

#### Office of Liquor and Gaming Regulation

#### **Casino Incident Details**

Casino:

Treasury Casino

Ref No.:

18969

Incident Date:

05 MAY 2015

Create Date:

14 MAY 2015

Incident Time:

20:25

Overall Risk Rating:

High

Inspector:

Michael DAY

Closed Date:

27 MAY 2015

Source:

Audit Issue

Audit Ref No:

41141

Brief Description: BR 73(2) CCA - OLGR NOT ADVISED OF EGM MALFUNCTION - MEDIUM RATED

**OPERATOR NON-CONFORMITY** 

EGM MALFUNCTION - EGM PLAYING OFF PATRONS CREDITS

#### **Detailed Report**

#### Background:

WHILE CONDUCTING AN AUDIT OF THE SURVEILLANCE AND SECURITY LOGS I NOTICED A GAMING MACHINE MALFUNCTION ON THE EGM AT 1.61.04 WHICH WAS NOT REPORTED TO OLGR EITHER BY SURVEILLANCE OR

CONTINUE		VD THE PA	TRON WAS UNABLE	TO THE EGM AND PRES TO STOP IT. WHEN THE		
Action:			· · · · · · · · · · · · · · · · · · ·			<del></del>
FOOTAGE EGM WAS	W)	ATE THE 10 CONFII ERVICE,	PATRONS COMPLAT RMED THE PATRON' CONTACTED G	REQUESTED SURV NT. THIS WAS REVIEWE S ACTIONS WERE CONS AMING AREA MANAGE STED A SHORT PAY BE U	ISTENT WITH HIS C R	CE OPERATOR LAIM. THE
KEYS HAD	IACHINE TECH BEEN SET UP STATE WHAT	INCORREC		ATTENDED THE ECLAT THIS DID NOT CAUS	GM. WHILE HE FOUT TE THE PROBLEM. H	ND THAT THE IIS REPORT
				BY EITHER SURVEILLAN REPORTED TO OLGR.	ICE OR ELECTRONI	C GAMING.
FOUND TH REPORT DI ATTACHEL	D NOT STATE )). THIS RESPO	HAD BEEN WHAT DII NSE STAT	I SET UP INCORRECT CAUSE IT SO I REQ	(ATTACHEI TLY BUT THIS DID NOT ( UESTED FURTHER INFO E KEY RECONFIGURAT: Y ISSUE.	CAUSE THE PROBLI RMATION (EMAIL I	RESPONSE
RECOMME DISCUSS R MANAGEM	EPORTING REG	QUIREMEN	ITS WITH SURVEILL	ANCE, ELECTRONIC GA	MING AND EGM TE	СН
Game:	z. w			Amount Involved:		
	s Summary					
Outcome		Date	Remedial Action	Issue Type	Issue Class	
Operator Counse	lled Staff	27 MAY 2015	Discuss With Relevant Department	Other	Operator Non-C	onformity
				Malfunction	Equipment Malf	unction
Issues S				- I		
[	Issue Category		је Туре	Issue Class	Issue Status	Closed Date
93828	Internal Controls Vi - Other	olations Othe	r	Operator Non-Conformity	Closed	27 MAY 2015
94158	Electronic Gaming I	Machines Malf	unction	Equipment Malfunction	Closed	27 MAY 2015

Date Printed: Thursday November 17 2016 12:24 PM

Report Ref.: /u01/olgr/deploy/cogsp/repcache/rcas\_incident

User Ref. :

Issue Details

27 MAY 2015

#### Michael Day From: BRTC Gaming Techs <Gaming.Techs@EchoEnt.com.au> Sent: Monday, 18 May 2015 7:27 AM To: Michael Day Cc: **BRTC Gaming Techs** Subject: RE: Attn: re Incident Report EGM 1,61,04 Good morning Michael, When I was first informed of the EGM, I was only told the buttons weren't working. It wasn't till I received your first email requesting further information, did I learn about the patron issues, when I queried the shift managers in regards to the EGM. What I found wrong with the EGM when I attended, was the 14 buttons on the bottom under the display were working as per there assigned labels, but the 2 buttons above the display on the top right were assigned as "Not Used" when I conducted the button test in the audit menu. These 2 buttons were "Collect" & "Information". I have been previously informed by the Gaming Attendants that the EGM would still be able to "Collect" by pressing the Spin button. Due to the above button issue, I ram cleared the EGM, and set the button layout for 16 Buttons. I then followed this up, by testing all the buttons and ensuring that the "Collect" & "Information" buttons were working, as well as checking all other buttons and switch's to ensure that no buttons were sticking. I have had previous issues with the EGM's at this location with patrons jamming various objects into the Bet buttons, this in turn causes the EGM to continuously spin after each game, without further input being required. And most often, part of what they have used has broken off inside, as they removed the object holding the button down. This then causes the next patron who uses the EGM to possibly have issues as the button may get jammed down, preventing the stopping of game play. It is possible that this was the cause to the patron issues, but I found nothing wrong when I attended. Regards, NP 49-Sch4 From: Michael Day [mailto:Michael.Day@justice.qld.gov.au] **Sent:** Friday, 15 May 2015 6:15 PM To: BRTC Gaming Techs Subject: Attn: re Incident Report EGM 1.61.04

Thank you for your incident report on EGM 1.61.04 following the patron claim on 5/05/2015.

Your report states the buttons were set up incorrectly but this was unlikely to have caused the problem where the EGM appeared to continue playing without the patron pressing any buttons. However, you did not state in your report what the problem was, or whether you were unable to determine the cause. Also, other than reprogramming the buttons, did you take any other actions with the EGM?

Please let me know whether you were able to determine the cause of the problem and any actions (other than reprogramming the keys) taken with the EGM.

Thanks



#### Office of Liquor and Gaming Regulation

## **Casino Incident Details**

Breache	S								
Ref No	Act		Section		Breach Na	me			
1802	Casino Co	introl Act 1982	S73(2)		CASINO OF CONTROL		S TO BE CONDUCTED UP	VDER APPR	OVED
Control	Points						•		
Process Gro	up		Process			Control I	Point	Fr	equency
Surveillance			Reporting and Recor	rd Keep	ing	Notificatio	n		
Remedia	al Actions		•						
Action Code		Action D	Petails		Due Date	Outcor	me . ·		Outcome Date
Discuss With R	elevant Departme		WITH SURVEILLA AMES AND GAMIN		27 MAY 2015	Operator	r Counselled Staff		27 MAY 2015
People									
Person No.	Name		<del></del>				Involvement		
2818	NP 49-S	Sch4		-	<del></del>		Casino Staff Defendant		· · · · · · · · · · · · · · · · · · ·
11457 .									
83222							Casino Staff Defendant		
188070							Casino Staff		
Superviso Comments	s: I WILL F ON 26/5/	'15 AND FIN	LACK OF REPONALISE THIS IR	THE	N.		AT OUR NEXT M	ONTHLY	MEETING
	MET WI		ON 26/				AFF AND GAMING		
			ND HAS COUNS CONSIDERED I				TO ALWAYS REPOR ED. NFA.	CUTHESE	MATTERS
Related	Informatio						•		-
Action Date	Action Type	Action Ref.	Action Officer		Notes				
21 MAY 2015	File Notes	794512	Michael DAY				Table Games and Gaming T Fable Games, Surveillance as		
	Attach Date	Attachment T	Гуре	Α	ttachment Name				
	21 MAY 2015	Miscellaneous		1	523846 - BSFRN4	1141 INCII	DENT REPORTS 20150521		
Action Date	Action Type	Action Ref.	Action Officer		Notes				
27 MAY 2015	File Notes	795728	Michael DAY		note into t		15 GOS advise 1.61.04 and the machine beg would be put out of service u	gan playing b	
				Ā	ttachment Name				

