

Notice of Internal Review

You can apply for an internal review if you disagree with a decision, by writing to the Director, Victim Assist by the date stated in the Notice of decision letter. Section 124 of the Act says that you must set out in detail the reasons why you disagree with the decision.

Matters Not Considered

Please note that you cannot request an internal review for any matters listed below as no decision has been made on them. For the matters to be considered and decided upon, additional information would be required, as noted below.

1. Other incidents/ injuries

The Eligibility section in this document notes:

- a. Eligible acts of violence.
- b. The injuries you suffered as a direct result of those incidents.

If a specific injury/incident is not noted, this means I did not have sufficient evidence to establish your eligibility for that injury/incident. Victim Assist cannot pay for expenses relating to injuries/incidents that are not noted in the Eligibility section.

I have attached a factsheet titled 'Eligibility', explaining what information you must provide to Victim Assist if you want other injuries/incidents considered.

2. Expenses

I am unable to consider some of the expenses you have claimed because more information is needed. Those specific claims are:

- Medical expenses
- Future Counselling expenses
- Loss of earnings
- Relocation expenses
- Report expenses
- Other expenses exceptional circumstances -Mobile phone

Please refer to the attached factsheets and information below for details of what you need to provide for each type of expense.

Other expenses exceptional circumstances - Mobile phone Please note:

Victim Assist has requested further information from Queensland Police Service about this expense. We will re-assess this component on receipt of that information.

Conditions on All Grants of Assistance

There are rules in the Act that cover what happens if you receive money from another organisation, service or person because of the act of violence. This is called a relevant payment.

If you have already received, or if you receive, within 6 years of the date of the original decision on your application (not including any interim decision), a payment because of the act of violence from someone other than Victim Assist, you must tell us within 28 days of receiving it. If we are required to recalculate your grant of assistance you may need to refund money to us. Any amount you need to refund will be treated as a debt owed by you to the State.

If you fail to tell us about a relevant payment, you may be fined.

Unpaid Assistance

The Act also says that if anything you do or fail to do causes all or part of the assistance to be unpaid after 6 years from the date it was granted, that assistance can no longer be paid (section 96 of the Act). Please note that if your grant has conditions imposing a different time limit for a component, that time limit applies.

Evidence of the Material Considered

In making a decision about the application, I considered the following material:

1. Application for financial assistance
2. Available medical information
3. Queensland Police Service documents
4. Victim Assist Guidelines
5. Victim Assist file notes and correspondence
6. Queensland Wide Interlinked Courts Database and
7. Other relevant documents provided in support of the application or obtained under the Act.

An itemised list of the evidence considered in making the decision can be requested by writing to us within 14 days of receiving these reasons.

End of Statement

17:00

Task:
Author: #4013544 MCLEOD, C.
Report time: 19/02/2021 09:44
Entered by: #4013544 MCLEOD, C.
Entered time:

Ground and
necessary or
desirable for a
protection order:

Sch 4/3/3 and 4/3/6

Necessary or N/A

RT1220226

File01

8

desirable to protect
child/ren:
Necessary or
desirable to protect N/A
relative/associate:
