Please be aware that any other suspected breaches of the legislation administered by OLGR will be investigated and may result in more stringent compliance enforcement action being taken.

If you have any queries regarding this matter, please feel free to contact Morris Griffiths on telephone number (07) 4048 1420.

Yours sincerely

FOR

MICHAEL SARQUIS Executive Director 01 / 05 / 2018

Liquor Act 1992

.Providing a safe environment and preserving amenity

(1)A licensee or permittee must, in the conduct of business on the relevant premises, provide and maintain a safe environment in and around the relevant premises.

Maximum penalty—100 penalty units.

(2)A licensee or permittee must, in the conduct of business on the relevant premises, take all reasonable steps to ensure the use of the premises does not adversely affect the amenity of the area in which the premises are located.

Maximum penalty—100 penalty units.

(3)A licensee or permittee must, in the conduct of business on the relevant premises, take all reasonable steps to ensure the behaviour of persons entering or leaving the premises does not adversely affect the amenity of the area in which the premises are located.

Maximum penalty—100 penalty units.

(4) If a licensee or permittee knows or has reason to believe that a relevant offence is being, or is about to be, committed in or around the relevant premises, the licensee or permittee must take reasonable steps to stop or prevent the commission of the offence.

Maximum penalty—100 penalty units.

- (5) For subsection (4), an offence is a *relevant offence* if the commission of the offence may reasonably be expected to have an adverse impact on—
- (a)the health and safety of a person in or around the relevant premises; or
- (b)the amenity of the area in which the premises are located.
- (6)A licensee or permittee must, in the conduct of business on the relevant premises, engage in the positive practices prescribed by regulation for this section.

Maximum penalty—100 penalty units.

(7)A licensee or permittee must not, in the conduct of business on the relevant premises, engage in, or allow another person to engage in, an unacceptable practice prescribed by regulation for this section.

Maximum penalty—100 penalty units.

- (8)A regulation may prescribe a practice to be a positive practice for subsection (6) or an unacceptable practice for subsection (7) for the purposes of—
- (a)providing and maintaining a safe environment in and around licensed premises and premises to which permits relate; and
- (b) ensuring the use of the premises does not adversely affect the amenity of the areas in which they are located.

