

Cal. Level:
113.97dB

Cal. Factor:
C = -0.04 dB

Modify: ◀ ▶

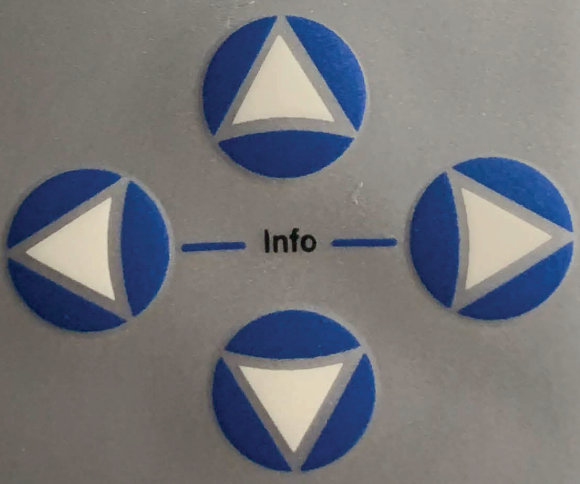
Menu
ENTER
Save

Cal
ESC
S/P

Shift

Alt

**Start
Stop**



SVANTEK

977



File: DAVID3
Profile(1)
90.9
dB
Detector: Fast
Filter: A
SPL
S: 1/1
17 51
201:14

Menu
ENTER
Save

Cal
ESC
SIP

Markers
Shift

Info

Start
Stop

Alt
On/Off



SVANTEK

977

Kit 2

Bris
Kit 2

08:17:19

Calibr. by Measurement

Cal. Level: 113.97dB

Cal. Result:
Leq = 114.07dB

New Cal. Factor
C = -0.10dB

Enter to Confirm

Main
MENU
Save

Cal
MENU
S/P

Start

Bris
Kit 2

S:1/1 19 03

Calibr. by Measurement

Cal. Level:
113.97dB

Cal. Result:
Leq = 114.07dB

New Cal. Factor
C = -0.10 dB

Enter to Confirm





Office of Liquor and Gaming Regulation Compliance Division

Level 5 - 33 Charlotte St, Brisbane Locked Bag 180 City East 4002 Telephone (07) 3224 7275 Facsimile (07) 3224 7314

NOISE NUISANCE COMPLAINT FORM RELATING TO PREMISES LICENSED UNDER THE LIQUOR ACT 1992

Noise nuisance complaint made by: Name, Address, Telephone (Home, Business, Mobile). Alleged source of the noise: Name of premises, Address.

PLEASE ADD EXTRA PAGES AS REQUIRED ENSURING YOU SIGN EACH PAGE

Does the noise affect your wellbeing? How does the noise affect your wellbeing? Please specify where in your premises the noise can be heard? When is the noise a problem (day/time)? How long does the noise create disturbance to you? Is the noise a regular problem or intermittent? When did the noise first become a problem? How can you tell which premises the noise is coming from? Please tick the boxes that best describes the noise problem: Continuous/Steady, Fluctuating, Bass, High Pitch / Singing or Voice. How long have you been living at your current premises? Have you undertaken any renovations at your premises? If Yes, when did this occur? Tick the box that best reflects your observations of the Licensed Premises and the noise? Entertainment just commenced, Building work at premises, Change in style of entertainment, No changes, Always been an issue. Have you made contact with the management of the premises? If Yes, when and who did you speak to? Do you give permission for your contact details to be provided to the premises? Are you interested in participating in mediation between yourself and the Management of the premises? Have you kept a diary of the days and times when noise has been a problem? If Yes, could you please provide a copy of this to OLGR Officers? Has this noise problem been reported to any other agency: OLGR, Local Council, Police, Another Government Agency. Would you be willing to allow an officer to take noise readings from inside your premises? Would you be willing to appear at a Magistrates Court Hearing or Queensland Civil and Administrative Tribunal hearing to give evidence relating to the information contained in this complaint should it prove necessary?

DECLARATION

I hereby certify that the above information is true and correct and I understand that the information may be used by the Office of Liquor and Gaming Regulation as evidence as required.

