# Office of Fair Trading

Investigation file number

1.20. 00446

Work unit

BRISBANE CARTA

Complaint file number

C-20 02468

Inspector	Allocation date
JORDAN KILPATRICK	5 · 3 · 2020

Trader's details - Security Providers. Nam Add Sch 4/3/3 Pho

Result due date 2. Jun. 20

Completion date

Statute Bar date 29 Nov. 20

Destruction date

Peter Rashfo	rd	
From: Sent: To: Subject:	Peter Rashford Monday, 8 June 2020 2:27 PM Jason Kelly RE: Crowd controller suitability - Sch 4/3/3	
Hi Jason,		
You follow your	process but I won't be actioning an earlier one on	
I will wait to rec	ceive it from you.	
Regards eter		
Sent: Monday,	Peter Rashford   Principal Probity Review Officer   Industry Licensing Unit Office of Fair Trading   Liquor Gaming & Fair Trading   Department of Justice and Attorney-General Level 5, 63 George Street, Brisbane Qld 4000   GPO Box 3111, Brisbane Qld 4001 P: +61 7 37388713   E: peter.rashford@justice.qld.gov.au Customer Call Centre: 13 QGOV (13 74 68)   www.qld.gov.au/fairtrading Visit www.qld.gov.au/fairtrading for more information.  Ily <jason.kelly@justice.qld.gov.au> 8 June 2020 2:10 PM</jason.kelly@justice.qld.gov.au>	
Subject: RE: Cro	ford <peter.rashford@justice.qld.gov.au> owd controller suitability -</peter.rashford@justice.qld.gov.au>	
a bit of trouble	date on the current status of this file.  contacting the liquor licensee. I am still progressing through and will need to obtain witness so it may be a lengthy process.	had
If you would pr	refer that we take a different route please advise.	
Kind regards Jason		
Sent: Friday, 1 To: Jason Kelly Cc: Nicholas Pi	ashford < <u>Peter.Rashford@justice.qld.gov.au</u> > May 2020 1:35 PM < <u>Jason.Kelly@justice.qld.gov.au</u> > rie < <u>Nicholas.Pirie@justice.qld.gov.au</u> >; Jordan Kilpatrick < <u>jordan.kilpatrick@justice.qld.gov.au</u> > rowd controller suitability -	
Hi Jason,		
Thanks for the	assistance. Yes can you please prepare a brief etc and drop it down once signed off by Nick P.	
There seems to	o be a pattern of behaviour here with ough there was an incident, I was only going to issue a show cause notice to put on File 12	

notice. I will now hold that one and do a combined show cause to cancel notice as a result of both incidents. It is very disturbing the male patron lying on the ground unconscious.

Regards Peter

From: Jason Kelly < Jason. Kelly@justice.qld.gov.au>

Sent: Friday, 1 May 2020 1:17 PM

To: Peter Rashford < Peter.Rashford@justice.qld.gov.au >

Subject: RE: Crowd controller suitability - Sch 4/3/3

Yep ready to go.

From: Peter Rashford < Peter.Rashford@justice.qld.gov.au >

Sent: Friday, 1 May 2020 1:14 PM

To: Jason Kelly < Jason. Kelly@justice.qld.gov.au >

Subject: RE: Crowd controller suitability -

Jason

I might come up now.

Does that suit?

Pete

From: Jason Kelly < Jason. Kelly@justice.qld.gov.au >

**Sent:** Friday, 1 May 2020 12:47 PM

To: Peter Rashford < Peter.Rashford@justice.qld.gov.au >

**Subject:** RE: Crowd controller suitability -

I'm right anytime this afternoon when you would like to come up.

Thanks Jason

From: Peter Rashford < <a href="mailto:Peter.Rashford@justice.qld.gov.au">Peter.Rashford@justice.qld.gov.au</a>

Sent: Friday, 1 May 2020 12:03 PM

To: Jason Kelly < Jason. Kelly@justice.qld.gov.au>

Subject: RE: Crowd controller suitability -

ОК

From: Jason Kelly < Jason. Kelly@justice.qld.gov.au >

Sent: Friday, 1 May 2020 12:03 PM

To: Peter Rashford < Peter.Rashford@justice.qld.gov.au >

**Subject:** RE: Crowd controller suitability

I'm about to go to lunch so I'll let you know when I'm back.

Jason

From: Peter Rashford < Peter.Rashford@justice.qld.gov.au >
Sent: Friday, 1 May 2020 12:02 PM  To: Jason Kelly <a href="mailto:Jason.Kelly@justice.qld.gov.au">Jason.Kelly@justice.qld.gov.au</a>
Subject: RE: Crowd controller suitability - Sch 4/3/3
Subject Net Crowd Controller Suitability
When suits?
From: Jason Kelly < Jason.Kelly@justice.qld.gov.au >
Sent: Friday, 1 May 2020 12:02 PM
To: Peter Rashford < Peter.Rashford@justice.qld.gov.au >
Subject: RE: Crowd controller suitability -
HI Peter,
The etc.)
ou're welcome to come up and have a look at the footage to make an assessment.
ou le weicome to come up and have a look at the lootage to make all assessment.
Jason
From: Peter Rashford <peter.rashford@justice.qld.gov.au></peter.rashford@justice.qld.gov.au>
Sent: Friday, 1 May 2020 11:50 AM
To: Jason Kelly < <u>Jason.Kelly@justice.qld.gov.au</u> >
Subject: RE: Crowd controller suitability -
Hi Jason,
l received a file from Jordan Kilpatrick I-20-00446
Treceived a file from softant impaction 1 25 55 1.5
I don't think there is a lot in it but since you have it I might come and have a look at your computer before you move
it.
Does that suit?
Peter
retei
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Sent: Friday, 1 May 2020 11:47 AM
To: Peter Rashford < Peter.Rashford@justice.qld.gov.au >
Subject: RE: Crowd controller suitability
,
It seems I don't have access to the folder to move it where it needs to go. I'll try and get this fixed and let you know
It seems I don't have access to the folder to move it where it needs to go. I if thy and get this fixed and let you know
Jason
From: Peter Rashford < Peter.Rashford@justice.qld.gov.au >
Sent: Friday, 1 May 2020 11:39 AM
To: Jason Kelly < Jason. Kelly@justice.qld.gov.au >
Subject: RE: Crowd controller suitability -

Hi Jason,
TI 220338
File04
3

Sch 4/3/3

Peter

From: Jason Kelly < Jason. Kelly@justice.qld.gov.au >

Sent: Friday, 1 May 2020 11:15 AM

To: Peter Rashford < Peter.Rashford@justice.qld.gov.au >

Cc: Nicholas Pirie < Nicholas.Pirie@justice.qld.gov.au >; David Massey < David.Massey@justice.qld.gov.au >

Subject: Crowd controller suitability -

HI Peter,

I have a CC suitability complaint that I am unsure if we should progress it to investigation. The footage can be found on the public drive <u>here</u>.

