

Incident Type	Incident Number	Location	Incident Date	Description	Area	Cause	Further Action
Major Security Incidents	[REDACTED]	Lotus Glen CC	27/06/2016	At approximately 1425hrs [REDACTED] staff observed two prisoners, unknown at this time, on top of [REDACTED] Roof Top.	Lotus Glen Correctional Centre [REDACTED]	[REDACTED]	1. Incident command set up with DGM [REDACTED] as Incident Commander. 2. At approximately 1435hrs DGM [REDACTED] notified Deputy Commissioner in Brisbane.
Major Security Incidents	[REDACTED]	Wolston CC	24/06/2016	On Thursday 23 June 2016 at approximately 11:40hrs [REDACTED] an OC spray and holder was placed on top of the Dog Squad locked safe in vehicle lock of the Main Gate.	1. Wolston Correctional Centre, [REDACTED]	[REDACTED]	4. Acting Centre Service Manager [REDACTED] informed 23/6/16 13:00 hrs approximately.
Major Security Incidents	[REDACTED]	Wolston CC	13/06/2016	1. At the Royal Brisbane Hospital, [REDACTED] on the 11th of June 2016. [REDACTED] were made aware Prisoner [REDACTED] was in possession of an iPad.	1. Royal Brisbane Hospital, [REDACTED]	[REDACTED]	1) Incident created. 2) Matter referred to Corrective Services Investigation Unit.
Major Security Incidents	[REDACTED]	Brisbane CC	06/06/2016	On this day, at approximately 0900 hours, [REDACTED] staff member had entered Brisbane Correctional Centre whilst in possession of 1 x mobile phone. [REDACTED]	Front gate house [REDACTED]	[REDACTED]	1. Centre Services Manager [REDACTED] advised of the incident by [REDACTED] 2. Centre Services A/Supervisor [REDACTED] notified of the events by CS Manage [REDACTED] 3. All staff members involved spoken to and reports being generated;
Major Security Incidents	[REDACTED]	Arthur Gorrie CC	05/06/2016	[REDACTED] CSO [REDACTED] noticed that the lock indicator bar on cells [REDACTED] and [REDACTED] indicated that these cells weren't secure.	[REDACTED]	[REDACTED]	1. Deputy Commissioner informed by General Manager [REDACTED] 2. GEO Executive notified by General Manager.

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Major Security Incidents	[REDACTED]	Capricornia CC	02/06/2016	Prisoner on Roof [REDACTED] [REDACTED]	Roof top [REDACTED]	[REDACTED]	<ol style="list-style-type: none"> <li>1. Deputy General Manager [REDACTED] briefed at 1445hrs.</li> <li>2. An Incident Report has been generated as per Queensland Corrective Services Procedure.</li> <li>3. This matter has been referred to the Corrective Services Investigation Unit for further investigation.</li> <li>4. An Operational Debrief was conducted by Correctional Supervisor [REDACTED] All staff involved were advised to contact OPTUM if required.</li> </ol>
Major Security Incidents	[REDACTED]	Borallon Training and CC	20/05/2016	[REDACTED] [REDACTED] CCO [REDACTED] found the rear door of unit [REDACTED] unsecured. [REDACTED]	[REDACTED]	[REDACTED]	<ol style="list-style-type: none"> <li>1. Incident reported to Duty Manager. [REDACTED]</li> </ol>
Major Security Incidents	[REDACTED]	Capricornia CC	18/05/2016	At approximately 0825 prisoner [REDACTED] was observed walking on the walkway roof in front of [REDACTED] [REDACTED]	[REDACTED]	[REDACTED]	<ol style="list-style-type: none"> <li>3. An Operational Debrief was conducted by Correctional Supervisor [REDACTED] and Correctional Manager [REDACTED]</li> <li>4. No injuries reported to staff</li> <li>5. All staff offered the services of Optum.</li> </ol>
Major Security Incidents	[REDACTED]	Townsville CC (Male)	11/05/2016	Safety and Security incident - Multi-grips located in kitchen [REDACTED]	Townsville Correctional Centre (males) [REDACTED]	[REDACTED]	<ol style="list-style-type: none"> <li>1. Incident report generated as per COPD.</li> <li>2. Duty Manager notified.</li> </ol>
Major Security Incidents	[REDACTED]	Unknown	05/05/2016	Escort mobile phone lost. [REDACTED] [REDACTED]	[REDACTED]	Unknown	[REDACTED]

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Major Security Incidents	[REDACTED]	Brisbane CC	02/05/2016	[REDACTED] CCO [REDACTED] Officer Station [REDACTED] notified me that an unknown prisoner/prisoners had accessed the [REDACTED] Officer Station [REDACTED]	Officer Station	[REDACTED]	1. Incident and Officer Report generated 2. Duty Manager and Intel notified via email [REDACTED] 7. Incident to be referred to CSIU for investigation 8. Remedial action [REDACTED] [REDACTED]
Major Security Incidents	[REDACTED]	Brisbane CC	20/04/2016	[REDACTED] While mowing behind the yards one of the Landscapers handed CCO [REDACTED] The landscaper stated that another landscape work had just mowed over them in the grass.	[REDACTED]	[REDACTED]	1. Incident and Officer Report generated 2. Further Officer Reports to be generated when operationally viable 3. Duty Manager notified via email [REDACTED] 7. Incident to be referred to the CSIU [REDACTED]
Major Security Incidents	[REDACTED]	Southern Queensland CC	16/04/2016	[REDACTED] Custodial Officer [REDACTED] reported that [REDACTED] had inadvertently brought [REDACTED] mobile phone into the centre, at this time it was switched on.	[REDACTED]	[REDACTED]	1. At approximately 0715hr Duty Director briefed Director of SQCC [REDACTED] 2. At approximately 0830hr General Manager Statewide Operations [REDACTED] briefed. [REDACTED]
Major Security Incidents	[REDACTED]	Townsville CC (Male)	12/04/2016	A [REDACTED] mobile phone was located [REDACTED]	Townsville Correctional Centre	[REDACTED]	State Wide Operations informed at approximately 1255pm. [REDACTED]

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Major Security Incidents	[REDACTED]	Lotus Glen CC	11/04/2016	<p>Centre: Lotus Glen  Time: 1346hrs  Date: 11 April 2016</p> <p>At approximately 1346hrs [REDACTED] staff observed two prisoners, unknown at this time, on top of [REDACTED] exercise yard.</p>	[REDACTED] Exercise Yard	[REDACTED]	<p>[REDACTED]</p> <p>3. Continual status reports to Statewide Operations and GM ongoing</p> <p>[REDACTED]</p> <p>9. An Operational Debrief was conducted.  10. Staff involved in the incident were offered the services of OPTUM.</p>
Major Security Incidents	[REDACTED]	Maryborough CC	08/04/2016	<p>[REDACTED]</p> <p>[REDACTED] Prisoner [REDACTED] was approved to remain in the [REDACTED] dayroom [REDACTED] when he would have been secured.</p>	[REDACTED]	[REDACTED]	1. Centre Management to review incident am 11.4.16
Major Security Incidents	[REDACTED]	Townsville Womens CC	04/04/2016	<p>[REDACTED]</p> <p>[REDACTED] Visitor had presented at the officer's station with his mobile telephone.</p>	Townsville Womens Correctional Centre	[REDACTED] Unknown [REDACTED]	<p>1. Deputy General Manager [REDACTED] informed of the incident.  2. General Manager informed of the incident.  3. Incident Report completed on IOMS.</p>
Major Security Incidents	[REDACTED]	Brisbane Womens CC	01/04/2016	<p>Major Security Incident</p> <p>[REDACTED]</p> <p>[REDACTED] a package [REDACTED] was located [REDACTED]</p>	[REDACTED]	[REDACTED]	[REDACTED]

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Major Security Incidents	[REDACTED]	Arthur Gorrie CC	23/03/2016	[REDACTED] [REDACTED] secret the handcuff key internally into their rectal area. [REDACTED]	[REDACTED]	[REDACTED]	1. Correctional Manager advised. 2. Deputy General Manager briefed. [REDACTED]
Major Security Incidents	[REDACTED]	Wolston CC	15/03/2016	[REDACTED] Staff responded and upon arrival were briefed by Activites officers that prisoner has jumped over the fence and climbed on top of the [REDACTED] exercise yard. [REDACTED]	[REDACTED]	[REDACTED]	2. Incident debrief conducted [REDACTED] 4. Incident referred to CSIU for further Investigations [REDACTED] 6. Staff were reminded of the services of OPTUM should that be necessary.

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Major Security Incidents	[REDACTED]	Brisbane CC	11/03/2016	<p>[REDACTED]</p> <p>2. Prisoner [REDACTED] property was handed over by QPS to CCO [REDACTED] in a sealed plastic bag. CCO [REDACTED] signed the bag to that effect.</p> <p>[REDACTED]</p> <p>5. The property was not reconciled against the QPS property sheet. [REDACTED]</p> <p>[REDACTED]</p>	Brisbane CC [REDACTED]	[REDACTED]	<p>[REDACTED]</p> <p>2. Incident created.</p> <p>3. Officer reports generated from CCOs [REDACTED]</p>
Major Security Incidents	[REDACTED]	Arthur Gorrie CC	08/03/2016	<p>[REDACTED]</p> <p>At approximately 1650 hours, the Officer realised that he was no longer in possession of the handcuff key.</p>	AGCC [REDACTED]	A Custodial Officer reported that he was no longer in possession of the handcuff key issued to him.	<p>1. Duty Manager (Contract Compliance Manager [REDACTED]) notified.</p> <p>2. Deputy General Manager ([REDACTED]) notified.</p> <p>3. General Manager ([REDACTED]) notified.</p> <p>4. QCS Duty Executive notified by AGCC Executive Manager.</p>
Major Security Incidents	[REDACTED]	Maryborough CC	03/03/2016	<p>[REDACTED]</p> <p>At approximately 0740 Supervisor Centre Services was contacted by [REDACTED] advising that one of his staff [REDACTED] had entered the centre with her phone.</p> <p>[REDACTED]</p>	[REDACTED]	[REDACTED]	<p>1. Advice received from CSIU was the phone could be returned to the officer at the completion of her shift.</p> <p>2. Duty manager and Centre Services manager were advised at 0745hrs.</p> <p>3. DVR footage to be viewed</p>
Major Security Incidents	[REDACTED]	Southern Queensland CC	28/02/2016	<p>[REDACTED]</p> <p>[REDACTED] saw a prisoner open and close the emergency exit door [REDACTED]</p>	Residential Unit [REDACTED]	[REDACTED]	<p>[REDACTED]</p> <p>5. Duty Director [REDACTED] notified.</p>

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Major Security Incidents	[REDACTED]	Brisbane Womens CC	23/02/2016	<p>Major Security Incidents- Level 1</p> <p>At approximately 1040 hours CCO [REDACTED] advised A/CS [REDACTED] that a lock that was used for securing the fridge in education block, was missing.</p> <p>[REDACTED]</p>	Education Block Brisbane Women's Correctional Centre	Fridge padlock (dummy locked) removed without authorisation from fridge in common area, education block.	[REDACTED]
Major Security Incidents	[REDACTED]	Maryborough CC	02/02/2016	<p>Major Security incident – Level 1 (Mobile Phone)</p> <p>[REDACTED]</p> <p>At no point did CCO [REDACTED] come into contact with any prisoners, the phone was returned at approximately 1805 and secured in the mobile phone safe.</p>	Residential compound.	CCO [REDACTED] has attended residential compound in possession of mobile phone.	<ol style="list-style-type: none"> <li>Duty manager [REDACTED] notified.</li> <li>DGM briefed.</li> </ol>
Major Security Incidents	[REDACTED]	Capricornia CC	15/01/2016	<p>Prisoner on Roof. ([REDACTED])</p> <p>[REDACTED]</p>	Secure unit 2 exercise yard roof	Yet to be established.	<ol style="list-style-type: none"> <li>Manager briefed at 1315hrs.</li> <li>An Incident Report has been generated as per Queensland Corrective Services Procedure.</li> <li>This matter has been referred to the Corrective Services Investigation Unit for further investigation.</li> </ol>

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Major Security Incidents	[REDACTED]	Townsville CC (Male)	13/01/2016	At approximately 1800 hrs at Townsville Correctional centre(Men's) [REDACTED] it was discovered it was a mobile phone.	Townsville Corectonal Centre(Men's)	A mobile was liocated [REDACTED]	Duty Manager notified [REDACTED]
Major Security Incidents	[REDACTED]	Brisbane Womens CC	12/01/2016	Major Security Incidents At approximately 1045hrs I was advised by the Reception Store Supervisor that 3 x mobile phones had been located in a box of property that had been taken to reception store on the previous day.	Reception Store and Administration area, BWCC	Property not identified as containing mobile phones.	Security breach reported to the Deputy General Manager and the General Manager. Reporting protocols initiated. No prisoners had access to this box at any time.
Major Security Incidents	[REDACTED]	Warryborough CC	06/01/2016	[REDACTED] 3. At approximately 0805 hrs A/CS [REDACTED] was notified by A/Senior Practitioner [REDACTED] that [REDACTED] had accidentally brought her mobile phone into the office at education and programs.	Education and programs office	A/ Senior Practioner Wendy Britz reported that a Mobile phone had been brought into the education and programs office by a staff member.	1. Centre services manager [REDACTED] otified and briefed GM, DGM and Duty Manager 2. Incident raised as per QCS Procedures.
Major Security Incidents	[REDACTED]	Lotus Glen CC	14/12/2015	At approximately 0755 today Sentence Planning Coordinator [REDACTED] entered the centre. She approached the front desk where she was asked by gate staff if she had any U.S.B's, Mobile phones, Recording Devices, Tobacco, or Tobacco related products on her person. She stated "no I don't have any of those things". [REDACTED] The staff member was asked how the mobile phone coming into the centre ocured, and she stated that she had "just forgotten it was there." The phone seized: 1 x Apple I phone in a darl blue case. Evidence Bag Control No: L 1392523	G Block	Staff member had forgotten that she had her mobile phone in her bag.	1. Officer reports requested. 2. DGM and GM notified 3. Regional Manager SMS advised and will counsel staff member 4. Incident generated 5. Incident referred to the CSIU for determination
Major Security Incidents	[REDACTED]	Townsville CC (Male)	07/12/2015	Major Security Incident [REDACTED] Prisoners on Roof	Townsville Correctional Centre - [REDACTED]	Unknown at this stage. Intel currently making enquiries	1. DGM notified. 2. SWO briefed. [REDACTED]



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Major Security Incidents	[REDACTED]	Brisbane Womens CC	01/12/2015	MAJOR SECURITY INCIDENT [REDACTED]	Reception Store	A prohibited item (mobile phone) was located in storage in the property of a prisoner.	Corrective Services Investigation Unit (CSIU) Officer Rose Walker contacted and briefed. Officer Walker advised that the device is clear to be released to Border Force Security officers as the device had not been in the possession of the prisoner whilst incarcerated at Brisbane Women's Correctional Centre.
Major Security Incidents	[REDACTED]	Woodford CC	19/11/2015	[REDACTED] introduced a mobile phone into the centre.	A Block Woodford Correctional Centre.	Accidental introduction of mobile phone into centre.	[REDACTED]
Major Security Incidents	[REDACTED]	Townsville CC (Male)	12/11/2015	At approximately 0700 on Wednesday 11 November 2015, a staff member rostered Escorts was issued a mobile phone: [REDACTED]  At approximately 0745 hours the escort staff member has entered the centre to assist with unlock of the secure accomodation area and realised that the phone was in his pocket.  The staff member immediately exited the area, returning to the Gate House.  Supervisor Centre Services informed.  Incident report completed.	Townsville Correctional Centre Secure Unit.	1. Staff member had forgotten that the mobile phone was in his pocket when redeployed to the secure area to assist with unlock.	1. Staff member reminded of procedures for escort phones. 2. Flash brief prepared.
Major Security Incidents	[REDACTED]	Woodford CC	11/11/2015	[REDACTED]	Woodford Reception Store, WOODFORD CORRECTIONAL CENTRE	unauthorised entry of mobile phone	1. Duty Manager advised 2. Incident report generated 3. Reports submitted
Major Security Incidents	[REDACTED]	Southern Queensland CC	20/09/2015	[REDACTED] to find that the officer stations door was unlocked	[REDACTED]	Theft of personal items	[REDACTED]
Major Security Incidents	[REDACTED]	Southern Queensland CC	19/09/2015	[REDACTED]	[REDACTED]	Cell door was found to be unsecured.	1. Duty Director [REDACTED] notified. [REDACTED]

