

## Trevor Dillon

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**From:** BALES, David  
**Sent:** Thursday, 21 July 2016 11:16 AM  
**To:** O'Neill, Samantha  
**Subject:** IEP's  
**Attachments:** Attachment 1 - TWNCC - Standard Practices - Men's DU.docx

Sam,

This is a TWN men's DU ICR that has an element of IEP in it under the OCI assessment section. Included in the attached ICR brief.

Townsville  
Correctional Centre -  
Standard Practices for  
Prisoners in Men's  
Detention Unit

S73



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IEP  
(Copy of local IEP table supplied). Prisoners within the Detention Unit will receive access to spend commensurate with their IEP level. Please note there are number of prisoners who had been regressed to the Basic Level whilst they have been within the DU as a result of not positively engaging in the regime and displaying behaviour that is not in keeping with expected standards.



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IEP  
The response from Townsville CC in regard to the IEP levels for prisoners was appropriate. If there were particular cases that had raised concern for the Official Visitor then the Directorate will review on an individual basis.



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**IEP**  
A copy of the Townsville CC IEP table had been supplied. Prisoners in the Detention Unit were able to spend and receive buy-up items commensurate with their IEP level. There were a number of prisoners that had regressed to the Basic level as a result of the behaviour that lead to their placement in the Detention Unit. This appeared to have generated the issues raised. The Statewide Operations Directorate review of this matter found that the application of the Townsville CC IEP based on the presenting behaviour of the prisoners was appropriate an in accordance with the QCS procedure and local practice directive.

**Chief Inspector Finding - Matter Clarified**  
There is a Queensland Corrective Services (QCS) review of the Incentive and Enhancements Program (IEP) process being undertaken currently with a focus on determining and establishing bench marks for fair, just and reasonable IEP standards. The Townsville Correctional Centre IEP process will be reviewed when these standards are established. For present purposes, the approved Townsville Correctional Centre IEP was utilised for assessing the index complaint. When considering all the relevant factors it was



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established that it is more probable than not that prisoners in the Townsville Correctional Centre are placed and managed on an IEP level based on the presenting behaviour of the prisoner in accordance with the approved local IEP practice directive. The process involved prisoners being advised that they had been placed on a Basic IEP, the reasons for the placement, what the Basic level involved and that they may request a review of placement on this level. However, whether the Basic level in its self is fair, just and reasonable is a matter that is currently under consideration by QCS and will be assessed and determined through a separate process.

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*"Deus, Regina, Humus"*





OFFICE OF THE CHIEF INSPECTOR

# Chief Inspector Report, 2016

*Townsville Correctional Centre – Standard Practices for Prisoners  
in Men's Detention Unit*



Queensland  
Government





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### **Incentive and Enhancement Program (IEP)**

(A copy of local the local IEP table was supplied). Prisoners within the Detention Unit received access to spend commensurate with their IEP level. There were a number of prisoners who had been regressed to the Basic Level whilst they had been within the Detention Unit as a result of not positively engaging in the regime and displaying behaviour that was not in keeping with expected standards.

S73



### **Incentive and Enhancements Program (IEP)**

The response from Townsville Correctional Centre in regard to the IEP levels for prisoners was considered by the Directorate to be appropriate. If there were particular cases that had raised concern for the Official Visitor then the Directorate would review these on an individual basis.



**Incentives and Enhancements Program (IEP)**

A copy of the local Townsville Correctional Centre IEP table was supplied. Prisoners in the Detention Unit were able to spend and receive buy-up items commensurate with their IEP level. There were a number of prisoners that had regressed to the Basic level as a result of the behaviour that lead to their placement in the Detention Unit. This appeared to have generated the issues raised. The Statewide Operations Directorate review of this matter found that the application of the Townsville Correctional Centre IEP based on the presenting behaviour of the prisoners was appropriate an in accordance with the Queensland Corrective Services procedure and local practice directive.

**Chief Inspector Finding - Matter Clarified**

There was a Queensland Corrective Services review of the IEP process being undertaken currently with a focus on determining and establishing bench marks for fair, just and reasonable IEP standards. The Townsville Correctional Centre IEP process will be reviewed when these standards are established. For present purposes, the approved Townsville Correctional Centre IEP was utilised for assessing the index complaint. When considering all the relevant factors it was established that it was more probable than not that prisoners in the Townsville Correctional Centre were placed and managed on an IEP level based on the presenting behaviour of the prisoner in accordance with the approved local IEP practice directive. This process involved prisoners being advised that they had been placed on a Basic IEP, the reasons for the placement, what the Basic level involved and that they may request a review of placement on this level. However, whether the Basic level in its self is fair, just and reasonable is a matter that is currently under consideration by Queensland Corrective Services and will be assessed and determined through a separate process.