Date Printed: Thursday November 17 2016 12:24 PM

Date Printed: Thursday revenible. The State of the State





#### Casino Incident Details

Casino:

Treasury Casino

Ref No.:

18499

Incident Date:

30 NOV 2014

Create Date:

03 DEC 2014

Incident Time:

11:30

Overall Risk Rating:

Medium

Inspector:

Paul LEGG

Closed Date:

10 FEB 2015

Source:

Audit Ref No:

Brief Description: BR 73(2) CCA - MEDIUM RATED STAFF NON-CONFORMITY - FAILURE TO REPORT AN

EOIPMENT ISSUE RESULTING IN AN OVERPAYMENT - RAPID ROULETTE - INTERNAL

CONTROLS

#### **Detailed Report**

#### Background:

ON THE 30.11.2014 AT 22.01HRS A GAMING EQUIPMENT FALURE OCCURRED ON RAPID ROULETTE TERMINAL 100. A VALID SPIN (WINNING #20) WAS REQUIRED TO BE ENTERED. THE ATTEMPTED ENTERY BY GAMING STAFF FAILED AND RESULTED IN A REBOOT OF THE SYSTEM. THIS ACTION IN TURN VOIDED THE SPIN AND AS A CONSEQUENCE MADE WINNING RETURNS TO LOSING WAGERS.

#### Action:

SURVEILLANCE DUTY MANAGER NP\_49-Sch4

RECEIVED A CALL FOR GAMING DUTY MANAGER

ADVISING OF AN INCIDENT AT RAPID ROULETTE TERMINAL 100. THE GDM ADVISED A VALID SPIN WAS REQUIRED TO BE ENTERED. THE ENTRY WAS NOT MADE CORRECTLY. THE RESULT BEING THE SPIN WAS ACTUALLY VOIDED AND WINNINGS PAID TO LOSING WAGERS. AN OVERPAYMENT OF \$226.00 OCCURRED. A NOP FOR \$226.00 HAS SINCE BEEN LODGED WITH OLGR.

THIS INCIDENT DOES NOT APPEAR TO HAVE BEEN REPORTED TO OLGR. NO ENTRY COULD BE FOUND ON THE DAILY NARRATIVE LOG FOR THAT PARTICULAR GAMING DAY.

#### RECOMMENDATION

THE MATTER OF NOT BEING DULY ADVISED IS TAKEN UP WITH CASINO MANAGEMENT BY ARM PAUL KING.

Game:	Amount Involved:

#### **Outcomes Summary**

Outoomoo oum	·· <i>y</i>			
Outcome	Date	Remedial Action	Issue Type	Issue Class
NFA	10 FEB 2015	Discuss With Casino	Roulette	Equipment Malfunction
		Management		
Operator Counselled Staff	10 FEB 2015	Discuss With Casino	Surveillance	Staff Non-Conformity
1.		Management		

#### Issues Summary

1 .	——————————————————————————————————————				
Issue Ref No	Issue Category	Issue Type	Issue Class	Issue Status	Closed Date
23392	Internal Controls Violations - Table Games	Roulette	Equipment Malfunction	Unsubstantiated	10 FEB 2015
23399	Internal Controls Violations	Surveillance	Staff Non-Conformity	Closed	10 FEB 2015

#### Issue Details

Issue Ref No : Issue Category: 23392

Internal Controls Violations - Table Games

Successful Control Point:

Location:

CASINO LEVEL 1

Issue Type: Issue Class: Roulette Equipment Malfunction Game: Risk Rating: Amount:

Roulette Low 226

Issue Status: Issue Date:

Unsubstantiated 03 DEC 2014

Closed Date:

Issue Summary: Issue Details:

10 FEB 2015

BR 73(2) CCA - GAMING EQUIPMENT FAILURE - RAPID ROULETTE - LOW RATED - STAFF NON-CONFORMITY -

BR 73(2) CCA - GAMING EQUIPMENT FAILURE - RAPID ROULETTE - LOW RATED - STAFF NON-CONFORMITY - INTER

<u>INTERNAL CONTROLS</u>

Date Printed: Thursday November 17 2016 12:21 PM

Report Ref. : /u01/olgr/deploy/cogsp/repcache/rcas\_incident User Ref. :

MZMAKE



#### Office of Liquor and Gaming Regulation

# **Casino Incident Details**

<b>Breaches</b>						-
Ref No	Act		Section	Breach Na	ime	
1783 .	Casino Con	trol Act 1982	S73(2)	CASINO O	PERATIONS TO BE CONDUCTED	UNDER APPROVED CONTROL
1783	Casino Con	trol Act 1982	S73(2)	CASINO O	PERATIONS TO BE CONDUCTED	UNDER APPROVED CONTRO
Control P	oints					
Process Group	)		Process	•	Control Point	Frequency
Surveillance					Notification	1
Remedial	Actions					
Action Code		Action D	etails	Due Date	Outcome	Outcome Date
Discuss With Casi				10 FEB 2015	NFA	10 FEB 2015
Discuss With Casino Management STAFF TO BE COUNSEL			BE COUNSELLED	31 DEC 2014	Operator Counselled Staff	10 FEB 2015
People						
Person No.	Name	<u>.</u>			Involvement	
5929 NP_49-Sch4				<del></del> -	Casino Staff	·
1931					Casino Staff	
10474					Casino Staff	
Superviso Supervisor: Comments:	Phill DUN NOTED.	ILEVY THE FAILU	RE TO REPORT T ANAGEMENT.	THIS INCIDENT	Operator Performand	• •
Related In	formatio	n				
ction Date	Action Type	Action Ref.	Action Officer	Notes	1.	•
4 DEC 2014 F	ile Notes	753242	Phill DUNLEVY	Paul King	to discuss with Surveillance Manager	ment.
	•			Attachment Name		· ·
ction Date   A	Action Type	Action Ref.	Action Officer	Notes		
0 FEB 2015 F	ile Notes	768727	Phill DUNLEVY	reporting and they l	port the incident has been discussed wissues have been addressed with both have counselled Sureviullance and Garr and report where necessary.	
				After disc	cussion with RM it was determined that NFA with this matter.	t no equipment malfunction
				Occurred.	NFA with this matter.	

Date Printed: Thursday November 17 2016 12:21 PM

Report Ref. : /u01/olgr/deploy/cogsp/repcache/rcss\_incident

Usor Rof.: MZMAKE RTI 170601 - File01 - Page 23



#### Casino Audit Details

Casino: Treasury Casino Ref No.: 42373

Portfolio: Gaming Revenue Due Date: 31 JUL 2016

Audit Type: Revenue Audit Scheduled Date: 31 AUG 2016

Audit Category: Gaming Machine Integrity Date Started: 18 AUG 2016

Overall Risk Rating: Low Date Completed: 23 AUG 2016

Source: Time Taken: 04:00

Michael DAY

Incident Ref No.:

Inspector:

#### **Detailed Report**

THE BI ANNUAL REVENUE AUDIT, GAMING MACHINE INTEGRITY AUDIT WAS SUCCESSFULLY CONDUCTED ON 18 AUGUST 2016.

Date Finalised:

THE VALUES OF THE LINKED PROGRESSIVE JACKPOTS READ ON 6/08/16, 13/08/16 AND 16/08/16 WERE COMPARED WITH THE PROGRESSIVE ACTIVITY SUMMARY REPORT. THIS REVIEW FOUND ONE INSTANCE WHERE THE VARIANCE EXCEEDED THE \$25 TOLERANCE BUT NO FURTHER ACTION HAD BEEN TAKEN. THE ICM SECTION H REQUIRES A VARIANCE OF GREATER THAN \$25 TO BE REPORTED TO THE SENIOR FINANCE OPERATIONS MANAGER AND OLGR. SEE ISSUE RAISED.

AS NP\_49-Sch4 (REVENUE AUDIT SUPERVISOR) WAS PRESENT AT THE TIME OF THE AUDIT SHE WAS ABLE TO IMMEDIATELY COUNSEL THE RESPONSIBLE REVENUE AUDITOR AS WELL AS ARRANGE FOR THE METER TO BE RE-READ. ATTACHED IS A COPY OF THE LATEST READING FOR THIS JACKPOT SHOWING MINIMAL VARIANCE.

THE LINKED PROGRESSIVE METERS WERE MANUALLY READ BY THE OPERATOR AT LEAST ONCE PER WEEK.

THE AUDIT WAS ABLE TO CONFIRM THE INTERNAL DAILY CHECKLIST IS REVIEWED AND SIGNED BY A REVENUE AUDITOR ON A DAILY BASIS.

THE REVENUE AUDIT GAMING MACHINE MASTER SEAL LOG WAS REVIEWED, FINDING NO SEALS HAD BEEN ISSUED SINCE THE LAST AUDIT. THE GAMING MACHINES SEAL LOG WAS REVIEWED AND UNUSED SEALS CHECKED, FINDING ALL SEALS COULD BE ACCOUNTED FOR. NO CONCERNS WERE EVIDENT.

#### RELEVANT PAPERWORK IS ATTACHED

I HAVE USED THE CURRENT INSTRUCTIONS AND WORKSHEETS RECORDED IN EDOCS TO CONDUCT THIS AUDIT - DOCUMENT # 1342600.

#### **Outcomes Summary**

Outcome	Date	Remedial Action	issue Type	Issue Class
Operator Counselled Staff	18 AUG 2016	Discuss With Relevant Department	Finance	Staff Non-Conformity

#### Staff

Licence No.	Person's Name	Role	Involvement
140213		Audit	Present During Audit

#### **Issues Summary**

ı	Issue Ref No	Issue Category	Issue Type	Issue Class	Issue Status	Closed Date
	154438	Internal Controls Violations -	Finance	Staff Non-Conformity	Closed	19 AUG 2016
L	<u> </u>	Other	<u> </u>		<del> </del>	
ı	Issues					

Date Printed: Thursday November 17 2016 12:25 PM

Report Ref. : rcas\_audit
User Ref. : MZMAKE



### **Casino Audit Details**

Issues							-		
Issue Ref	No:	154438	-	Sı	uccessfu	Control Point:			
Issue Cate	<b>-</b> -	Internal Contr	ols Violations -	- Lo	cation:		REVENUE AUDIT		
Issue Type		Finance.		G	ame:		EGM		
Issue Clas		Staff Non-Cont	formity	Ri	sk Rating	g:	Low		
Issue Stat		Closed	•		nount:	•			
Issue Date	<b>)</b> :	16 AUG 2016		M	odule:		EGM Linked Progre	essive Jack	cpot
Closed Da	Same Date: 16 AUG 2016 Closed Date: 19 AUG 2016 Same Summary: BR 73(2) CCA - Same Details: Revenue Auditor Dinomight Mega OLGR or the Ser  reaches Ref No Act 783 Casino Control Act 1982  Ontrol Points Process Group Evenue Audit Emedial Actions Action Code Action Details						Meter Readings		•
Issue Sum	mary:	BR 73(2) CCA	- VARIANCE	EXCEEDI	NG TOL	ERANCE NOT	REPORTED - LOV	V RATED	STA
Issue Deta		Dinomight Meg	ga linked progi		cpot on g	aming date 15/0	ance of greater than 3 8/16 and therefore di		fy
Breaches	5					-			
Ref No	Act	-		Section		Breach Name			
		Act 1982		S73(2)		CASINO OPERATI APPROVED CONT	ONS TO BE CONDUCTE ROL SYSTEM	D UNDER	
		<del></del>				- là		<del></del>	
	<u> </u>	<del> · · · · - · · · - · · · · · </del>	Process EGMs		,	Control F			Fqcy
		<del></del>	EGMS			Staff Actio	n		<u> </u>
Action Code	)	Action Detail	ls	Due	Date	Outcome	<u> </u>	Outcome	Date
Remedial Actions		SSED WITH REVE	NUE 18 AU	IG 2016	Operator Counselle	d Staff	18 AUG 201	6	
	wolved	AUDIT		<del>-</del> -		····			!_
		<del></del>	Lices	nce Type	<u></u>	· In	volvement	,	$\neg$
124400			UPGR	ADE TO CAS	SINO KEY	EMPLOYEE De	fendant		
Modules									
Module				Comments					
Garning Machi Seals Recorded									
EGM Linked F	rogressive Jac	kpot Meter Readings	5						
Activities				100			T		
Scheduled	Completed		<del></del>	Officer			Activity Details	<del> </del>	
		6 EGM Linked Pr Meter Readings		Michael DAY			VARIANCE EXCEEDIN NOT REPORTED	G TOLERAN	VCE
		6 Scals Recorded 6 Gaming Machin				<del> </del>	NO ISSUES NO ISSUES		
Supervis									
Supervisor:									
Comments:	THE ATT		IE RELEVANT	CASINO	MANAG	EMENT AND C	NCIDENT WAS BRO ORRECTLY DEALT		
Related I		on		<del></del> -					
	_	Action Ref. A	ction Officer	<del></del>	Notes		<del></del>	_	<del></del>
23 AUG 2016	L	]]	lichael DAY		Audit Wor	kshcets			
	Attach Date	Attachment Ty	pe	Attachm	ent Name				$\dashv$ [
	23 AUG 2016	Miscellaneous		1616948	- BSFRN42	2373 AUDIT WORK	SHEETS 20160818		

Date Printed: Thursday November 17 2016 12:25 PM

Report Ref. : rcas\_eudit
User Ref. : MZMAKE

# This sheet is to remain on the audit file at all times



# Casino Audit File Closure Cover Sheet Office of Liquor and Gaming Regulation

					·		<del></del>
		,	CASINO:	JUP	TRS	TVL	CNS
<u> </u>		•	Audit Portfolio:	Ġamin	g Reven	dit	
	<u> </u>		Audit Type:	Reven	ue Audit		
			Audit Category:	Gamin	g Machir	ue	rity
,	- <del></del>		File Ref#:	42373		-	

	Compliance	Officer to	complete	below	v sect	tions		<u>.                                      </u>	, <del>`</del>
Compliance Officer:	Michael Day (20	lichael Day (204)							<del></del>
Audit Due Date:	31/07/2016	Defen	ICM	Section	ı H				
Date Completed:	23/08/2016	Reference	Legislation	Casino	Control	Act 1982			
Person/s involved n	erson/s involved noted in COGS Audit:				/		·		
Has the correct number of activities per the audit instruction been completed				Yes	1	No			
Any previous audit	Any previous audit findings followed up during audit			Yes		No	,	I/A	/
All Audit Findings a and supported	and Recommendation	s sufficiently	documented	Yes	/				
If the audit wasn't c be documented belo	ompleted by the due ow for review.	date or a "No	" has been reco	orded ab	ove, re	asons mu	ust		
Reasons: Audit not or requiring more time	completed by due dat to learn then complet	e due to comi te the first tin	mencement of	new aud	lits fron	n July 1			

Audit Issues												
The below sections MUST be completed when issues have been identified.  (Regional Services Branch - Casino Audit & Incident Escalation Guideline - eDocs 1303918)												
All issues recorded in COGS Audit	Yes	/										
Are all Audit Issue fields correctly completed? (Cate Risk Rating etc.)	Yes	1										
Successful and/or failed controls points, if applicable document your explanation below.	Yes	/	No									
All relevant Breaches Recorded		Yes	/									
Casino Management or Department advised? If "No" document your explanation below.	Date: 18/8/16	Yes	/	No								
Tick the relevant method, note the "Other" method used	Exit Interview	Other										

# JACKPOT READING FORM (Revised 26/07/2016)

Read Date:	/6   X   Z0(6	NES CANONIS IN TOUR PROPERTY SANS LANGUAGE	Revenue Date : \ / \	-1 to .
DAY 2/9/16/23/	Grand or Mega or Jackpot / 30	Major or Maxi or Crackerjack	Maxl or Minor or Midi	Mini or Skyrocket
1.81.04	19,461.69			
1.49.05 (Look at the TV screen on top of this location don't look at the machine)	1157 - T-Cash Explosion Grand	726.17		342,75
1.52.01	16,652.507			1232 - Jackpot 2 L1
1.17.04		77 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)		11.50
1.60.02	26,194.7/ 15230 - Jotsetter Xtr/Ch MEGA			17 - Jackpot Carmval B Mini
1.73.01		3,229.52 20990 - T-High Velocity GP Maxi		100.89
1.79.01	5,784.37	14710 - Fast Lane No2 Major	140.44	20980 · T High Velocity GP Mini
1.80.06	62,760.991	/, 032 . 35 / 20000 - T- Money Chimes Maxi	14720 - Fast Lans No2 Minor	Tast Lane No2 Mini
1.88.01	10,876, 764		20010 • T-Money Chimes Mini	
1.90.01	76, 844,04	10, 423, 64	3 01-84/ 19 Dinomight Mini	
1.89.01	769,538.53	(1,037.83)	255, 33 15800- Golden Dollars-Mint	
Signature :			Licence: #,	:
		NP_49-\$	Sch4	
	18/8/16.			-

# JACKPOT READING FORM (Revised 12/08/2016)

Read Date:	1318125\\ Marie 1844 1844 1844 1844 1844 1844 1844 184	en en joggis og sterne af fræmst kjøld	Revenue Date: 12/8/1	
	Grand or Mega or Jackpot	Major or Maxi or Crackerjack	Maxi or Minor or Midi	Mini or Skyrocket
DAY 6 / 13 / 20/ 27	or Jackpot ,	or orackorjauk		•
3.13.01	<u>/</u>			367 - Money Train Mini I
1.37.01	5,519.60 25855-Pirates Revenge Grand	731.98 25865-Pirates Revenger Major	25875-Priates Revenge Minor	24,92
1.44.11	30,873,11 1367-T-888 Dragon A600 Set 7		10 (10 m)	A CONTRACTOR SERVICES
2.35.02	5 404, 96 1331 - T-Jetsetter Llnk 1 Mega			
2.30.01		12,1074,41 10413 - Money Chimes Major	209,6/ 10423 - Money Chimes Maxi	5 C. 96 10433 - Money Chimes Mini
2.65.02	19,081.27 1391 - T-Duo Fu Wa Grand-26	1,765,62 1393 - T-Duo Fu Wa Major 2c	/33,87 1394 - T-Duo Eu-Wa Minor 2c	54,80 1395 - T-Dựa Fu Wa Mini 2c
2.22.01	11, 394, 03 6600 - T-Jackpot General Grand			11.0
2.65.01	1,790, 44 / 23280 - Rio Grande - Grand	901.73 23290 - Rio Grande - Major	163.72 23300 - Rio Grande - Minor	
2.51.06	6,229,52 / 1308 - T'Cash Express - Grand	1369 - T Cash Express - Major	39.07 1311 - T Cash Express - Minor	1312 - T Cash Express Mini
2.18.01	21, 525, 49 V 20260 T-Plyrs Paradise Grnd 5c Set7			
2.32.04	13,172-66 6470 T-Big Shot Grand			
Signature :			Licence: ‡	,
	(8   8   16,			,

	) 980.848 <b>78</b> 888 401.7	Povenue Date: \$ 10 1	DING FORM (Revis	6011	Read Date
t	Mini or Skyrocket	Maxi or Minor or Midi	Major or Maxi or Crackerjack	Grand or Mega or Jackpot	
	21-11				DAY 6/13/20/27
	267 - Money Train Mini!	1/2	<u>/</u>		3.13.01
	25885-Pirates Revenge Mini	25875-Priates Revente Mino	Z5865-Pirates-Revenge Major	230334 11003 1101018	1.37.01
<b>- ⊁</b> (			/	1367-T-886 Dragon A600 Set 7.	1.44.11
77.	19 7	1 220 01		4151-02 1331 - T-Jetsetter Link 1 Mega	2.35.02
1	10433 - Money Chimes Mini	10423 - Money Chimes Maxi	10413 · Money Chimes Major		2.30.01
:	1395 - T-Duo Fu Wa Mini 2c	1394 - T-Duo Fu Wa Minor 20	1393 - T-Duo Fu Wa Major-26	1391 - F. Duo Fu Wa Grand 2c	2.65.02
		7.5.17		6600 - T-Jackpot General Grand	2.22.01
78	63.98	23300 - Rio Grande Minor	23290 • Rio Grande • Major	23280 - Rio Grande - Grand	2.65.01
inl	1312 - T Cash Express - Mini	1311 - T Cash Express Minor	1369 - T Cash Express - Major	1308 - T Cash Express - Grand	2.51.06
				20 40 S , & L v	2.18.01
			<b>Y</b>	12 S 40 , 7 G	2.32.04
		Licence: f		ζ	Signatu
			_		
			NP_49-Sch4	18 (8/16	
		Licence: #	NP_49-Sch4	18 (8/16	Signatu

#### JACKPOT READING FORM (Revised 22/08/2016)

Read Date;	23 8 16 Grand or Mega	Major or Maxi	Revenue Date : 228 14 Maxl or Minor	Minl	
DAY(2)/9	or Jackpot / 16 / 23	or Crackerjack	or Midi	or Skyroaket	
1.17.04				10,14.	
1.37.01	# 573475 28865-Piretes Revenigo Grand	694.07 25865-PiratesRevengeMajor	(50.27 25875-Priates Bevenge Minor	/3.23 25885 Blates Revenge Mini	
1,44.11	31,193.66				
1.49.05 (Look at the TV screen on top of this location, don't look at the maching)	1387-7-888 Dragon A600 Set 7	801a18 1231 - Jackpot 2 L2		416 , 07 1232 - Jackpot 2 L4	* *
1.52.01	17, 8.77, 12-9 Spot Kend				
1.60.02	2 5, 133. 15230 - Jotseffer XIr/Ch MEGA				
1.73.01		3,080,36.		[/6,©9 20980 - T High Velocity GP Mini	
1.79.01	5,734.31 14700 - Fast Lane No2 Grand	\$367.91	GC. 86	14730 - Fast Lane-No2 Mini !	
1.80.06	63,417.44	1,533.97	232.72 20010 - T-MoneyChlmesMini		
1.81.04	19,660,20-				
1.88.01	1347 - T-Cash Adventure	*11792487			
1.89.01	845 426.76 28137 - Golden Dollers Grand	2, Sqq, QJ 15790- Golden Dollars Majo	3 19.350 15800- Golden Dollars Mini		. •
1,90.01	83,960.23	17, 8 10, 10 18 - Dinomight Maxi	331./3		
		NP_49-Sch4	,	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Signature :	,			ReadTime Start Finish:	

	KCMS EGM AUDIT CHECKLIST  DATE	13/08/2016
	TASK	CHECK
1	Preliminary Reports	
2	Daily Meters Report	
3	Daily Tracker (coordinate with Finance Analyst)	1/A
<del></del>	JMS -> Pool Move -> Check TM1	
5	Decline CCVs	
6	Decline Ack Transactions in KCMS	
7	Pay all Pay Transactions in KCMS	
- <del>/</del> 8	Decline Tickets (Carel! Do not decline current day tickets)	
9	Duplicate Transactions	and the second
10	Manual APVs	
11	Drop Mode Report	
12	JPCC Buy Summary	
13	Jackpot Reading Form	NA
14	Enter Cage Figures	
15	EGM Seals	
16	Conversion Check	NA
<u>10</u> 17	Jackpots ( over \$10,000) and APV (5) Signature check	
_ <del></del> 18	Hard Count	NA
19	Soft Count	
20	Check Grave JPCC Buy	
21	Finalise	S. Market
22	Daily Update	
23	Print final reports	
24	BT EG Upload	e e e e e e e e e e e e e e e e e e e
25	Smiley Face	· ·
26	Daily Drop Variance Spreadsheet	
27	EGM Data Check (Enter Declined amount from Vouchers Sequence Report)	gar.
28	FGM Variance Checklist	
29	Note Drop Variance	A <sub>i</sub>
30	Coin Drop Variance	NA
31	Ticket Drop Variance	1/2
32	Stacker Dispute	NA
33	FATG	
34	ТАВ	N/X
35	NOP	NI.gr
36	DMS	
37	Send Daily Reports to OLGR	
38	EGM Oracle Journal	
	Signature Lic#	

	EGM VARIANCE CHECKLIST DATE	13/08/2016							
	TASK	CHECK							
1 .	Run Soft Count Detail in Count Track Calendar date(4:00am - present time)								
2	Filter Var Total column for variance +/- \$25								
2	Confirm variance slip received from Count Team with supervisor signature (sign								
3	variance slip and printed copy)								
4	Complete EGM until BT EG cube upload								
5	Print KCMS Variance Reports <>\$0								
6	Explain variances +/- \$25 on reports (check TM1 Log and KCMS Bills In Report)								
7	Check Note variances +/-\$25 on variance log from TM1								
<del>,</del>	To Consistent drop are equal to KCMS bills in report								
	Run All Audit Operations in Count Track Audit Operations by Calendar								
9	I-t-(4,00cm present)								
10	Check for Note Accepted Outside of Threshold \$-25 value								
	Confirm Note Collection Counted - the Note Accepted Variance Outside Threshold value is same as KCMS bills in on the Bills In Report for Asset number								
11									
	If not same check for Note Stacker Emergency Paperwork/Disputes/Short								
12									
	Pays/Pending Unexplained Variances to be advised to Count, Gaming Technicians and Audit								
13	Reports forwarded to Jeanette Savage								
	Neports for war assistance and the first were re-counted as requested								
14	Check all variances from Gaming Machine Log that were re-counted as requested								
15	Enter explanation from audit reports returned from Gaming Technicians into log								
16	Complete Audit Report for any unresolved variances to Jeanette								

Signature Lic#

<del></del>	DATE	8/08/2016
<u> </u>	TASK	CHECK
1	Preliminary Reports	
2	Daily Meters Report	
3	Daily Tracker (coordinate with Finance Analyst)	
4	JMS -> Pool Move -> Check TM1	es -
5	Decline CCVs	
6	Decline Ack Transactions in KCMS	
7	Pay all Pay Transactions in KCMS	
8	Decline Tickets (Carel! Do not decline current day tickets)	
9	Duplicate Transactions	.,,,,,,
10	Manual APVs	
11	Drop Mode Report	
12	JPCC Buy Summary	
13	Jackpot Reading Form	NO
14	Enter Cage Figures	
15	EGM Seals	
16	Conversion Check	
17	Jackpots ( over \$10,000) and APV (5) Signature check	
18	Hard Count	MA
19	Soft Count	
20	Check Grave JPCC Buy	
21	Finalise	
22	Daily Update	
23	Print final reports	/_
24	BT EG Upload	
25	Smiley Face	
26	Daily Drop Variance Spreadsheet	
27	EGM Data Check (Enter Declined amount from Vouchers Sequence Report)	
28	EGM Variance Checklist	
29	Note Drop Variance	
30	Coin Drop Variance	M/A
31	Ticket Drop Variance	
32	Stacker Dispute	My
33	FATG	<del></del>
34	ТАВ	WA
35	NOP	MO
36	DMS	
27	Send Daily Reports to OLGR	
37		

	DATE	8/08/2016								
	TASK									
1	Run Soft Count Detail in Count Track Calendar date(4:00am - present time)									
2	Filter Var Total column for variance +/- \$25									
3	Confirm variance slip received from Count Team with supervisor signature (sign									
.3	variance slip and printed copy)									
4	Complete EGM until BT EG cube upload									
5	Print KCMS Variance Reports <>\$0									
6	Explain variances +/- \$25 on reports (check TM1 Log and KCMS Bills In Report)									
7	Check Note variances +/-\$25 on variance log from TM1									
8	Confirm meter drop are equal to KCMS bills in report									
	Run All Audit Operations in Count Track Audit Operations by Calendar									
9	date(4:00am-present)									
10	Check for Note Accepted Outside of Threshold \$-25 value	/								
11	Confirm Note Collection Counted - the Note Accepted Variance Outside Threshold value is same as KCMS bills in on the Bills In Report for Asset number									
12	If not same check for Note Stacker Emergency Paperwork/Disputes/Short Pays/Pending									
13	Unexplained Variances to be advised to Count, Gaming Technicians and Audit Reports forwarded to Jeanette Savage									
14	Check all variances from Gaming Machine Log that were re- counted as requested									
15	Enter explanation from audit reports returned from Gaming Technicians into log									
16	Complete Audit Report for any unresolved variances to Jeanette									
	NP_49-Sch4									
	Signature									

	DATI	10/08/2016								
	TASK	CHECK								
1	Preliminary Reports									
2	Daily Meters Report									
3	Daily Tracker (coordinate with Finance Analyst)	WA								
4	JMS -> Pool Move -> Check TM1									
5	Decline CCVs									
6	Decline Ack Transactions in KCMS									
7	Pay all Pay Transactions in KCMS									
8	Decline Tickets (Carell Do not decline current day tickets)									
9	Duplicate Transactions									
10	Manual APVs									
_11	Drop Mode Report									
12	JPCC Buy Summary									
13	Jackpot Reading Form	1/1								
14	Enter Cage Figures	404								
15	EGM Seals	2								
16	Conversion Check	1/4								
17	Jackpots ( over \$10,000) and APV (5) Signature check	10/3								
18	Hard Count	4/1								
19	Soft Count	1/4								
20	Check Grave JPCC Buy	147								
21	Finalise									
22	Daily Update									
23	Print final reports									
24	BT EG Upload									
25	Smiley Face									
26	Daily Drop Variance Spreadsheet									
27	EGM Data Check (Enter Declined amount from Vouchers Sequence Report)									
28_	EGM Variance Checklist									
29	Note Drop Variance	2/6								
30	Coin Drop Variance	- VI								
31	Ticket Drop Variance	1/4								
32	Stacker Dispute	7/2								
33	FATG	- / VA								
34	TAB									
5	NOP									
6	DMS .	NA								
7	Send Daily Reports to OLGR									
8	EGM Oracle Journal									