Can you please provide your opinion and reasoning on how this should progress?

#### Thanks



Queensland Government

Jason Kelly

Compliance Officer | Case Assessment and Response
Office of Fair Trading | Department of Justice and Attorney-General

www.qld.gov.au/fairtrading P: 07 3738 8845 (ext 98845) GPO Box 3111, Brisbane Qld 4001

Customer Call Centre: 13 QGOV (13 74 68)

Peter Rashfor	rd
From: Sent: To: Subject:	Peter Rashford Monday, 1 June 2020 3:59 PM Nicholas Pirie FW: Crowd controller suitability - Sch 4/3/3
Hi Nick,	
I included you ir	the email below as there were two incidents for
I haven't receive	ed anything formal from Jason Kelly yet and have held the previous one over to do both at once.
Are you able to	advise when it will be received?
Happy to discus	S.
Queensland Government	Peter Rashford   Principal Probity Review Officer   Industry Licensing Unit Office of Fair Trading   Liquor Gaming & Fair Trading   Department of Justice and Attorney-General Level 5, 63 George Street, Brisbane Qld 4000   GPO Box 3111, Brisbane Qld 4001 P: +61 7 37388713   E: peter.rashford@justice.qld.gov.au Customer Call Centre: 13 QGOV (13 74 68)   www.qld.gov.au/fairtrading Visit www.qld.gov.au/fairtrading for more information.
To: Jason Kelly Cc: Nicholas Pir	shford May 2020 1:35 PM <jason.kelly@justice.qld.gov.au> rie <nicholas.pirie@justice.qld.gov.au>; Jordan Kilpatrick <jordan.kilpatrick@justice.qld.gov.au> owd controller suitability -</jordan.kilpatrick@justice.qld.gov.au></nicholas.pirie@justice.qld.gov.au></jason.kelly@justice.qld.gov.au>
्री Ai Jason,	
Thanks for the	assistance. Yes can you please prepare a brief etc and drop it down once signed off by Nick P.
Altho	o be a pattern of behaviour here with ough there was an incident, I was only going to issue a show cause notice to put on on ow hold that one and do a combined show cause to cancel notice as a result of both incidents. It is the male patron lying on the ground unconscious.
Regards Peter	
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Yep ready to go. From: Peter Rashford < Peter.Rashford@justice.qld.gov.au > Sent: Friday, 1 May 2020 1:14 PM To: Jason Kelly < Jason. Kelly@justice.qld.gov.au > Sch 4/3/3 Subject: RE: Crowd controller suitability -Jason I might come up now. Does that suit? Pete From: Jason Kelly < Jason. Kelly@justice.qld.gov.au> Sent: Friday, 1 May 2020 12:47 PM To: Peter Rashford < Peter.Rashford@justice.qld.gov.au> Subject: RE: Crowd controller suitability -I'm right anytime this afternoon when you would like to come up. Thanks Jason From: Peter Rashford < Peter.Rashford@justice.qld.gov.au > Sent: Friday, 1 May 2020 12:03 PM To: Jason Kelly < Jason. Kelly@justice.qld.gov.au> Subject: RE: Crowd controller suitability -OK From: Jason Kelly < <u>Jason.Kelly@justice.qld.gov.au</u>> Sent: Friday, 1 May 2020 12:03 PM To: Peter Rashford < Peter.Rashford@justice.qld.gov.au> Subject: RE: Crowd controller sultability I'm about to go to lunch so I'll let you know when I'm back. Jason From: Peter Rashford < Peter.Rashford@justice.qld.gov.au > Sent: Friday, 1 May 2020 12:02 PM To: Jason Kelly < Jason Kelly@justice.qld.gov.au> Subject: RE: Crowd controller suitability -When suits? From: Jason Kelly < Jason. Kelly@justice.qld.gov.au> Sent: Friday, 1 May 2020 12:02 PM To: Peter Rashford < Peter.Rashford@justice.qld.gov.au > Subject: RE: Crowd controller suitability -

HI Peter,

retel Kasilloi	u	And the second s
From: Sent: To:	Peter Rashford Thursday, 10 September 2020 3:07 PM Nicholas Pirie	
Cc: Subject:	Tamika Travers FW: Crowd controller suitability - Sch 4/3/3	
Hi Nick,		
I am just followii	ng up from my call.	
Jason Kelly and i	rom the email trail below regarding Crowd controller ncluded you in the email that I would wait until I had details of both incidents bef there is a pattern of behaviour and it would make my notice stronger.	I advised ore I issued a show
, haven't receive	ed anything.	
The issue now is briefing note ha	has been charged with a serious offence and we haven't done anythisn't been provided to me from your area.	ng as the second
Are you able to	follow up for me please.	
Happy to discuss	s further if need be.	
Regards Peter		
Queensland Government	Peter Rashford   Principal Probity Review Officer   Industry Licensing Unit Office of Fair Trading   Liquor Gaming & Fair Trading   Department of Justice and Attor Level 5, 63 George Street, Brisbane Qld 4000   GPO Box 3111, Brisbane Qld 4001 P: +61 7 37388713   E: peter.rashford@justice.qld.gov.au Customer Call Centre: 13 QGOV (13 74 68)   www.qld.gov.au/fairtrading Visit www.qld.gov.au/fairtrading for more information.	ney-General
To: Jason Kelly	shford 8 June 2020 2:27 PM <jason.kelly@justice.qld.gov.au> owd controller suitability -</jason.kelly@justice.qld.gov.au>	
Hi Jason,		
You follow your	process but I won't be actioning an earlier one on	
I will wait to red	ceive it from you.	
Regards Peter		



Peter Rashford | Principal Probity Review Officer | Industry Licensing Unit Office of Fair Trading | Liquor Gaming & Fair Trading | Department of Justice and Attorney-General Level 5, 63 George Street, Brisbane Qld 4000 | GPO Box 3111, Brisbane Qld 4001

P: +61 7 37388713 | E: peter.rashford@justice.qld.gov.au

Customer Call Centre: 13 QGOV (13 74 68) | www.qld.gov.au/fairtrading

Visit www.qld.gov.au/fairtrading for more information.

