



Good morning

I refer to your complaint about noise emanating from Howard Smith Wharves (premises).

For your reference, on 2 October 2019, I met with senior representatives from the premises to discuss concerns raised by some complainants.

On 2 November 2019, OLGR Investigators conducted noise testing at the premises to ensure compliance with the conditioned limits on the liquor licence for the premises.

On 30 November 2019, further observations and testing occurred at selected complainants' residences to ensure compliance with the noise requirements under the *Liquor Act 1992* (Act) and Liquor Regulation 2002 (Regulation).

An analysis of the noise readings taken on these occasions indicated the noise emanating from the premises was within the allowable limits.

As such, unreasonable noise as defined in section 4 of the Act was not produced and no breaches of the Act or Regulation were identified during OLGR's investigation.

The licensee has been reminded of their obligations under the *Liquor Act 1992* and advised of the action available to the OLGR should further noise complaints be received and unreasonable noise be established.

If you require any further information in relation to this matter, please contact me on (07) 3738 8416.

Kind regards



Queensland  
Government

**Patrick Jensen**  
Acting Senior Investigator  
Investigations Unit – Compliance Division  
**Office of Liquor and Gaming Regulation**  
Department of Justice and Attorney-General  
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> Sent: Thursday, 14 November 2019 10:21 AM  
> Subject: OLGR - FRN225114 - Howard Smith Wharves  
>  
> Kind Regards  
> Patrick  
>  
> <image001.png>  
> Patrick Jensen  
> Acting Senior Investigator  
> Investigations Branch – Compliance Division Office of Liquor and  
> Gaming Regulation Department of Justice and Attorney-General Level 2,  
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