Signature _____ Date ____ / ____ / 20____

	1	2	3	4
1	Device type	SVAN 977		
2	Serial No.	36885		
3	Internal software version	1.21.3		
4	Filesystem version	1.21		
5				
6	Original file name	FICTB1		
7	Measurement time	20:55:08		
8	Measurement date [d/MM/yyyy]	24/09/2021		
9	Device function	1/1 Octave		
10				
11	Leq/RMS integration	Linear		
12	Statistics detector	Linear		
13	Start delay	0.0s		
14	Integration period	15 m		
15	Repetition cycle	Infinity		
16	LAeqLF freq range	20Hz-200Hz		
17	Start synchronization	Off		
18				
19	Pre Calibration type	By measurement		
20	Pre Calibration date	24/09/2021		
21	Pre Calibration time	18:49:44		
22	Post Calibration type	Not performed		
23				
24	Logger step	1 s		
25	Logger records count	22		
26	Markers	Whole data marker	Wave	
27	Split mode	Measurement cycle		
28				
29	Events			
30	Recording mode	Off		
31				
32	Wave			
33	Recording mode	Continuous		
34	Sampling rate	48000.0 Hz		
35	Bits per sample	24		
36	Wave Filter	Z		
37				
38	Measure Trigger mode	Off		
39				
40	Logger Trigger mode	Off		
41				
42	ExtIO mode	Analog out		
43				
44	Summary results mask	Main results		
45		Spectrum		
46		Spectrum (Max)		
47		Spectrum (Min)		
48		Spectrum (Lpeak)		
49		Spectrum histogram		
50		RPM		
51				
52	Channel input	Mic.		
53	Measurement range	High		
54	Mic. compensation filter	Diffuse field		
55	Windscreen	On		
56	Pre Calibration factor	0.3 dB		
57	Post Calibration factor	-		
58	Calibration drift	-		
59	Octave 1/1 in logger	Leq		
60	Octave 1/1 filter	Z		
61	Octave 1/1 lowest freq	31.50 Hz		
62	Octave 1/1 band	Audio		
63	Octave 1/1 RMS detector	Fast		
64	Profile	Profile 1	Profile 2	Profile 3
65	Weighting filter	C	A	Z
66	Detector type	Fast	Fast	Fast
67				
68	Logger contents	LCpeak	LApeak	LZpeak
69		LCFmax	LAFmax	LZFmax
70		LCFmin	LAFmin	LZFmin
71		LCeq	LAeq	LZeq

	1	2	3	4
1	Device type	SVAN 977		
2	Serial No.	36885		
3	Internal software version	1.21.3		
4	Filesystem version	1.21		
5				
6	Original file name	FICTB2		
7	Measurement time	20:55:34		
8	Measurement date [d/MM/yyyy]	24/09/2021		
9	Device function	1/1 Octave		
10				
11	Leq/RMS integration	Linear		
12	Statistics detector	Linear		
13	Start delay	0.0s		
14	Integration period	15 m		
15	Repetition cycle	Infinity		
16	LAeqLF freq range	20Hz-200Hz		
17	Start synchronization	Off		
18				
19	Pre Calibration type	By measurement		
20	Pre Calibration date	24/09/2021		
21	Pre Calibration time	18:49:44		
22	Post Calibration type	Not performed		
23				
24	Logger step	1 s		
25	Logger records count	93		
26	Markers	Whole data marker	Wave	
27	Split mode	Measurement cycle		
28				
29	Events			
30	Recording mode	Off		
31				
32	Wave			
33	Recording mode	Continuous		
34	Sampling rate	48000.0 Hz		
35	Bits per sample	24		
36	Wave Filter	Z		
37				
38	Measure Trigger mode	Off		
39				
40	Logger Trigger mode	Off		
41				
42	ExtIO mode	Analog out		
43				
44	Summary results mask	Main results		
45		Spectrum		
46		Spectrum (Max)		
47		Spectrum (Min)		
48		Spectrum (Lpeak)		
49		Spectrum histogram		
50		RPM		
51				
52	Channel input	Mic.		
53	Measurement range	High		
54	Mic. compensation filter	Diffuse field		
55	Windscreen	On		
56	Pre Calibration factor	0.3 dB		
57	Post Calibration factor	-		
58	Calibration drift	-		
59	Octave 1/1 in logger	Leq		
60	Octave 1/1 filter	Z		
61	Octave 1/1 lowest freq	31.50 Hz		
62	Octave 1/1 band	Audio		
63	Octave 1/1 RMS detector	Fast		
64	Profile	Profile 1	Profile 2	Profile 3
65	Weighting filter	C	A	Z
66	Detector type	Fast	Fast	Fast
67				
68	Logger contents	LCpeak	LApeak	LZpeak
69		LCFmax	LAFmax	LZFmax
70		LCFmin	LAFmin	LZFmin
71		LCeq	LAeq	LZeq