From: Jason Kelly < <u>Jason.Kelly@justice.qld.gov.au</u> >
Sent: Monday, 8 June 2020 2:10 PM
To: Peter Rashford < <u>Peter.Rashford@justice.qld.gov.au</u> >
Subject: RE: Crowd controller suitability - Sch 4/3/3
Hi Peter,
Just a quick update on the current status of this file.
a bit of trouble contacting the liquor licensee. I am still progressing through and will need to obtain witness statements etc so it may be a lengthy process.
If you would prefer that we take a different route please advise.
Kind regards Jason
From: Peter Rashford < Peter.Rashford@justice.qld.gov.au > Sent: Friday, 1 May 2020 1:35 PM  To: Jason Kelly < Jason.Kelly@justice.qld.gov.au > Cc: Nicholas Pirie < Nicholas.Pirie@justice.qld.gov.au > ; Jordan Kilpatrick < jordan.kilpatrick@justice.qld.gov.au > Subject: RE: Crowd controller suitability -
Hi Jason,
Thanks for the assistance. Yes can you please prepare a brief etc and drop it down once signed off by Nick P.
There seems to be a pattern of behaviour here with  Although there was an incident, I was only going to issue a show cause notice to put  notice. I will now hold that one and do a combined show cause to cancel notice as a result of both incidents. It is very disturbing the male patron lying on the ground unconscious.
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From: Jason Kelly < Jason.Kelly@justice.qld.gov.au > Sent: Friday, 1 May 2020 1:17 PM To: Peter Rashford < Peter.Rashford@justice.qld.gov.au > Subject: RE: Crowd controller suitability -
Yep ready to go.
From: Peter Rashford < Peter.Rashford@justice.qld.gov.au >

TI 220338 File04 21

Sent: Friday, 1 May 2020 1:14 PM

<b>To:</b> Jason Kelly < <u>Jason.Kelly@justice.qld.g</u> ov.au>
Subject: RE: Crowd controller suitability - Sch 4/3/3
Jason
I might come up now.
Does that suit?
Pete
From: Jason Kelly < <u>Jason.Kelly@justice.qld.gov.au</u> > Sent: Friday, 1 May 2020 12:47 PM To: Peter Rashford < <u>Peter.Rashford@justice.qld.gov.au</u> > Subject: RE: Crowd controller suitability -
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From: Peter Rashford < Peter.Rashford@justice.qld.gov.au > Sent: Friday, 1 May 2020 12:02 PM  To: Jason Kelly < Jason.Kelly@justice.qld.gov.au > Subject: RE: Crowd controller suitability -
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From: Jason Kelly < <u>Jason.Kelly@justice.qld.gov.au</u> > Sent: Friday, 1 May 2020 12:02 PM To: Peter Rashford < <u>Peter.Rashford@justice.qld.gov.au</u> > Subject: RE: Crowd controller suitability -
HI Peter,

This is a different incident for the same crowd controller.

You're welcome to come up and have a look at the footage to make an assessment.

RTI 220338

From: Peter Rashford < Peter.Rashford@justice.qld.gov.au >
Sent: Friday, 1 May 2020 11:50 AM
To: Jason Kelly < <u>Jason.Kelly@justice.qld.gov.au</u> >
Subject: RE: Crowd controller suitability - Sch 4/3/3
Hi Jason,
l received a file from Jordan Kilpatrick l-20-00446
I don't think there is a lot in it but since you have it I might come and have a look at your computer before you move it.
Does that suit?
Peter
From: Jason Kelly < Jason.Kelly@justice.qld.gov.au > Sent: Friday, 1 May 2020 11:47 AM To: Peter Rashford < Peter.Rashford@justice.qld.gov.au > Subject: RE: Crowd controller suitability -
It is an incident from Blackbird restaurant on the night 31 December 2019 – 1 Jan 2020.
It seems I don't have access to the folder to move it where it needs to go. I'll try and get this fixed and let you know.
Jason
From: Peter Rashford < Peter.Rashford@justice.qld.gov.au > Sent: Friday, 1 May 2020 11:39 AM To: Jason Kelly < Jason.Kelly@justice.qld.gov.au > Subject: RE: Crowd controller suitability - Hi Jason,
I couldn't access the link.
Peter
From: Jason Kelly < <u>Jason.Kelly@justice.qld.gov.au</u> > Sent: Friday, 1 May 2020 11:15 AM To: Peter Rashford < <u>Peter.Rashford@justice.qld.gov.au</u> > Cc: Nicholas Pirie < <u>Nicholas.Pirie@justice.qld.gov.au</u> >; David Massey < <u>David.Massey@justice.qld.gov.au</u> > Subject: Crowd controller suitability -
HI Peter,
I have a CC suitability complaint that I am unsure if we should progress it to investigation. The footage can be found

RTI 220338 File04 23

Can you please provide your opinion and reasoning on how this should progress?

on the public drive here.

#### Thanks



Government

Jason Kelly **Compliance Officer** | Case Assessment and Response

Office of Fair Trading | Department of Justice and Attorney-General

www.qld.gov.au/fairtrading P: 07 3738 8845 (ext 98845)

GPO Box 3111, Brisbane Qld 4001

Customer Call Centre: 13 QGOV (13 74 68)



# Legal Action ADA-5500229 Detail

Type: ADMIN DISCIPLINARY ACTION

Status: FINALISED

Date Initiated: 29-AUG-16

Ind Group: SECURITY PROVIDERS

Topic: OTHER

Outcome: NO FURTHER ACTION Outcome Date: 29-AUG-16

Comp. Officer: PETER RASHFORD

Work Unit: BRISBANE - LICENSING

Investigation No.:

LA Recfind No.:

Trader:

Non Comp. Reason:

Address:

Sch 4/3/3

Report Refrom\_rp\_legal\_action.rdf User Ref: KILPATRICKJ Monday March 16 2020 11:22 AM

# Office of Fair Trading

# MINOR - RETAIN **FOR 10 YEARS**

Investigation file number

1-20

00782

Work unit

BRISBANE CAR

Complaint file number

03911

Inspector

J. KELLY

Allocation riste

12 . 5 . 20

Trader's details

Name

Addre

Sch 4/3/3

Phone

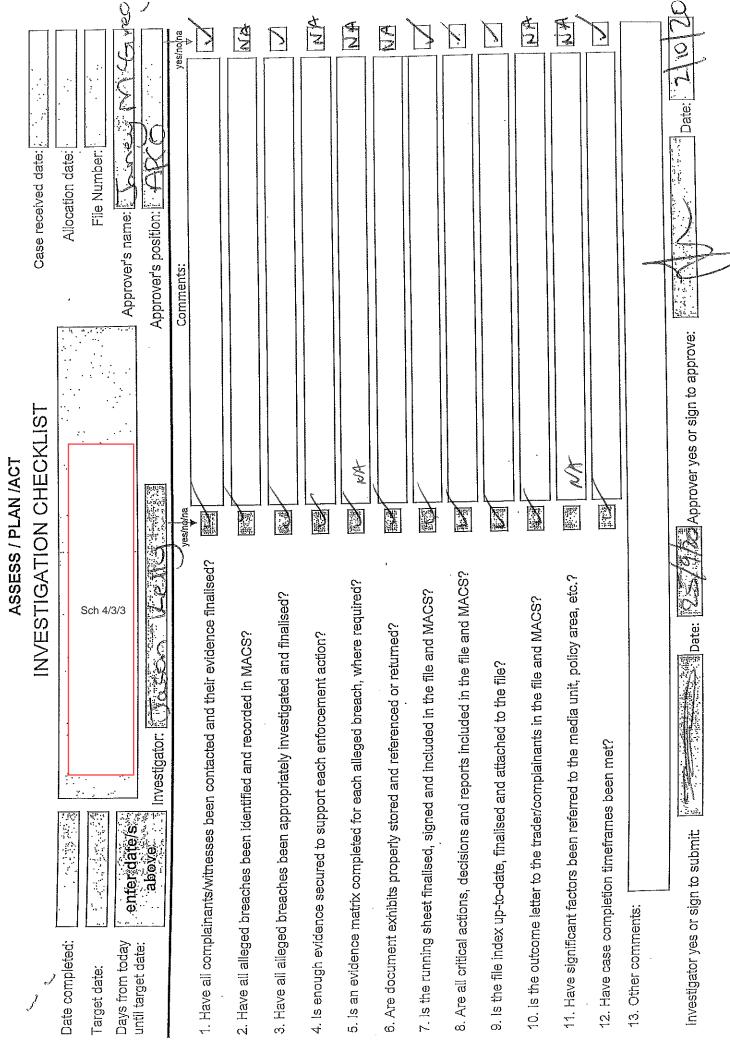
Result due date 08 NoV 20

Completion date 25/9/20

Statute Bardate 18 MAR 21

Destruction date

File04





**Investigation Detail** 

Investigation No: I-2020-00782

Trader

**Entity Name** 

B/H Phone

**Business Name** 

B/H Phone

Sch 4/3/3

Complaints

Complaint Ref. C-2020-03911

Received Date Complainant

18-MAR-20

SEE IAN GLEW - OFT

**Dispute Outcome** 

**Compliance Outcome** 

Redress Obtained

INVESTIGATIONS UNIT

INFO ONLY - NO RESOLUTION SOUGHT INSUFFICIENT EVIDENCE OF BREACH

\$0.00

Complainant/s

**Entity Name** 

**Contact Name** 

**B/H Phone** 

**Business Name** 

Corr.

Linked Matters

Source Compliance Check:

Master Investigation:

**Created Compliance Check:** 

Merged Investigations:

Investigation Details

Sub Program: INVESTIGATIONS

File Name:

Comp. Officer: JASON KELLY

Received Date: 12-MAY-20

Office: BRISBANE - CASE ASSESSMENT AND RESPONSE

Created Date: 12-MAY-20

Target Completion Date: 08-NOV-20

Source: COMPLAINT

Status: FINALISED

Description: OLGR HAVE REFERRED COMPLAINT REGARDING POSSIBLE SUITABILITY OF LICENSEE

TO HOLD CC LICENCE.

Auzshare: YES

Recfind No:

To Be Merged: N

**MACS Category:** 

Assessed Category: 2

**Existing Complaints: YES** Risk to Disadvantaged: NO

Priority: MEDIUM

Broad Consumer Base: NO

Complexity: MEDIUM

**Emerging Trend: NO** 

Assess. Officer: MARION SCOTT

Enforcement History: NO

Assess. Date: 12-MAY-20

Assessment Clarification:

Breaches

Legislation

Section

Other

From

То

Subst. Breach

SECURITY PROVIDERS ACT 1993

Section 21

01-JAN-2020

Statute Barred Date: 18-MAR-21



**Investigation Detail** 

Investigation No: 1-2020-00782

Outcome: REF'D ELSEWHERE

Total Amount Sought 0

Outcome Date: 02-OCT-20

Total Amount Obtained: 0

Prod/Ind/Cond

Product

**BUSINESS & PRODUCTION SERVICES** Category:

Sub-Category: SUPPORT SERVICES

SECURITY SERVICES, ALARM MONITORING, SECURITY GUARD, MOBILE PATROL

Industry Group

Category: PROPERTY AND BUSINESS SERVICES

Sub-Category: BUSINESS SERVICES

Type

SECURITY PROVIDERS

Conduct

Category

**Sub-Category** 

Type

CONDUCT

CONDUCT OTHER NEC

CONDUCT OTHER NEC

Evidence

Ref

Type

**Collection Method** 

Date Collected Storage Location

Witnesses

Name Type

Witness Name

Type

Status

Outcome

Legal Action

Ref

Type

Date Initiated

Status

Status Date Trader

Brief

Ref

Trader

Investigation Officer

Status

Status D

**Review History** 

Review Type

Review By

**Review Date** 

Outcome

Notes

SUPERVISOR/MANAGER JANEY MCGREGOR

17-SEP-2020

SATISFACTORY

CO HAS ATTEMPTED CONTACT MULTILPE TIMES WITH NO RESPONSE. CO TO DRAFT MEMO

FOR REFERAL TO PROBITY

SUPERVISOR/MANAGER JANEY MCGREGOR

25-AUG-2020

SATISFACTORY

CURRENTLY WITH MANAGER AND PREVIOUS APCO FOR REVIEW

Friday October 2 2020 8:12 AM Report Ref:cm\_rp\_investigation.rdf User Ref: MOSREGO 220338 Can you please confirm the security firm you were using to provide services at the venue at the time of the incident?

If there are any further details you wish to add please do so.

I appreciate your assistance.

Kind regards

Jason



Jason Kelly

Compliance Officer | Case Assessment and Response

Office of Fair Trading | Department of Justice and Attorney-General

www.qld.gov.au/fairtrading

P: 07 3738 8845 (ext 98845)

GPO Box 3111, Brisbane Qld 4001

Customer Call Centre: 13 QGOV (13 74 68)

\*

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It is your responsibility to ensure that this email does not contain and is not affected by computer viruses, defects or interferences by third parties or replication problems.

\*



# **Related Notes**

Complaint: C-2020-03911

Note Ref	Note Subject	Created On	Created By
3	FOOTAGE SENT TO ILU	01-MAY-2020	JASON KELLY
Footage sen	t to ILU to seek opinion from Peter Rashford onwhither i	natter should be progressed to in	vestigation
2	FILE NOTE	19-MAR-2020	BARBARA PULLEN
request CCT	V then send information onto Peter rashford		
1	FILE NOTE	19-MAR-2020	BRIDGET BORN
Identity of ini	jured patron is unknown at time of logging complaint. P	lease refer to lan Glew, lan.Glew	@justice.gld.gov.au

Industry Licensing Unit
Telephone 07 3738 8705
Our File Ref 3610351

#### 10 September 2020

Sch 4/3/3	,š.
Dear	
I refer to your Security Of licence number (the SP Act).	ficer (Unarmed), Security Officer (Monitoring) and Crowd Controller which was issued to you under the Security Providers Act 1993

The SP Act prescribes standards which applicants must meet in order to qualify for, or retain a licence. The SP Act also prescribes circumstances which render an applicant ineligible for or to retain a licence.

