

* Have you raised the issue with the person conducting the business or undertaking directly? ☐ Yes ☐ No

* Does the workplace have a Health and Safety Representative (HSR)? ☐ Yes ☐ No

Are you aware of any other agencies that are involved in resolving the issue? ☐ Yes ☐ No

Are you aware of any other person conducting businesses or undertakings that are involved in resolving the issue? ☐ Yes ☐ No

Validate Record

Event classification Potential significant event

Complaint allocation REGIONAL RESPONSE

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Logged in user: LOGANDX Language: en-us

\$Rev: 38255 \$

Last updated: JANUARY 23, 2014, 16:29:30

Lynette Lawrence

From: WHSQ AAA
Sent: Thursday, 4 December 2014 11:23 AM
To: Santina Vasta
Subject: FW: Complaint
Attachments: Complaint Report-13572.pdf

FYI

From: Zac Coolwell [mailto:Zac.Coolwell@workcoverqld.com.au]
Sent: Thursday, 4 December 2014 10:52 AM
To: WHSQ AAA
Subject: Complaint

Hi,

I just lodged a complaint for a caller and after I had submitted, he decided he wanted to add 2 more issues.

- Machinery that is being operated on without any windscreens. If a bail comes loose they could come through the windscreen and crush the operator.
- There is a diesel truck, the diesel is being pumped through a petrol pump.

Kind regards



Zac Coolwell Customer Support Representative
WorkCover Queensland
p: 1300 362 128

workcoverqld.com.au



Our one-stop-shop website for safety and workers' compensation is now live.

Visit the new [streamlined website](#) which provide Queensland employers and workers with a single spot to access safety and workers' compensation information and services.

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Regional review (if the answer is unknown then proceed as if yes)		Yes go to	No go to
1	Does the OFSWQ hold jurisdiction over the event?	2	D (nil letter)
2	Did the event result in a: <ul style="list-style-type: none"> a. fatality b. an injury or illness requiring a person to have immediate treatment as an inpatient for items highlighted (A through to K) refer to definition on following page. 	A	3
3	Is event: <ul style="list-style-type: none"> a. a request or referral to the regulator under the Act b. an enforcement priority c. a serious electrical incident d. an injury or illness requiring a person to have immediate treatment as an in-patient in a hospital excluding those items highlighted (A through to K) refer to definition on following page. 	B	4
4	Is event: (not categorised under 2 or 3 as above) <ul style="list-style-type: none"> a. a serious injury or illness b. a potential significant event c. a critical event other than a fatality d. a complaint of non-compliance e. a serious contravention of the WHS Act f. a dangerous electrical event? 	C	D

A – Forward to RIM for assessment of response.

B – **Mandatory** allocation of a response assessment and allocate to inspector.

C – Discretion of RMT delegate to assess event to determine required action (e.g. administrative response, response assessment, investigation).

D – RMT agreement required to close out and administrative response from the region.

Suzanne Sykes

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Book No.: SWCS 032

Issued to: J. Lucas

Inspector No.:

Issued by: B. Stevens

Position:

Signature of recipient:

Date of receipt: 31.7.2014

If found, please return to:

Operations and Compliance
Workplace Health and Safety Queensland
GPO Box 69
Brisbane Qld 4001