From: <u>Leanne Coulthard</u>
To: <u>Brendon Balogh</u>

Subject: FW: Client feedback relating to Volunteer JP RITA

Date: Tuesday, 21 February 2017 4:41:47 PM

Attachments: image001.gif

image002.png image003.png image005.png

Kind Regards



Leanne Coulthard

A/ Registrar (Civil & Client Services) Brisbane Magistrates Court

Queensland Courts Service

Department of Justice and Attorney-General

Queensland

Courts

P 07 3247 4626 | **F** 07 324 79019 | **Qdial** 74626 | **E** courthouse.brisbane@justice.qld.gov.au

Brisbane Magistrates Court

363 George Street, BRISBANE QLD 4000

From: Peter Fordyce

Sent: Monday, 20 February 2017 4:34 PM

To: Leanne Coulthard <Leanne.Coulthard@justice.qld.gov.au> **Subject:** FW: Client feedback relating to Volunteer JP RITA

Good afternoon,

Please see the email below concerning a verbal complaint to one of our staff members about one of our volunteer Justices of the Peace.

Regards,

Peter Fordyce A/Deputy Registrar – Client Services Brisbane Magistrates Court Queensland Courts Service

P: (07) 3109 9207

E: peter.fordyce@justice.qld.gov.au

From: sch 4/3/3

Sent: Monday, 20 February 2017 4:27 PM

To: Peter Fordyce < <u>Peter.Fordyce@justice.qld.gov.au</u>> **Subject:** Client feedback relating to Volunteer JP RITA

Good Afternoon

While assisting the volunteer JPs today one lady who had been waiting for a while stated that

RTI File no: 190153 Page 1