Section 21 of the SP Act states that the charging of a licensee with a disqualifying offence, is a ground for suspending a license until the end of the proceeding for the charge.

Disqualifying offences are defined as including an offence against a provision of the Queensland *Criminal Code* mentioned in the Schedule to the SP Act or an offence listed under the *Drugs Misuse Act 1986* which carries a possible sentence of imprisonment for 1 year or more or an offence under the *Weapons Act 1990* that is punishable by imprisonment of 1 year or more.

Advice received from the Queensland Police Service indicates that a person with your name and date of birth has been charged with the following offence, namely:

Assaults occasioning bodily harm

The above charge is an offence under section 339 Chapter 30 of the *Criminal Code*. Chapter 30 of the *Criminal Code* is mentioned in the Schedule to the SP Act and as such this offence is a disqualifying offence.

As a delegate of the Chief Executive under the SP Act, I consider that reasonable ground
exist to suspend your Security Officer (Unarmed), Security Officer (Monitoring) and Crowd
Controller licence number until the end of proceeding for the abovementioned
offence on the grounds that you have been charged with a disqualifying offence under the
SP Act and I enclose a Show Cause Notice which has been issued under section 22(1) of
the SP Act

The Notice invites you to "show cause" within 28 days of the receipt of the Notice why I should not suspend your licence. To "show cause" means that you must give me reasons in writing why I should not suspend your licence. You must provide me with all information relevant to the offence/s that you wish me to take into consideration prior to a decision being made in relation to the suspension of your licence. Some examples of information that you may wish to include are:

- QP9/Court Brief from the Queensland Police Service; or
- information relating to the circumstances of the charge/s; or
- · any relevant witness statements; or
- CCTV footage (if available); or
- any other information that you consider relevant to making of this decision.

Failure to respond within 28 days to this Show Cause Notice will result in immediate suspension of your licence. If you require any further information in this matter, please telephone me on 3738 8713.

If, after considering any reasons you may give within the specified time, I consider your licence should be suspended, I am obliged under the SP Act to inform you of my decision, the reasons for it, and that you may appeal against that decision within 28 days to the Queensland Civil and Administrative Tribunal.

You are also advised that if the charges listed above are changed but result from the same incident and are still disqualifying offences, the Notice to Show Cause will still be considered to be validly issued.

I enclose for your assistance a copy of sections 21 and 22 of the SP Act, which relate to the suspension of a licence.

Yours sincerely

Peter Rashford
Principal Probity Review Officer
Industry Licensing Unit
Department of Justice and Attorney-General

#### NOTICE TO SHOW CAUSE

#### (Security Providers Act 1993 s22(1))

Sch 4/3/3	

#### WHEREAS:

TO:

- A. you currently hold a Security Officer (Unarmed), Security Officer (Monitoring) and Crowd Controller licence number 3610351, under the provisions of the Security Providers Act 1993 ("the SP Act").
- B section 21(5) of the SP Act states the charging of a licensee with a disqualifying offence, is a ground for suspending a licence until the end of the proceeding for the charge.
- C under section 52 of the Act, the Chief Executive may delegate his powers to an officer of the Department. As the Principal Probity Review Officer, I have assumed all the duties, powers and responsibilities of the position, including the delegation by the Chief Executive to deal with this matter.
- D I am in that position.

#### NOW I GIVE NOTICE THAT:

- (1) I propose to suspend your Security Officer (Unarmed), Security Officer (Monitoring) and Crowd Controller licence, number which was issued under the SP Act.
- (2) The grounds on which I propose to suspend your licence are that you have been charged with the following offence;
  - Assaults occasioning bodily harm
- (3) The above offence is an offence under section 339 Chapter 30 of the Criminal Code.
- (4) A breach against Chapter 30 of the *Criminal Code* is a disqualifying offence under the SP Act.
- (5) The facts and circumstances showing that reasonable grounds exist to suspend your licence is information received from the Queensland Police Service indicating that a person with your name and date of birth has been charged with a disqualifying offence.

YOU ARE THEREFORE NOW INVITED, within 28 days of the date of receipt of this Notice, to show cause, in writing, to me at GPO Box 3111, Brisbane, why I should not suspend your licence until the end of the proceeding of the above charge.

Dated at Brisbane this 10th day of September 2020

Peter Rashford
Principal Probity Review Officer
Industry Licensing Unit
Department of Justice and Attorney-General

#### disqualifying offence-

- (a) means an offence-
  - (i) under the Weapons Act 1990 that is punishable by imprisonment for 1 year or more, even if a fine may be imposed in addition or as an alternative; or
  - (ii) under the *Drugs Misuse Act 1986* that is punishable by imprisonment for 1 year or more, even if a fine may be imposed in addition or as an alternative; or
  - (iii) against a provision of the Criminal Code mentioned in schedule 1; or
  - (iv) against the *Police Service Administration Act 1990*, section 10.19(b), (c), (d), (e) or (f); or
  - (v) against a provision of the Criminal Code of the Commonwealth, part 5.3, or a law of a State, or an overseas country, that relates to terrorism; and
- (b) includes an act or omission committed outside Queensland that would be a disqualifying offence if committed in Queensland.

## 21 Grounds for suspension, cancellation or refusal to renew

- (1) Each of the following is a ground for the suspension or cancellation of a licence or the refusal to renew a licence—
- (a) the licence, or a renewal of the licence, was obtained because of materially incorrect or misleading information;
- (b) the licensee has contravened this Act, including a code of practice, or a condition of the licence:
- (c) the licensee has committed an offence against this Act;
- if the licensee is an individual or a partnership—the individual, the partnership or any partner—
  - (i) has been convicted of an offence against the *Industrial Relations Act 2016*, section 928 relating to the under payment of wages; or
  - (ii) has contravened an order of the industrial commission or of the Industrial Magistrates Court to pay wages;
- (e) if the licensee is a corporation—
  - (i) the licensee has been convicted of an offence against the *Workplace Relations Act 1996* (Cwlth), section 719 in relation to the payment of an amount to a person; or
  - (ii) the licensee has contravened an order of an eligible court under the *Workplace Relations Act 1996* (Cwlth), section 719(6) or (7) or 720 to pay an amount to or on behalf of the person;

#### Editor's note—

Workplace Relations Act 1996 (Cwlth)—see the <u>Acts Interpretation Act 1954</u>, section 14H and the Fair Work Act 2009 (Cwlth).

- (f) the licensee is not a member of an approved security industry association;
- the licensee, or another person required to be an appropriate person for the grant of the licence, is not, or is no longer, an appropriate person.
- (2) However, subsection (1)(f) applies only if at least 60 days have passed since the later of the following—

- (a) the licensee was last a member of an approved security industry association:
- (b) the commencement of this subsection.
- (3) Despite subsection (1)(g), the following are not grounds for cancellation of a licence under section 22—
  - (a) the licensee, or another person required to be an appropriate person in relation to the licence, is convicted of a disqualifying offence;
  - (b) the licensee, or another person required to be an appropriate person in relation to the licence, becomes subject to a relevant control order.

Note-

See section 24 for cancellation of a licence in the circumstances mentioned in this subsection.

- (4) The question whether a person is, or continues to be, an appropriate person is decided in the same way as the question whether the person would be an appropriate person for the grant of the licence.
- (5) The charging of a licensee, or another person required to be an appropriate person for the grant of the licence, with a disqualifying offence is a ground for suspending, or refusing to renew, the licence concerned until the end of the proceeding for the charge.
- (6) The power of the court to impose conditions of bail under the <u>Bail Act 1980</u> includes the power to impose a condition that the licensee not act as a security provider as stated in the condition.

# 21A Approved security industry association must give notice of persons whose membership of the association ends

An approved security industry association must, within 14 days after the end of each successive month after becoming an approved security industry association, give the chief executive written notice of—

- (a) each person whose membership of the association ended during the month; and
- b) the date the membership ended.

Maximum penalty—20 penalty units.

#### 22 Procedure for suspension, cancellation or refusal to renew

- (1) If the chief executive considers that reasonable grounds exist to suspend, cancel or refuse to renew a licence (the *action*), the chief executive must give the licensee a written notice (the *show cause notice*) that—
  - (a) states the action proposed; and
  - (b) states the grounds for proposing to take the action; and
  - outlines the facts and circumstances that form the basis for the chief executive's belief; and
  - (d) if the chief executive proposes to suspend the licence—states the proposed suspension period; and
  - (e) invites the licensee to show cause within a specified time, of not less than 28 days, why the action proposed should not be taken.

- (2) If, after considering all representations made within the specified time, the chief executive still believes that grounds to take the action exist, the chief executive may—
  - (a) if the show cause notice was a notice of intention to suspend the licence for a specified period—suspend the licence for a period not longer than the specified period; or
  - (b) if the show cause notice was a notice of intention to cancel the licence—
    - (i) cancel the licence; or
    - (ii) suspend the licence for a period; or
- (c) if the show cause notice was a notice of intention not to renew the licence—
  - (i) refuse to renew the licence; or
  - (ii) refuse to renew the license for a period.
- (3) The chief executive must, by written notice, inform-
  - (a) generally -a licensee of the decision to cancel, suspend or refuse to renew the licensee's licence; or
  - (a) for a licensee mentioned in subsection (1) the licensee of a decision not to take the action.
- (4) If the chief executive decides to cancel, suspend or refuse to renew the licence, the notice must be a QCAT information notice for the decision.
- (5) The decision takes effect on the later of the following—
  - (a) the day on which the notice is given to the licensee;
  - (b) the day specified in the notice.

Industry Licensing Unit Peter Rashford Contact Officer 07 3738 8713 Telephone 3610351 Our File Ref 13 October 2020 j, Sch 4/3/3 Dear NOTICE TO SUSPEND LICENCE NOTICE FOR RETURN OF LICENCE NOTICE OF REVIEW RIGHTS On 10 September 2020 you were issued with a Show Cause Notice in which you were invited to show cause why your Security Officer (Unarmed), Security Officer (Monitoring) and Crowd Controller licence issued under the Security Providers Act 1993 (the Act) should not be suspended until the end of proceedings for the following charge: Assaults occasioning bodily harm NOTICE OF SUSPENSION OF LICENCES Licence: Security Officer (Unarmed), Security Officer (Monitoring) and Number Crowd Controller is suspended, effective from 13 October 2020 and until the end of the criminal proceedings against in relation to his involvement in the offence of: Assaults occasioning bodily harm (section 21(5) of the Act) NOTICE FOR RETURN OF LICENCES is required to return his Security Officer (Unarmed), Security Officer (Monitoring) and to the chief executive by 27 October 2020. Crowd Controller licence number The licence may be returned by mailing it directly to me at my mailing address which appears on this letter. Failure to comply with this notice without reasonable excuse is an offence – maximum penalty of \$2,700.

(section 23 of the Act)

#### NOTICE OF REVIEW RIGHTS

Having suspended your licence, I am obliged under section 22(4) of the Act to advise you of my decision, and the reasons for it, and that you have the right for review of that decision within 28 days to the Queensland Civil and Administrative Tribunal. Information in relation to the lodgment of an application for a review of a decision can be obtained by visiting <a href="www.qcat.qld.gov.au">www.qcat.qld.gov.au</a> or by phoning the Queensland Civil and Administrative Tribunal on 1300 753 228.

Please find enclosed an Information Notice outlining the reasons for my decision to suspend your licence.

I enclose for your assistance a copy of section 26 of the Act, which relates to reviews of the decision to the Tribunal.

If you do commence an application for review of the decision, the practice is for the chief executive to obtain legal representation.

I also wish to advise you that, as your licence has been suspended, you must not continue to carry out the functions of a Security Officer (Unarmed), Security Officer (Monitoring) and Crowd Controller. Continuing to do so may result in your prosecution under section 9 of the Act which can result in a maximum penalty of 500 penalty units (\$67,500) for a first offence, 700 penalty units (\$94,500) or 6 months imprisonment for a second offence and 1000 penalty units (\$135,000) or 18 months imprisonment for a third or later offence.

Should you have any questions in relation to this matter, you may contact me on 07 3738 8713.

Yours sincerely

Peter Rashford
Principal Probity Review Officer
Industry Licensing Unit
Department of Justice and Attorney-General

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#### Section 26

## Section 26 Review by QCAT of particular decision of chief executive

- (1) An applicant for a licence may apply to QCAT for review of a decision of the chief executive—
  - (a) to refuse to grant the licence; or
  - (b) to grant a licence other than the licence applied for, including, for example, by-
    - (i) granting a licence authorising the carrying out of functions of only some of the types of security provider applied for; or
    - (ii) imposing a condition on the licence; or
  - (c) to defer making a decision to grant or to refuse to grant the licence.
- (2) A licensee may apply to QCAT for a review of a decision of the chief executive—
  - (a) to amend the licence; or
  - (b) to refuse to amend the licence; or
  - (c) to suspend or cancel the licence; or
  - (d) to refuse to renew the licence; or
  - (e) to refuse to replace the licence.
- (3) The application must be made as provided under the QCAT Act.