REGISTER OF CROWD CONTROLLERS

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RTI 191164

INCIDENT REPORT

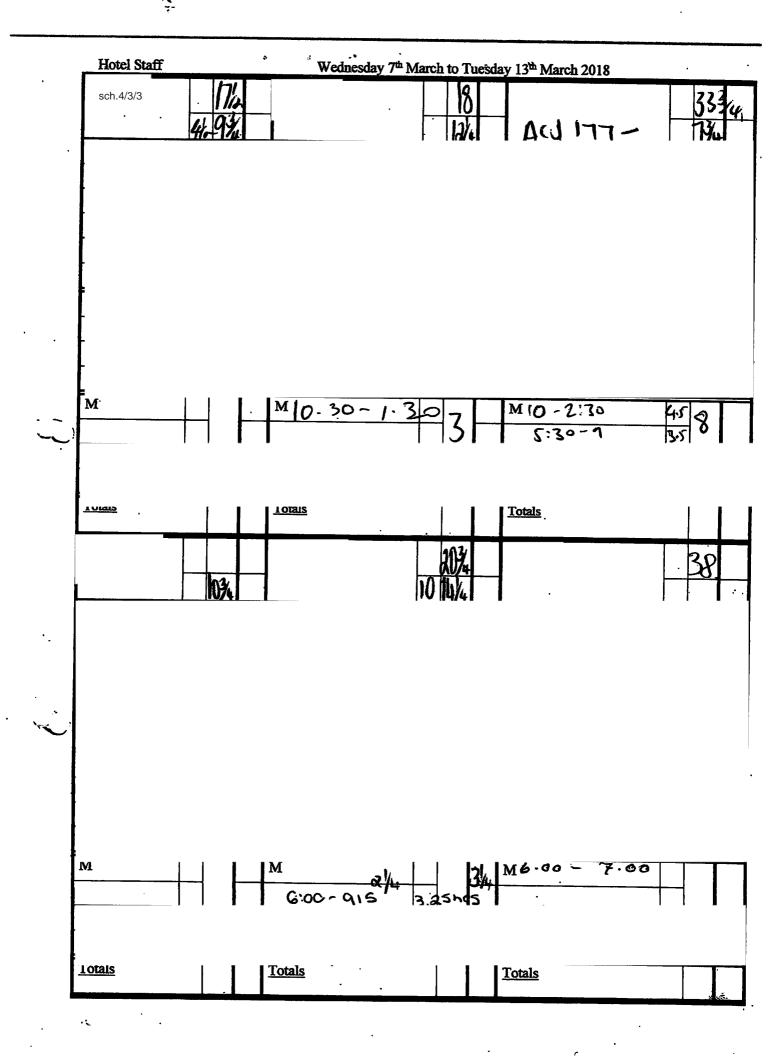
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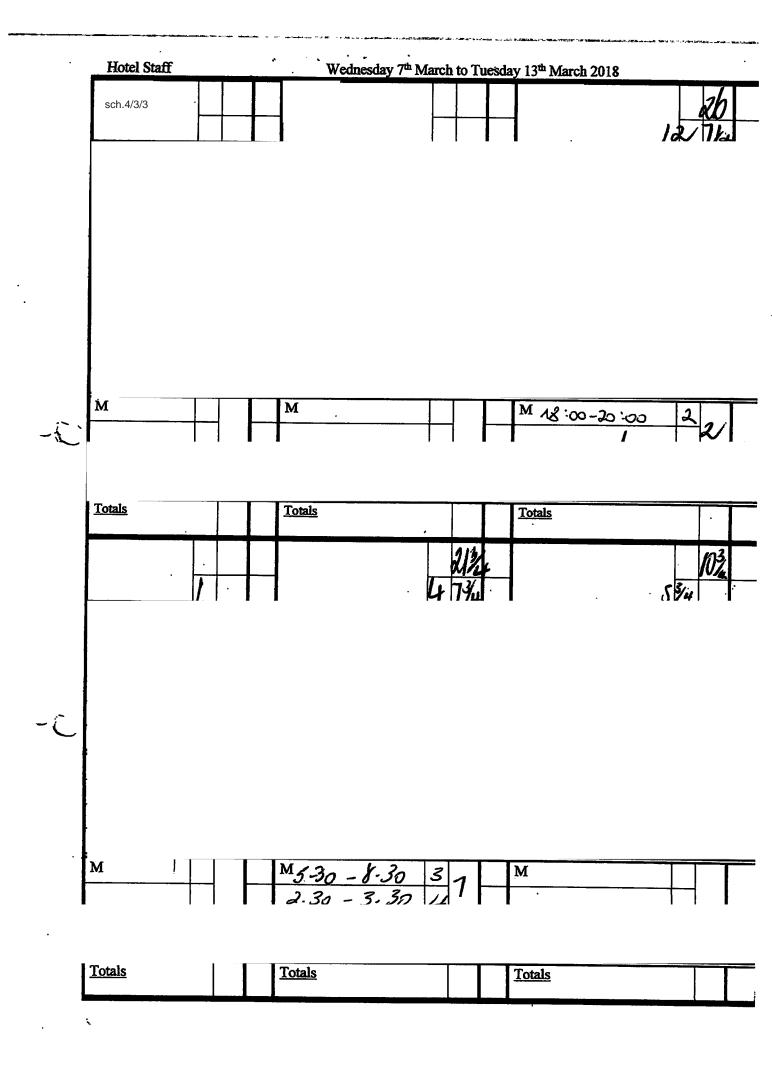
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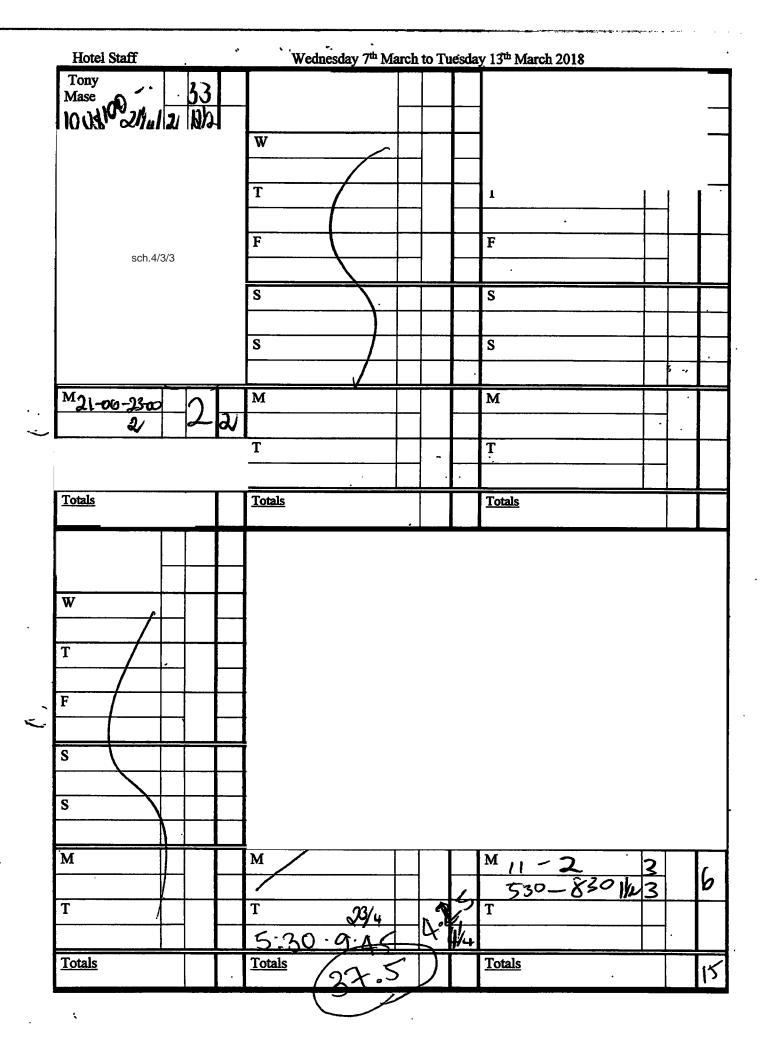
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15 Chief executive's certificate about contents of register

