

Part C - 1

FIRST AND FINAL DEMAND NOTICE:

TO WHOM IT MAY CONCERN:

I am writing this letter on legal advice I have obtained in regard to the money owed to me by your Company.

I used your service to purchase a vehicle for me through an auction and then supply said vehicle to me, which your Company failed to do.

Firstly your company purchases the vehicle under false pretences for a total cost of \$11,609.00. At that point you contacted me and told me the vehicle was won at auction for a total price of \$16,800.

I was then informed that the transport cost for the said vehicle from Perth would be \$1464.99 when I have documentation that the costs for transportation was in fact \$1364.99.

I advised your Company that I was coming to collect the vehicle and drive it to my home on a Department of Transport permit. You then went and registered the vehicle knowing I was going to pick the vehicle up in 2 days and when questioned about this when I had a problem going to register the vehicle, you told me that you needed to move the vehicle round. I would like to know how you moved the vehicle to you mechanic as the vehicle was not registered until after I had rung to say I was going to collect it.

I would like to know why Boyd signed a legal document saying the vehicle was unregistered when it was picked up by me.

Here is a breakdown of money owed to me by your Company.

Difference in cost of vehicle	\$5291.00
Difference in transport cost	\$ 100.00
Registration fee difference	\$ 209.00
Stamp duty difference	\$153.00
Cost of RWC	\$110.00
Cos of day permit	\$85.00

Total cost owing to me by your Company is \$5948.00

So from this point on I am giving your Company 7 days to rectify this matter or I will be forced to instigate legal proceedings and also contact the regulatory board in relation to this matter asking them to investigate the complaint fully.

Yours faithfully

Sch4/3/3