#### **Information Notice**

#### Statement of Reasons for Decision

Suspension of Licence: Security Officer (Unarmed), Security Officer (Monitoring) and Crowd Controller licence number 3610351

#### Background

This Information Notice is prepared pursuant to section 22(4) of the Security Providers Act 1993 (the Act) in relation to a show cause action initiated under the provisions of section 22 of the Act.

As the Principal Probity Review Officer of the Industry Licensing Unit I, Peter Rashford, have assumed all the duties, powers and responsibilities of the position, including the delegation by the Chief Executive to deal with this matter.

#### The Decision

The Decision
Sch 4/3/3 licence:
Number Security Officer (Unarmed), Security Officer (Monitoring) and Crowd Controller
is suspended, effective from 13 October 2020 and until the end of the criminal proceedings against Michael Newson in relation to his involvement in the following offence:
Assaults occasioning bodily harm.
(section 21(5) of the Act).
Reasons
1. Ground for Suspension - Section 21(5)
The charging of a licensee with a disqualifying offence is a ground for suspending th licence concerned until the end of the proceeding for the charge.
Facts
On 9 September 2020, was charged with the following offence:

Assaults occasioning bodily harm.

The information alleged about the commission of this offence is contained in a notification supplied by the Queensland Police Service. The notification gives the brief particulars as alleged by police at the time Sch 4/3/3 was charged. The charge of assaults occasioning bodily harm has been laid under section 339 Chapter 30 of the Criminal
Code.
was issued with a Notice to Show Cause on 10 September 2020. No response was received and there is nothing further to consider.
The offence that has been charged with is of a serious nature and raises concerns with the Chief Executive regarding his suitability to hold a licence under the Act. Therefore, I find has been charged with a disqualifying offence as defined in the Act which is a ground for suspending licence until the end of the proceedings for the charge.
Human Rights Act 2019
The <i>Human Rights Act 2019</i> commenced on 1 January 2020 and requires all public entities in Queensland to act compatibly with human rights, to give proper consideration to human rights before making a decision.
To determine whether the decision to suspend is reasonable and justified I considered the following questions when deciding to suspend licence:
Is it lawful? Section 21(4) of the SP Act states that if a licensee has been charged with a disqualifying offence, the chief executive may suspend the licence until the end of the proceedings for the charge.
Is there a purpose?  It is in the public interest that only appropriate persons hold a licence under the Act. Due to the seriousness of the charge against a decision as to whether he retains his licence will depend out the outcome of the court matter.
Is it rational? Yes, as it allows for natural justice to occur for the charge to be finalised by the court before a decision is made as to whether continues to be an appropriate person to hold a licence or if any further action is to be taken against licence.
Is it necessary?  Due to the nature of the charge, it is in the public interest that the charge be finalised by the court before is reinstated.
Is it fair and balanced? Yes, it is in the public interest that only appropriate people continue to hold a licence as defined by section 11 of the SP Act.

#### **Evidence**

Criminal Code Security Providers Act 1993 Notification of charges supplied by Queensland Police Service

#### **Notice of Review Rights**

Having suspended your licence, I am obliged under section 22(4) of the Act to advise you of my decision, and the reasons for it, and that you have the right for review of that decision within 28 days to the Queensland Civil and Administrative Tribunal. Information in relation to the lodgment of an application for a review of a decision can be obtained by visiting <a href="www.qcat.qld.gov.au">www.qcat.qld.gov.au</a> or by phoning the Queensland Civil and Administrative Tribunal on 1300 753 228.

Peter Rashford Principal Probity Review Officer Industry Licensing Unit Department of Justice and Attorney-General Industry Licensing Unit
Telephone 07 3738 8705
Our File Ref 3610351

16 November 2020

Sch 4/3/3	

I refer to your Crowd Controller, Security Officer (Unarmed) and Security Officer (Monitolicence number which was issued to you under the Security Providers Act (the SP Act).	ring) 1993

The SP Act prescribes standards which applicants must meet in order to qualify for, or retain a licence. The SP Act also prescribes circumstances which render an applicant ineligible for or to retain a licence.

Section 21 of the SP Act states that the charging of a licensee with a disqualifying offence, is a ground for suspending a licence until the end of the proceeding for the charge.

Disqualifying offences are defined as including an offence against a provision of the Queensland *Criminal Code* mentioned in the Schedule to the SP Act or an offence listed under the *Drugs Misuse Act 1986* which carries a possible sentence of imprisonment for 1 year or more or an offence under the *Weapons Act 1990* that is punishable by imprisonment of 1 year or more.

Advice received from the Queensland Police Service indicates that a person with your name and date of birth has been charged with the following offence, namely:

Assaults occasioning bodily harm

The above charge is an offence under section 339 Chapter 30 of the *Criminal Code*. Chapter 30 of the *Criminal Code* is mentioned in the Schedule to the SP Act and as such this offence is a disqualifying offence.

As a delegate of the Chief Executive under the SP Act, I consider that reasonable grounds exist to suspend your Crowd Controller, Security Officer (Unarmed) and Security Officer (Monitoring) licence number until the end of proceeding for the abovementioned offence on the grounds that you have been charged with a disqualifying offence under the SP Act and I enclose a Show Cause Notice which has been issued under section 22(1) of the SP Act.

The Notice invites you to "show cause" within 28 days of the receipt of the Notice why I should not suspend your licence. To "show cause" means that you must give me reasons in writing why I should not suspend your licence. You must provide me with all information relevant to the offence/s that you wish me to take into consideration prior to a decision being made in relation to the suspension of your licence. Some examples of information that you

may wish to include are:

- QP9/Court Brief from the Queensland Police Service; or
- information relating to the circumstances of the charge/s; or
- · any relevant witness statements; or
- · CCTV footage (if available); or
- any other information that you consider relevant to making of this decision.

Failure to respond within 28 days to this Show Cause Notice will result in immediate suspension of your licence. If you require any further information in this matter, please telephone me on 07 3738 8726.

If, after considering any reasons you may give within the specified time, I consider your licence should be suspended, I am obliged under the SP Act to inform you of my decision, the reasons for it, and that you may appeal against that decision within 28 days to the Queensland Civil and Administrative Tribunal.

You are also advised that if the charges listed above are changed but result from the same incident and are still disqualifying offences, the Notice to Show Cause will still be considered to be validly issued.

I enclose for your assistance a copy of sections 21 and 22 of the SP Act, which relate to the suspension of a licence.