A certificate, purporting to be signed by the chief executive, about the contents of a register kept by the chief executive, is evidence of the matters stated in the certificate.

Division 2 Registers to be kept by others

Subdivision 1 Registers to be kept by liquor licensees

16 Application of sdiv 1

This subdivision applies if—

- (a) a liquor licensee engages a person to carry out the functions of a crowd controller for reward at a public place to which a liquor licence relates; and
- (b) the liquor licence is not in relation to an event or occasion.

17 Definitions for sdiv 1

In this subdivision—

liquor licence means a licence under the Liquor Act 1992.

liquor licensee means a person who holds a licence under the Liquor Act 1992.

18 Liquor licensee to keep register of crowd controllers

(1) The liquor licensee must keep a register of persons engaged by the liquor licensee to carry out the functions of a crowd controller for reward at the public place.

Maximum penalty—20 penalty units.

(2) The register must be kept in a secure place at the public place.

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(3) The register must be written in ink and be easily legible.

Note-

Under the Acts Interpretation Act 1954, schedule 1, writing includes any mode of representing or reproducing words in a visible form.

- (4) The register must state the following in relation to each crowd controller—
 - (a) the crowd controller's full name and licence number;
 - (b) if the services of the crowd controller are supplied by a security firm—the security firm's name and address;
 - (c) the number of the identification that must be worn by the crowd controller under section 25;
 - (d) the date and time when the crowd controller starts each period of duty at the public place;
 - (e) the date and time when the crowd controller finishes each period of duty at the public place;
 - (f) if the crowd controller is a restricted licensee and is to carry out the functions of a crowd controller under appropriate direct supervision—the name of the crowd controller who—
 - (i) holds an unrestricted licence for carrying out crowd controller functions; and
 - (ii) is to directly supervise the crowd controller for the purpose of giving the appropriate direct supervision;
 - (g) the information mentioned in subsection (5) about each incident at the public place—
 - (i) involving the crowd controller and in which a person is injured; or
 - (ii) requiring a person to be removed from the public place by the crowd controller.
- (5) For subsection (4)(g) the information is as follows—
 - (a) the date and time the incident happened;

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- (b) a description of the location at the public place where the incident happened;
- (c) a description of each person involved in the incident and, if known, the person's name;
- (d) details of the incident, including, for example, information about whether a person was removed from the premises because of the incident;
- (e) details of injuries suffered by persons involved in the incident;
- (f) details of action taken by the crowd controller or member of staff of the public place in response to the incident.
- (6) The liquor licensee must ensure—
 - (a) the particulars mentioned in subsection (4)(a), (b), (c),
 (d) and (f) are noted in the register, and the register is signed by the crowd controller, before the crowd controller starts each period of duty; and
 - (b) the particulars mentioned in subsection (4)(e) are noted in the register, and the register is signed by the crowd controller, immediately after the crowd controller finishes the period of duty; and
 - (c) the information mentioned in subsection (4)(g) is noted in the register as soon as practicable after the incident.

- (7) If the register consists of more than 1 page, it must be—
 - (a) firmly bound along its spine; and
 - (b) sequentially numbered.

19 Register of crowd controllers—other matters

(1) The liquor licensee must allow the register kept by the liquor licensee under section 18 to be inspected by the chief executive.

Maximum penalty—20 penalty units.

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- (2) The liquor licensee must not—
 - (a) remove, or allow a person to remove, a page from the register; or
 - (b) erase or obliterate an entry in the register; or
 - (c) allow a person to erase or obliterate an entry in the register.

(3) The liquor licensee must keep the register for at least 7 years after the last entry was made in the register.

Maximum penalty—20 penalty units.

Subdivision 2 Registers to be kept by security firms

20 Security firm to keep register of security providers

(1) A security firm must keep a register of security providers engaged by the security firm.

Maximum penalty—20 penalty units.

- (2) The register must state—
 - (a) the name of each security provider; and
 - (b) the licence number of each security provider; and
 - (c) the expiry date of each security provider's licence; and
 - (d) the date of commencement of each engagement.
- (3) If the engagement of a security provider ends, the register must also state the date the engagement ended.
- (4) The security firm must allow the register to be inspected by the chief executive.

Maximum penalty—20 penalty units.

(5) The security firm must keep the register for at least 7 years after the last entry was made in the register.

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21 Security firm to keep register of crowd controllers

- (1) This section applies if-
 - (a) a security firm supplies crowd controller services at a particular public place; and
 - (b) a liquor licensee is not required to keep a register of crowd controllers for the place under subdivision 1.
- (2) The security firm must keep a register of crowd controllers whose crowd controller services are supplied by the security firm at the public place.

Maximum penalty—20 penalty units.

- (3) The register must be kept—
 - (a) while the services are being supplied—in a secure place at the public place; or
 - (b) otherwise—in a secure place at a place of business of the security firm.
- (4) The register must be written in ink and be easily legible.

Note-

Under the Acts Interpretation Act 1954, schedule 1, writing includes any mode of representing or reproducing words in a visible form.

- (5) The register must state the following in relation to each crowd controller—
 - (a) the crowd controller's full name and licence number;
 - (b) the number of the identification that must be worn by the crowd controller under section 25:
 - (c) the date and time when the crowd controller starts each period of duty at the public place;
 - (d) the date and time when the crowd controller finishes each period of duty at the public place;
 - (e) if the crowd controller is a restricted licensee and is to carry out the functions of a crowd controller under

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appropriate direct supervision—the name of the person who—

- (i) holds an unrestricted licence for carrying out crowd controller functions; and
- (ii) is to directly supervise the crowd controller for the purpose of giving the appropriate direct supervision;
- (f) details of each incident at the public place—
 - (i) involving the crowd controller and in which a person is injured; or
 - (ii) requiring a person to be removed from the public place by the crowd controller.
- (6) The security firm must ensure—
 - (a) the particulars mentioned in subsection (5)(a), (b), (c) and (e) are noted in the register, and the register is signed by the crowd controller, before the crowd controller starts each period of duty; and
 - (b) the particulars mentioned in subsection (5)(d) are noted in the register, and the register is signed by the crowd controller, immediately after the crowd controller finishes the period of duty; and
 - (c) the details mentioned in subsection (5)(f) are noted in the register as soon as practicable after the incident.

Maximum penalty—20 penalty units.

- (7) If the register consists of more than 1 page, the register must be—
 - (a) firmly bound along its spine; and
 - (b) sequentially numbered.

22 Register of crowd controllers—other matters

(1) If a security firm is required to keep a register of crowd controllers under section 21, the security firm must allow the register to be inspected by the chief executive.

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- (2) The security firm must not—
 - (a) remove, or allow a person to remove, a page from the register; or
 - (b) erase or obliterate an entry in the register; or
 - (c) allow a person to erase or obliterate an entry in the register.

Maximum penalty—20 penalty units.

(3) The security firm must keep the register for at least 7 years after the last entry was made in the register.

Maximum penalty—20 penalty units.

Part 4 Security firm supplying security firm services of restricted licensee

23 Security firm's duties about functions and supervision of restricted licensee

- (1) This section applies if a security firm supplies security firm services of a restricted licensee for reward.
- (2) The security firm must ensure that, while the security firm services are being supplied, the restricted licensee carries out only the functions of a type of security provider stated in the licence.

Maximum penalty—20 penalty units.

(3) The security firm, in supplying the security firm services, must ensure that the restricted licensee carries out the functions of a type of security provider stated in the licence under appropriate direct supervision.

Maximum penalty—20 penalty units.

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