	1	2	3	4
1	Device type	SVAN 977		
2	Serial No.	36885		
3	Internal software version	1.21.3		
4	Filesystem version	1.21		
5				
6	Original file name	FICTB3		
7	Measurement time	20:57:50		
8	Measurement date [d/MM/yyyy]	24/09/2021		
9	Device function	1/1 Octave		
10				
11	Leq/RMS integration	Linear		
12	Statistics detector	Linear		
13	Start delay	0.0s		
14	Integration period	15 m		
15	Repetition cycle	Infinity		
16	LAeqLF freq range	20Hz-200Hz		
17	Start synchronization	Off		
18				
19	Pre Calibration type	By measurement		
20	Pre Calibration date	24/09/2021		
21	Pre Calibration time	18:49:44		
22	Post Calibration type	Not performed		
23				
24	Logger step	1 s		
25	Logger records count	85		
26	Markers	Whole data marker	Wave	
27	Split mode	Measurement cycle		
28				
29	Events			
30	Recording mode	Off		
31				
32	Wave			
33	Recording mode	Continuous		
34	Sampling rate	48000.0 Hz		
35	Bits per sample	24		
36	Wave Filter	Z		
37				
38	Measure Trigger mode	Off		
39				
40	Logger Trigger mode	Off		
41				
42	ExtIO mode	Analog out		
43				
44	Summary results mask	Main results		
45		Spectrum		
46		Spectrum (Max)		
47		Spectrum (Min)		
48		Spectrum (Lpeak)		
49		Spectrum histogram		
50		RPM		
51				
52	Channel input	Mic.		
53	Measurement range	High		
54	Mic. compensation filter	Diffuse field		
55	Windscreen	On		
56	Pre Calibration factor	0.3 dB		
57	Post Calibration factor	-		
58	Calibration drift	-		
59	Octave 1/1 in logger	Leq		
60	Octave 1/1 filter	Z		
61	Octave 1/1 lowest freq	31.50 Hz		
62	Octave 1/1 band	Audio		
63	Octave 1/1 RMS detector	Fast		
64	Profile	Profile 1	Profile 2	Profile 3
65	Weighting filter	C	A	Z
66	Detector type	Fast	Fast	Fast
67				
68	Logger contents	LCpeak	LApeak	LZpeak
69		LCFmax	LAFmax	LZFmax
70		LCFmin	LAFmin	LZFmin
71		LCeq	LAeq	LZeq

	1	2	3	4	5
1	Main results for sound		Day	d/MM/yyyy	24/09/2021
2	24/09/2021 08:55:30 PM		Hour	h:mm:ss tt	20:55:08
3			Profile		P1
4			Filter		C
5			Detector		Fast
6			Elapsed time	hh:mm:ss	00:00:22
7			OvT	%	0.0
8			Underrange		0
9			Units		dB
10			L _{Ceq}		91.0

	1	2	3	4	5
1	Main results for sound		Day	d/MM/yyyy	24/09/2021
2	24/09/2021 08:57:07 PM		Hour	h:mm:ss tt	20:55:34
3			Profile		P1
4			Filter		C
5			Detector		Fast
6			Elapsed time	hh:mm:ss	00:01:33
7			OvT	%	0.0
8			Underrange		0
9			Units		dB
10			L _{Ceq}		88.3

	1	2	3	4	5
1	Main results for sound		Day	d/MM/yyyy	24/09/2021
2	24/09/2021 08:59:15 PM		Hour	h:mm:ss tt	20:57:50
3			Profile		P1
4			Filter		C
5			Detector		Fast
6			Elapsed time	hh:mm:ss	00:01:25
7			OvT	%	0.0
8			Underrange		0
9			Units		dB
10			LCeq		80.4