Yours sincerely

Mary-Ann Rochford Senior Business Services Officer Industry Licensing Unit Department of Justice and Attorney-General

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## NOTICE TO SHOW CAUSE

# (Security Providers Act 1993 s22(1))

	то:			
		Sch 4/3/3		
	WHER	EAS:		
	A.	you currently hold a Crowd Controller, Security Officer (Unarmed) and Security Officer (Monitoring) licence number under the provisions of the Security Providers Act 1993 ("the SP Act").		
	В	section 21(5) of the SP Act states the charging of a licensee with a disqualifying offence, is a ground for suspending a licence until the end of the proceeding for the charge.		
	С	under section 52 of the Act, the Chief Executive may delegate his powers to an officer of the Department. As the Senior Business Services Officer, I have assumed all the duties, powers and responsibilities of the position, including the delegation by the Chief Executive to deal with this matter.		
	D	I am in that position.		
	NOW I GIVE NOTICE THAT:			
	(1)	I propose to suspend your Crowd Controller, Security Officer (Unarmed) and Security Officer (Monitoring) licence, number which was issued under the SP Act.		
	(2)	The grounds on which I propose to suspend your licence are that you have been charged with the following offence;		
	•	Assaults occasioning bodily harm		
	(3)	The above offence is an offence under section 339 Chapter 30 of the Criminal Code.		
7	(4)	A breach against Chapter 30 of the <i>Criminal Code</i> is a disqualifying offence under the SP Act.		
	(5)	The facts and circumstances showing that reasonable grounds exist to suspend your licence is information received from the Queensland Police Service indicating that a person with your name and date of birth has been charged with a disqualifying offence.		

Department of Justice and Attorney-General

YOU ARE THEREFORE NOW INVITED, within 28 days of the date of receipt of this Notice, to show cause, in writing, to me at GPO Box 3111, Brisbane, why I should not suspend your licence until the end of the proceeding of the above charge.

Dated at Brisbane this 16 November 2020

Mary-Ann Rochford Senior Business Services Officer Industry Licensing Unit Department of Justice and Attorney-General

#### disqualifying offence-

- (a) means an offence—
  - (i) under the Weapons Act 1990 that is punishable by imprisonment for 1 year or more, even if a fine may be imposed in addition or as an alternative; or
  - (ii) under the *Drugs Misuse Act 1986* that is punishable by imprisonment for 1 year or more, even if a fine may be imposed in addition or as an alternative; or
  - (iii) against a provision of the Criminal Code mentioned in schedule 1; or
  - (iv) against the Police Service Administration Act 1990, section 10.19(b), (c),
  - (d), (e) or (f); or
  - (v) against a provision of the Criminal Code of the Commonwealth, part 5.3, or a law of a State, or an overseas country, that relates to terrorism; and
- (b) includes an act or omission committed outside Queensland that would be a disqualifying offence if committed in Queensland.

### 21 Grounds for suspension, cancellation or refusal to renew

- (1) Each of the following is a ground for the suspension or cancellation of a licence or the refusal to renew a licence—
- (a) the licence, or a renewal of the licence, was obtained because of materially incorrect or misleading information;
- (b) the licensee has contravened this Act, including a code of practice, or a condition of the licence:
- (c) the licensee has committed an offence against this Act;
- (d) if the licensee is an individual or a partnership—the individual, the partnership or any partner—
  - (i) has been convicted of an offence against the *Industrial Relations Act 2016*, section 928 relating to the under payment of wages; or
  - (ii) has contravened an order of the industrial commission or of the Industrial Magistrates Court to pay wages;
- (e) if the licensee is a corporation
  - the licensee has been convicted of an offence against the *Workplace Relations Act 1996* (Cwlth), section 719 in relation to the payment of an amount to a person; or
  - (ii) the licensee has contravened an order of an eligible court under the *Workplace Relations Act 1996* (Cwlth), section 719(6) or (7) or 720 to pay an amount to or on behalf of the person;

#### Editor's note-

Workplace Relations Act 1996 (Cwlth)—see the <u>Acts Interpretation Act 1954</u>, section 14H and the Fair Work Act 2009 (Cwlth).

- (f) the licensee is not a member of an approved security industry association;
- the licensee, or another person required to be an appropriate person for the grant of the licence, is not, or is no longer, an appropriate person.
- (2) However, subsection (1)(f) applies only if at least 60 days have passed since the later of the following—

- the licensee was last a member of an approved security industry (a) association:
- (b) the commencement of this subsection.
- Despite subsection (1)(g), the following are not grounds for cancellation of a (3)licence under section 22
  - the licensee, or another person required to be an appropriate person in relation to the licence, is convicted of a disqualifying offence;
  - the licensee, or another person required to be an appropriate person in (b) relation to the licence, becomes subject to a relevant control order.

Note-

See section 24 for cancellation of a licence in the circumstances mentioned in this subsection.

- (4)The question whether a person is, or continues to be, an appropriate person is decided in the same way as the question whether the person would be an appropriate person for the grant of the licence.
- The charging of a licensee, or another person required to be an appropriate (5)person for the grant of the licence, with a disqualifying offence is a ground for suspending, or refusing to renew, the licence concerned until the end of the proceeding for the charge.
- The power of the court to impose conditions of bail under the Bail Act 1980 (6)includes the power to impose a condition that the licensee not act as a security provider as stated in the condition.

#### 21A Approved security industry association must give notice of persons whose membership of the association ends

An approved security industry association must, within 14 days after the end of each successive month after becoming an approved security industry association, give the chief executive written notice of-

- (a) each person whose membership of the association ended during the month;
- the date the membership ended. b)

Maximum penalty—20 penalty units.

#### 22 Procedure for suspension, cancellation or refusal to renew

- (1) If the chief executive considers that reasonable grounds exist to suspend, cancel or refuse to renew a licence (the action), the chief executive must give the licensee a written notice (the show cause notice) that
  - states the action proposed; and (a)
  - states the grounds for proposing to take the action; and (b)
  - outlines the facts and circumstances that form the basis for the chief (c) executive's belief; and
  - (d) if the chief executive proposes to suspend the licence—states the proposed suspension period; and
  - invites the licensee to show cause within a specified time, of not less (e) than 28 days, why the action proposed should not be taken.

- (2) If, after considering all representations made within the specified time, the chief executive still believes that grounds to take the action exist, the chief executive may—
  - (a) if the show cause notice was a notice of intention to suspend the licence for a specified period—suspend the licence for a period not longer than the specified period; or

(b) if the show cause notice was a notice of intention to cancel the licence—

(i) cancel the licence; or

(ii) suspend the licence for a period; or

(c) if the show cause notice was a notice of intention not to renew the licence—

(i) refuse to renew the licence; or

- (ii) refuse to renew the license for a period.
- (3) The chief executive must, by written notice, inform-
  - (a) generally -a licensee of the decision to cancel, suspend or refuse to renew the licensee's licence; or
  - (a) for a licensee mentioned in subsection (1) the licensee of a decision not to take the action.
- (4) If the chief executive decides to cancel, suspend or refuse to renew the licence, the notice must be a QCAT information notice for the decision.
- (5) The decision takes effect on the later of the following-
  - (a) the day on which the notice is given to the licensee;
  - (b) the day specified in the notice.