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Major Security Incidents	[REDACTED]	Lotus Glen CC	09/09/2015	<p>At approximately 08:00hrs on Wednesday 09.09.15 COEP Coordinator [REDACTED] reported Centre Services Supervisor [REDACTED] that COEP Trainee [REDACTED] had brought in error his mobile phone to Training Room within the centre.</p> <p>The prohibited item at no time came into contact with prisoners. This mobile phone was removed from the centre via A Block entry and was secured in X Block.</p> <p>Prohibited Item: 1 X Mobile Phone (Samsung Galaxy 5)</p>	Lotus Glen correctional Centre, Training Room.	Human error and prohibited item not clearly identified by staff in G Block using the x-ray machine.	<ol style="list-style-type: none"> <li>1. Acting Manager Centre Services [REDACTED] and General Manager [REDACTED] informed of incident.</li> <li>2. General Manager [REDACTED] and COEP Coordinator [REDACTED] brief all COEP Trainee's in the Training Room.</li> <li>3. Officer's Report attached on IOMS</li> <li>4. Staff involved in the incident of EPA - all declined</li> </ol>
Major Security Incidents	[REDACTED]	Woodford CC	31/08/2015	[REDACTED]	[REDACTED] Woodford CC.	Contraband.	<ol style="list-style-type: none"> <li>1. Duty Manager informed.</li> <li>2. Safety Order raised.</li> <li>3. Incident and Officer reports generated.</li> <li>4. Prisoner Ainsworth seen by medical in the Detention Unit with no concerns raised.</li> </ol>
Major Security Incidents	[REDACTED]	Wolston CC	21/08/2015	<p>[REDACTED]</p> <p>The bag was identified as belonging to CCO [REDACTED]. The author then spoke to CCO [REDACTED], and the handcuffs were taken into the authors possession.</p> <p>CCO [REDACTED] reported that she had accidentally taken the Handcuff's home from a Residential post, but could not recall when.</p> <p>On further inspection it appears the Handcuffs [REDACTED] were removed from Residential Control Room on Wednesday 19th of August 2015. They were not returned at the end of the shift and were not identified as being missing until this point of return.</p>	Wolston Correctional Centre, Grindle Road Wacol, Gate house.	<ol style="list-style-type: none"> <li>1) Residential Cluster Officer failed to return her Handcuffs at the end of shift</li> <li>2) End-of-shift reconciliation failed to account for the missing handcuffs.</li> </ol>	<ol style="list-style-type: none"> <li>1) The Handcuffs [REDACTED] were returned to Residential Control Room</li> <li>2) A/Manager Residential conducts interview with CCO</li> <li>3) Remedial actions commence.</li> </ol>
Major Security Incidents	[REDACTED]	Wolston CC	15/08/2015	[REDACTED]	Vehicle Sallyport PRV Locker 1 - Wolston CC	[REDACTED]	<ol style="list-style-type: none"> <li>1. Duty Manager notified.</li> <li>2. Officers reports to be attached to incident.</li> <li>3. General Manager advised</li> <li>4. GM advises ADG</li> </ol>
Major Security Incidents	[REDACTED]	Southern Queensland CC	14/08/2015	At approximately 0710hrs; Custodial Officer [REDACTED] realized that she had entered the centre with a mobile phone.	Echo Control	Custodial Officer [REDACTED] in possession of a mobile phone.	<ol style="list-style-type: none"> <li>1. At approximately 0724 hours; Head of Security [REDACTED] contacted Operational Supervisor [REDACTED] and advised her of the incident and ordered an investigation on who processed Custodial Officer [REDACTED] through the gatehouse and who was the master control operator at the time of the incident. Along with reports from the staff involved. Staff on duty in gatehouse at the time of the incident were identified as Custodial Officers [REDACTED]</li> <li>2. At approximately 0725 hours; Head of Security [REDACTED] contacted Deputy Director [REDACTED] and advised him on the incident.</li> <li>3. At approximately 0727 hours; Head of Security [REDACTED] contacted State Wide Operations [REDACTED] and advised her on the incident.</li> <li>4. CCTV footage to be reviewed and retained.</li> <li>5. Security Management System will be reviewed.</li> <li>6. At approximately 0848 hours; Flash brief was sent to Statewide Operations Communications.</li> </ol>

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Major Security Incidents	[REDACTED]	Townsville CC (Male)	14/07/2015	[REDACTED] risoner on Roof	Townsville Correctional Centre [REDACTED]	[REDACTED]	1. Cultural Unit provided update at ICC (1255 hrs). [REDACTED]
Major Security Incidents	[REDACTED]	Lotus Glen CC	01/07/2015	[REDACTED]	Lotus Glen correctional centre, Bulk Store	[REDACTED]	1. Manager Centre Services and Deputy General Manager informed of incident. 2. Incident generated on IOMS. 3. Officer's Report attached on IOMS. [REDACTED] 5. Staff involved in the incident of EPA - all declined. 6. Courier Company advised of incident. 7. The matter has been referred to the CSIU for determination.
				The parcel with the prohibited item at no time came into contact with prisoners.			
				Prohibited Item: 1 X Smart Phone			