Lic#

	EGM VARIANCE CHECKLIST	10/00/2016
	DATE	10/08/2016
	TASK	CHECK
1	Run Soft Count Detail in Count Track Calendar date(4:00am - present time)	
1 ·   2	to the state of th	
	Confirm variance slip received from Count Team with supervisor signature (sign	
3	variance slip and printed copy)	
4	Complete EGM until BT EG cube upload	
5	Print KCMS Variance Reports <>\$0	ļ.——/———
6	Explain variances +/- \$25 on reports (check TM1 Log and KCMS Bills In Report)	
7	Check Note variances +/-\$25 on variance log from TM1	/
8	Te do the drap are equal to KCMS bills in report	<del>/</del>
	Run All Audit Operations in Count Track Audit Operations by Calendar	
9	data(4:00am-present)	
10	Check for Note Accepted Outside of Threshold \$-25 value	1
11	Confirm Note Collection Counted - the Note Accepted Variance Outside Threshold value is same as KCMS bills in on the Bills In Report for Asset number	)1
	If not same check for Note Stacker Emergency Paperwork/Disputes/Short	/
12	J- 11	<del>                                     </del>
	Unexplained Variances to be advised to Count, Gaming Technicians and Addit	/
13	Reports forwarded to Jeanette Savage	<del>                                     </del>
14	Check all variances from Gaming Machine Log that were re-counted as requested	
		į.
15	Enter explanation from audit reports returned from Gaming Technicians into log	
16	Complete Audit Report for any unresolved variances to Jeanette	
	NP_49-Sch4	
	Lic#	
	Signature Lion	

CONRAD CASINOS

REVENUE AUDIT

>RECEIPT FROM SUPPLIER >ISSUE OF NEW TO ELECTRONIC GAMING

# GAMING MACHINE MASTER SEAL LOG

A management of the second of	MONTHLY S/TAKE	41-1-160	(B)	17/4/2 Signary	なってきたいのの	+1-5, 15, 1000th	400)30-4-14	チャーシーカー・イーナー	(400) 30-6-11	(4000) 29-7-14-		1-1-10-35 min	500 21-10-1CL	1-11-15- vous	ナルバースというの	3000 30-1-15	(2000)25-2-15	71-5-32(025Z)	King Se wird ?	<i>y</i>	
	$\Box$	NP.	क्ष	OOCS Sch4	000			/200 2000	0		1000										•
SEAL LOG	* >0 011	SOUED BY												,				, O			
GAMING MACHINE MASTER SEAL LOG	ISSUE TO ELECTRONIC GAMING	SEAL NO(5) # 155 D	01-2100c 300		000) 0001 -10	- 102	(CO)	000/ - 4000	000) 000 (000)								1 1 2 1 2	1 8 0			
GAMING	NEV	KECEIVED BY:	10100		1000	1001	jook	300	257			į į									
	SUPP	SEAL NO(S) # KEC'U		11-2-140001-5000 5000	( Sec.   -   Case   )					-/0996 11/11/20	367000 100	1 1 600 1	10/00/								
		DAIE	31-1-19	11-2-11	ナーかっち	16-8-14	N- V- E	3-7-5	9/1/2	1 60	1	Transfer	<del>2</del> 01		Pa	g <mark>e</mark>	85				

• REVENUE AUDITOR \*\* ELECTRONIC GAMING ASSISTANT SHIFT MANAGER OR ABOVE



#### Casino Audit Details

Casino:

Treasury Casino

Ref No.:

42373

Portfolio:

Gaming Revenue

Due Date:

31 JUL 2016

Audit Type:

Revenue Audit

Scheduled Date:

31 AUG 2016

**Audit Category:** 

**Gaming Machine Integrity** 

Date Started:

18 AUG 2016

Overall Risk Rating: Low

Date Completed:

Inspector:

Michael DAY

Date Finalised:

23 AUG 2016

Source:

Time Taken:

04:00

Incident Ref No.:

#### **Detailed Report**

THE BI ANNUAL REVENUE AUDIT, GAMING MACHINE INTEGRITY AUDIT WAS SUCCESSFULLY CONDUCTED ON 18 AUGUST 2016.

THE VALUES OF THE LINKED PROGRESSIVE JACKPOTS READ ON 6/08/16, 13/08/16 AND 16/08/16 WERE COMPARED WITH THE PROGRESSIVE ACTIVITY SUMMARY REPORT. THIS REVIEW FOUND ONE INSTANCE WHERE THE VARIANCE EXCEEDED THE \$25 TOLERANCE BUT NO FURTHER ACTION HAD BEEN TAKEN. THE ICM SECTION H REQUIRES A VARIANCE OF GREATER THAN \$25 TO BE REPORTED TO THE SENIOR FINANCE OPERATIONS MANAGER AND OLGR. SEE ISSUE RAISED.

ASNP\_49-Sch4 (REVENUE AUDIT SUPERVISOR) WAS PRESENT AT THE TIME OF THE AUDIT SHE WAS ABLE TO IMMEDIATELY COUNSEL THE RESPONSIBLE REVENUE AUDITOR AS WELL AS ARRANGE FOR THE METER TO BE RE-READ. ATTACHED IS A COPY OF THE LATEST READING FOR THIS JACKPOT SHOWING MINIMAL VARIANCE.

THE LINKED PROGRESSIVE METERS WERE MANUALLY READ BY THE OPERATOR AT LEAST ONCE PER WEEK.

THE AUDIT WAS ABLE TO CONFIRM THE INTERNAL DAILY CHECKLIST IS REVIEWED AND SIGNED BY A REVENUE AUDITOR ON A DAILY BASIS.

THE REVENUE AUDIT GAMING MACHINE MASTER SEAL LOG WAS REVIEWED, FINDING NO SEALS HAD BEEN ISSUED SINCE THE LAST AUDIT. THE GAMING MACHINES SEAL LOG WAS REVIEWED AND UNUSED SEALS CHECKED, FINDING ALL SEALS COULD BE ACCOUNTED FOR. NO CONCERNS WERE EVIDENT.

RELEVANT PAPERWORK IS ATTACHED

I HAVE USED THE CURRENT INSTRUCTIONS AND WORKSHEETS RECORDED IN EDOCS TO CONDUCT THIS AUDIT - DOCUMENT # 1342600.

U	u۱	tC	on	nes	Su	mn	nary
---	----	----	----	-----	----	----	------

Outcome	Date	Remedial Action	Issue Type	Issue Class	
Operator Counselled Staff	18 AUG 2016	Discuss With Relevant Department	Finance	Staff Non-Conformity	
				<del></del>	_

#### Staff

Licence No.	Person's Name	Role	Involvement
140213		Audit	Present During Audit

#### **Issues Summary**

_		Other				
	154438	Internal Controls Violations -	Finance	Staff Non-Conformity	Closed	19 AUG 2016
	Issue Ref No	Issue Category	Issue Type	Issue Class	Issue Status	Closed Date