Information / Evidence

Information / Evidence	Offence Elements	Source	How this will be obtained / powers	Date Obtained	
Information / statements about incident – what, when, where, how, who?	<u>All offences</u> - all general and specific elements	QPS	<input type="checkbox"/>		
		Venue	x	Request via S183AA notice	
		Witness: 1. 2. 3.	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		
CCTV Footage	<u>All Offences</u> - all general and specific elements	QPS	<input type="checkbox"/>		
		Venue	x	<ul style="list-style-type: none"> • Written Request • Informal Request • Requisition – s184 (if applicable) • Premises Visit – s177 & s178 • Warrant – s180 	Due 12/7/19
		Other (specify):	<input type="checkbox"/>	<ul style="list-style-type: none"> • Informal Request • Warrant – s180 	
Other Video / Photographs	<u>All Offences</u> - all general and specific elements	QPS	<input type="checkbox"/>		
		Complainant	<input type="checkbox"/>	<ul style="list-style-type: none"> • Informal Request • Warrant – s180 	
		Witness: 1. 2.	<input type="checkbox"/> <input type="checkbox"/>	<ul style="list-style-type: none"> • Informal Request • Warrant – s180 	

Information / Evidence	Offence Elements	Source	How this will be obtained / powers	Date Obtained
Incident & Security Provider Registers	<u>All offences</u> - Act / Omission - Person (offender & other) - All general elements NB: may provide names of potential witnesses.	Venue	<input type="checkbox"/> Informal Request <input checked="" type="checkbox"/> Requisition – s184 (if applicable) <input type="checkbox"/> Premises Visit – s177 & s178 <input type="checkbox"/> Warrant – s180	Due 12/7/19
Staff Roster	<u>S142ZZB(1) and s156(1)</u> - Act or Omission (due diligence - e.g. adequate staff numbers) <u>All offences</u> - Person (offender) NB: may provide names of potential witnesses.	Venue	<input type="checkbox"/> Informal Request <input type="checkbox"/> Requisition – s184 (if applicable) <input type="checkbox"/> Premises Visit – s177 & s178 <input type="checkbox"/> Warrant – s180	N/A

Information / Evidence	Offence Elements	Source	How this will be obtained / powers	Date Obtained
RSA / RMLV Certificates	<u>S142ZZB(1) and s156 (1)</u> - Act or Omission (incl. due diligence -e.g. staff training)	Venue	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <ul style="list-style-type: none"> • Informal Request • Requisition – s184 (if applicable) • Premises Visit – s177 & s178 • Warrant – s180 	N/A
Policy / Procedure / Instruction Documents including RAMP/House Policy	<u>All Offences</u> - Act or Omission (incl. due diligence – e.g. adequacy of controls)	Venue	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <ul style="list-style-type: none"> • Informal Request • Premises Visit – s177 & s178 • Warrant – s180 	N/A
Training Records / Registers	<u>All Offences</u> - Act or Omission (incl. due diligence – e.g. adequacy of staff training)	Venue	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <ul style="list-style-type: none"> • Informal Request • Requisition – s184 (if applicable) • Premises Visit – s177 & s178 • Warrant – s180 	N/A
Promotional Flyers / Advertisements	<u>S142ZZ, s142ZZB(1), 142ZZC and s156</u> - Act or Omission (incl. due diligence – e.g. adequacy of controls etc)	Venue	<input type="checkbox"/> <input type="checkbox"/> <ul style="list-style-type: none"> • Premises Visit – s177 & s178 • Warrant – s180 	N/A

Information / Evidence	Offence Elements	Source	How this will be obtained / powers	Date Obtained
Interview Witnesses (including victim)	<u>All Offences</u> - All elements	1. 2. 3. 4.	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> • Formal Invitation and S183	N/A
Interview – Relevant Staff	<u>All Offences</u> - All elements - Act or Omission (incl. due diligence of licensee – procedures, training & instructions)	Staff (specify) 1. 2. 3. 4. 5.	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> • Formal Invitation and S183	N/A
Interview – Alleged Offender/s	<u>All Offences</u> - All elements - Act or Omission (admissions and / or due diligence of licensee – procedures, training & instructions etc)	Offender/s Licensee Other (specify): 1. 2. 3.	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	N/A
Other (specify)				<u>N/A</u>

Persons of Interest / Key Contacts:

Name	Contact Details (ph, email etc)	Relationship to Case

Links

- [TY OLGR-#1483188-Elementising Offences - S156 Liquor Act 1992](#)
- **Stacey to draft elementising offences tables for the other relevant offences.**