Issues

Date Printed: Tuesday August 30 2016 9:55 AM

Report Ref.: rcas\_audit User Ref.: RZFINN



# **Casino Audit Details**

Issues		•				-	,			
Issue Ref	No:	154438				Successfu	Control	Point:		
Issue Cate	0 ,	Internal Co Other	ntrols Violati	ions -		Location:		REVENUE A	UDIT	
Issue Type	e: :	Finance				Game:		EGM		
Issue Clas	s:	Staff Non-C	onformity			Risk Rating	g:	Low		
Issue Stati	us: (	Closed				Amount:				
Issue Date	<b>:</b> :	16 AUG 201	6			Module:		EGM Linked )	Progressive Jac	koot
Closed Da	te:	19 AUG 201	.6					Meter Reading	•	•
Issue Sum	mary: ]	BR 73(2) C	CA - VARIAI	NCE EX	XC	EEDING TOL	ERANCI	E NOT REPORTED	- LOW RATEI	) STA
Issue Deta	ils: )	Revenue Au Dinomight I	ditor <mark>NP_49-5</mark> Mega linked j	Sch4_ progres	sive	failed to	identify aming dat	a variance of greater te 15/08/16 and theref	than \$25 in the	
Breaches		JEGK ULU	e Schiol Fills	ance O	DEI 2	ations Manage	ж <u>.</u>		<u> </u>	
	Act				Séc	tion	Breach Na	ame	· · · · · ·	
1783 C	asino Control A	ct 1982			S73(			PERATIONS TO BE COND CONTROL SYSTEM	DUCTED UNDER	
Control F							<u> </u>			
Process Gro		1 -	Process			, .	Ci	ontrol Point		Fqcy
Revenue Audit			EGMs				Sta	ff Action		1
Action Code		Action De	faile			Due Date	Outcome		Tour	D-4'-
Discuss With R			CUSSED WITH	DEVIENT	TE		<u></u>	ounselled Staff	Outcome	
Department Person In		AUDIT				10 AOO 2010		ounsened Staff	18 AUG 20	16
	ime	<del></del> -	·	Licence	Túr	nė .	,	Involvement		· ·
124400						O CASINO KEY F	MPI OVER			
Modules			<del></del> ·			<u> </u>	3.44 <u>DO</u> 1131	Delondant		
Módule				Cor	nme	ents				
Gaming Machin Seals Recorded								<u> </u>	· · · · · · · · · · · · · · · · · · ·	
EGM Linked Pr			ings							
Activities									· -	
Scheduled	Completed	Module			ffice	-		Activity Details		
B1 AUG 2016	18 AUG 2016	EGM Linker Meter Readin	l Progressive Jacl nes	kpot Mie	chae	DAY		VARIANCE EXC NOT REPORTED	EEDING TOLERAI	NCE
B1 AUG 2016 B1 AUG 2016		Seals Record	ed by Revenue A	udit Mic	chae	l DAY		NO ISSUES		=
Superviso			ише келеппе ке	port ivit	CHAC	IDAI		NO ISSUES		
Supervisor:										
	THE ATTE	NTION OF	THE RELEV.	ANT CA	ASI	JE WAS IDEN NO MANAGE COGS CORRE	MENT A	THE INCIDENT WAS ND CORRECTLY DE	BROUGHT TO EALT WITH . T	O THE
	NFA.	<del></del>								
Related In	formatio	n								
Action Date	Action Type	Action Ref.	Action Office	r		Notes				<del>,                                    </del>
23 AUG 2016	File Notes	935171	Michael DAY			Audit Work	sheets		·	
[	ittach Date	Attachment	Type		Att	achment Name				
i L	23 AUG 2016		-1-		L	<del></del>	373 AUDIT	WORKSHEETS 20160818		

Date Printed: Tuesday August 30 2016 9:55 AM

Report Ref.: rcas\_audit
User Ref.: RZFINN

# JACKPOT READING FORM (Revised 26/07/2016)

Read Date:	16,8,2016	•	Revenue Date : 15 / 87	-16 ·
	Grand or Mega or Jackpot	Major or Maxi or Crackerjack	Maxi or Minor or Midi	Mini or Skyrocket
DAY 2/9/16/23/	30			or onyrocket
1.81.04	19, 4-61.69 1157 - T-Cash Explosion Grand			
1.49.05 (Look at the TV screen on top of this location don't look at the machine)	<b>经验证证据的</b>	726.17		342,75
1.52.01	16,652.507			1 1232 - Jackpot 2 L1
1.17.04				11.50-1
1.60.02	26,194.7/ 15230 - Jetsetter Xtr/Ch MEGA			17 - Jackpot Cardival B Mini
1.73.01		3,229. 52 20990 - T-High Volocity GP Maxi		20980 · T High Velocity GP Mini
1.79.01	5, 784. 37	14710 - Fast Lane No2 Major	14720 - Fast Lame No2 Minor	15.42 14730-Fast Lane No2 Mini
1.80.06	62 760.991 1990 - T-Money Chimes Mega	/, 032 . 35 / 20000 - T- Money Criffines Maxi	238-9/ / 20010 - T-Money Chimes Mini	
1.88.01	10,876.76			
1.90.01		10, 423, 64 18 - Dinomight Max	3 OL S. 4	
1.89.01	769,538.53 26137 - Golden Dollars Grand	1,037.83/	255, 33 15800- Golden Dollars Mint	
		_		The state of the s
	NP_49-Sch4	•		:
•	CON	,		
Signature :			Licence: #.	
	1.1			
	18/8/16.			

#### **JACKPOT READING FORM (Revised 12/08/2016)**

Read Date: (3/8/2016) Revenue Date: (2/8/2016) Major Maxi or Grand or Maxi Minor Mini or Crackerjack or Midi or Skyrocket or Jackpot DAY 6/13/20/27 41./6 / • MoneyTrain Mini I 3.13.01 1.37.01 1.44.11 2.35.02 331 - T-Jetsetter Link 1 Mega 209.61 2.30.01 84,80 133,87 19,081.27 2.65.02 395 - T-Duo Fu Wa Mini 20 391 - T-Duo Fu Wa Grand 20 11,394,03 2.22.01 600 - T-Jackpot General Grand 1,790,94 2.65.01 3300 - Rio Grande - Mino 2.51.06 2.18.01 13,172.66 2.32.04 NP\_49-Sch4 Licence: # Signature :.... 18/8/16.

START THE BELL & Grand or Mega Minor or Maxi or Skyrocket or Midi or Crackerjack or Jackpot DAY 6 / 13 / 20/ 27 3.13.01 1.37.01 1.44.11 2.35.02 2.30.01 2.65.02 2.22.01 2.65.01 2.51.06 2.18.01 2.32.04 Licence: Signatu NP\_49-Sch4 18/8/16

JACKPOT READING FORM (Revised 26/07/2016)

#### JACKPOT READING FORM (Revised 22/08/2016)

Read Date:	Grand	Major	Revenue Date : 228 #	
DAY(2)/9	or Mega or Jackpot / 16 / 23	or Maxi or Crackerjack	Minor or Midi	Mini or Skyrocket
1.17.04				10,14
1.37.01	A 573475	694.07 25885-PiratosRevenganajor	(50.27 25875-Priates Bevenge Minor	13.23 25885-Pilatos Revenge Mini
1.44.11	31, 193.66 1367-T-888 Dragon A600 Set 7			
1.49.05 (Look at the TV screen on top of this location, don't look at the		807.18 1231 - Jackpot 2 L2		416.07
1.52.01	17,877.	1231 - Jackpot 2 L2		727 - 980-101 2 4
1.60.02	2 5, 133,			
1.73.01		3,080,36		//6, © 9 20980 - T High Votocity GP Mini
1.79.01	5,934.31 14700 - Fast Lano No2 Grand	889.91	48.86	14730 - Fast Lapo-No2 Mini 4
1.80.06	63,47.44	1,5 33.97	232.72 20010 - T-MoneyChimesMini	
1.81.04	19,660.90			
1.88.01	845,425 50			
1.89.01	845, 426.76 26137 - Golden Dollars Grand	2, 099.91 15790- Golden Dollars Majo	3 19 36 15800- Goldon Dollars Mini	
1.90.01	83,960.23	17.8 60.10	331./3	
Signature		NP_49-Sch4		ReadTime Start
				Finish:

	KCMS EGM AUDIT CHECKLIST	12/09/2016
	DATE	<del></del>
	TASK	CHECK
1	Preliminary Reports	
2	Daily Meters Report	
3	Daily Tracker (coordinate with Finance Analyst)	NA
4	JMS -> Pool Move -> Check TM1	
5	Decline CCVs	
6	Decline Ack Transactions in KCMS	
7	Pay all Pay Transactions in KCMS	
8	Decline Tickets (Care!! Do not decline current day tickets)	
9	Duplicate Transactions	
10	Manual APVs	
11	Drop Mode Report	
12	JPCC Buy Summary	
13	Jackpot Reading Form	NA
14	Enter Cage Figures	
15	EGM Seals	
16	Conversion Check	NA
 17	Jackpots ( over \$10,000) and APV (5) Signature check	
18	Hard Count	NA
19	Soft Count	
20	Check Grave JPCC Buy	
21	Finalise	
22	Daily Update	
23	Print final reports	
24	BT EG Upload	
25	Smiley Face	
26	Daily Drop Variance Spreadsheet	
27	EGM Data Check (Enter Declined amount from Vouchers Sequence Report)	
28	EGM Variance Checklist	
29	Note Drop Variance	A:
30	Coin Drop Variance	NA
31	Ticket Drop Variance	
32	Stacker Dispute	I NA
33	FATG	
34	TAB	NA
35	NOP	NIX
36	DMS	
37	Send Daily Reports to OLGR	
38	EGM Oracle Journal	
	NP_49-Sch4 Signature Lic#	

•	EGM VARIANCE CHECKLIST DATE	13/08/2016
	DATE	CHECK
	TASK	CHECK
1 .	Run Soft Count Detail in Count Track Calendar date(4:00am - present time)	•
2	Table 1 - clumn for variance +/- \$25	
	Confirm variance slip received from Count Team with supervisor signature (sign	•
3	variance slip and printed copy)	
4.	Complete EGM until BT EG cube upload	
5	Print KCMS Variance Reports <>\$0	
6	Explain variances +/- \$25 on reports (check TM1 Log and KCMS Bills In Report)	
7	Check Note variances +/-\$25 on variance log from TM1	
_ <u>′</u>	To - firm motor drop are equal to KCMS bills in report	
9	Run All Audit Operations in Count Track Audit Operations by Calendar	
	data/4:00am-present)	
10	Check for Note Accepted Outside of Threshold \$-25 value	
	Confirm Note Collection Counted - the Note Accepted Variance Outside Threshold	u.
11	value is same as KCMS bills in on the Bills In Report for Asset number	
	If not same check for Note Stacker Emergency Paperwork/Disputes/Short	
12	In the street of	
	Unexplained Variances to be advised to Count, Gaming Technicians and Audit	
13	Reports forwarded to Jeanette Savage	
14	Check all variances from Gaming Machine Log that were re- counted as requested	
15	Enter explanation from audit reports returned from Gaming Technicians into log	
16	Complete Audit Report for any unresolved variances to Jeanette	<u> </u>

Signature	Lic#
Signature	

	DATE	8/08/2016
<u>.                                    </u>	TASK	CHECK
1	Preliminary Reports	
2	Daily Meters Report	
3	Daily Tracker (coordinate with Finance Analyst)	
4	JMS -> Pool Move -> Check TM1	
<del>.</del>	Decline CCVs	
<del></del>	Decline Ack Transactions in KCMS	
7	Pay all Pay Transactions in KCMS	
	Decline Tickets (Care!! Do not decline current day tickets)	
9	Duplicate Transactions	
10	Manual APVs	
11	Drop Mode Report	
12	JPCC Buy Summary	-/.
13	Jackpot Reading Form	ND
14	Enter Cage Figures	
15	EGM Seals	
16	Conversion Check	
17	Jackpots ( over \$10,000) and APV (5) Signature check	
18	Hard Count	MB
_ <del></del> _	Soft Count	
20	Check Grave JPCC Buy	
21	Finalise	
22	Daily Update	
23	Print final reports	
24	BT EG Upload	
25	Smiley Face	
26	Daily Drop Variance Spreadsheet	. /
27	EGM Data Check (Enter Declined amount from Vouchers Sequence Report)	
28	EGM Variance Checklist	
29	Note Drop Variance	
30	Coin Drop Variance	h/s
31	Ticket Drop Variance	
32	Stacker Dispute	1,18
33	FATG	
34	TAB	info
35	NOP	MO
36	DMS	
37	Send Daily Reports to OLGR	/
<b>.</b>		

	DATE	8/08/2016			
	TASK	CHECK			
~ 1	Run Soft Count Detail in Count Track Calendar date(4:00am - present time)				
2	Filter Var Total column for variance +/- \$25				
	Confirm variance slip received from Count Team with supervisor signature (sign				
3	variance slip and printed copy)				
4	Complete EGM until BT EG cube upload				
5	Print KCMS Variance Reports <>\$0				
6	Explain variances +/- \$25 on reports (check TM1 Log and KCMS Bills In Report)				
7	Check Note variances +/-\$25 on variance log from TM1				
8	Confirm meter drop are equal to KCMS bills in report				
9	Run All Audit Operations in Count Track Audit Operations by Calendar				
	date(4:00am-present)				
10	Check for Note Accepted Outside of Threshold \$-25 value	/_			
	Confirm Note Collection Counted - the Note Accepted Variance Outside Threshold				
11	value is same as KCMS bills in on the Bills In Report for Asset number				
12	If not same check for Note Stacker Emergency Paperwork/Disputes/Short				
	Pays/Pending				
13	Unexplained Variances to be advised to Count, Gaming Technicians and Audit				
•	Reports forwarded to Jeanette Savage				
14	Check all variances from Gaming Machine Log that were re- counted as requested				
15	Enter explanation from audit reports returned from Gaming Technicians into log				
16	Complete Audit Report for any unresolved variances to Jeanette				
	NP_49-Sch4	· <u>-</u> -			
	Signature IC#				
	Signature C#				

-	KCMS EGM AUDIT CHECKLIST	<u> </u>	<del></del>					
-		DATE	10/08/2016					
<u> </u>	TASK		CHECK					
	The points		- CHECK					
2	Tany Meters Report	· · · · · · · · · · · · · · · · · · ·						
3	- 1-37 (coordinate with Finance Analyst)		1/1					
4	JMS -> Pool Move -> Check TM1		7/7					
5	2 30111/2 3273							
6		<del></del>						
7	- 1 ay an ray mansactions in RCIVIS							
8	Decline Tickets (Care!! Do not decline current day tickets)							
9	Duplicate Transactions							
10	Manual APVs							
11	p mode neport	<del></del>						
12								
13	Jackpot Reading Form		0/1					
14	Enter Cage Figures							
15	EGM Seals							
16	Conversion Check		1//					
17	Jackpots (over \$10,000) and APV (5) Signature check	<del></del>	NA					
18	Hard Count		- <del>///</del>					
19	Soft Count	-  -						
20	Check Grave JPCC Buy		1/1					
21	Finalise							
22	Daily Update							
23	Print final reports							
24	BT EG Upload							
25	Smiley Face							
26	Daily Drop Variance Spreadsheet							
27	EGM Data Check (Enter Declined amount from Vouchers Sequence Report)							
28	EGM Variance Checklist							
29	Note Drop Variance		2/6					
30	Coin Drop Variance		- V/Y					
31	Ticket Drop Variance		1/4					
32	Stacker Dispute	_	0/2					
33	FATG	<del>-   -</del> -	707					
34	TAB							
_35	1/1							
36	DMS	+-	NA					
37 Send Daily Reports to OLGR								
38	EGM Oracle Journal NP_49-Sch4	_						
	Signature Lic#	<u>'</u>						

	08/2016									
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