

17 August 2012

Office of the Director-General

Department of
Justice and Attorney-General

Lisa McCullough State Manager Spark & Cannon Suite 3, Level 6 141 Queen Street Brisbane QLD 4000

Dear Lisa,

CONTRACT # 109.1213 – Recording & Transcribing Services for Child Protection Commission Hearings

Please find enclosed a signed copy of contract # 109.1213 for your records. The contract has now been executed by both parties.

Kind Regards,

Chris Jackson Senior Procurement Officer

Financial Services Department of Justice and Attorney-General Level 13, 50 Ann Street Brisbane QLD 4000

Phone: (07) 3247 4985 Email: <u>chris.jackson@justice.qld.gov.au</u>

> State Law Building 50 Ann Street Brisbane GPO Box 149 Brisbane Queensland 4001 Australia **Telephone (07) 3239 3520** Facsimile (07) 3239 3474 Website www.justice.qld.gov.au ABN 13 846 673 994

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Manual Purchase Requisition

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Department of Justice and Attorney-General

Deed of Confidentiality and Privacy

RTI 150967



DEED POLL OF CONFIDENTIALITY AND PRIVACY made by:

sch.4/4/6(1) name

in favour of:

The State of Queensland (acting through the Child Protection Commission of Inquiry)

for the purpose of

Spark & Cannon Australasia Pty Limited

ACN/ABN 007 916 056 / 37 007 916 056 (the 'Contractor')

(the "Customer")

For the provision of Recording and Transcribing Services for Child Protection Commission of Inquiry

Date of Contract: 13th August, 2012

Recitals:

- A. In the course of the Confidant performing certain Services for and/or delivering certain Goods to the Customer (whether directly or indirectly), the Confidant may become aware of information belonging to or in the possession of the Customer that is Confidential Information and/or Personal Information.
- B. Improper use or disclosure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmental/statutory functions.
- C. Any Personal Information held by the Contractor is subject to the Information Privacy Act 2009.
- D. The Confidant undertakes that it will comply with the Information Privacy Act 2009 and gives other undertakings in relation to the collection, use, handling, distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the terms of this Deed.

Agreed Covenants:

1. Recitals

1.1 The Confidant acknowledges the truth and accuracy of the Recitals.

2. Definitions and Interpretation

2.1 Definitions

In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following meanings:

"Confidential Information" means in relation to the Customer, information that is not trivial and:

- (a) is by its nature confidential;
- (b) is communicated by the Customer to the Confidant as confidential; and

(c) the Confidant knows or ought to know is confidential.

Subject to (a), (b) and (c) above, Confidential Information includes information which is:

- (i) comprised in or relating to any Intellectual Property Rights of the Customer;
 - (ii) relating to the internal management and structure of the Customer, or the personnel, policies and strategies of the Customer;
 - (iii) of any actual or potential commercial value to the Customer or to the person or corporation which supplied that information;
 - (iv) in the case of the Customer, information relating to the policies, strategies, practices and procedures of the State and any information in the Confidant's possession relating to the State; or
 - (v) in the Confidant's possession relating to the Customer, and like information,
- but does not include information which:
- (vi) was already lawfully disclosed by the Customer prior to the Confidant being required to treat the information as confidential;
- (vii) is lawfully received from a third party which is not bound by a duty of confidentiality;

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- (viii) has become public knowledge (other than through a breach of an obligation of confidence under this Deed or Contract); and/or
- (ix) was independently developed or released by the Confidant or Contractor without reference to the Confidential Information.

"Contract" means the contract as described above between the Customer and the Contractor for the provision of the Goods and/or Services, including as amended from time to time by the parties to the contract;

"Contractor" means the entity specified in the Contract, from whom the Goods and/or Services are being procured;

"Deed" means this deed poll of confidentiality and privacy;

"Intellectual Property Rights" includes all copyright, trade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights;

"Moral Rights" means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the *Copyright Act 1968 (Cth)*, and rights of a similar nature anywhere in the world whether existing before, on or after the commencement date of the Contract;

"Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identify is apparent, or can reasonably by ascertained, from the information or opinion;

"State" means the State of Queensland.

- 2.2 Interpretation
- 2.2.1 In this Deed, the clause headings have been inserted for ease of reference only and are not intended to affect the meaning or interpretation of this Deed.
- 2.2.2 The following rules shall apply in interpreting this Deed, unless the context otherwise requires:
 - (a) words importing a gender include the other gender;
 - (b) words in the singular include the plural and vice versa;
 - (c) all dollar amounts refer to Australian currency;
 - (d) a reference to any legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it;
 - (e) a reference to an entity or person includes an individual, corporation, partnership or other legal entity;
 - (f) a party includes its executors, administrators, liquidators, successors and permitted assigns;
 - (g) "consent" means prior written consent;
 - (h) "in writing" means either by letter, email or facsimile;
 - a reference to a clause, Schedule, attachment or annexure is a reference to a clause, Schedule, attachment or annexure to this Deed;
 - (j) if a day on which an act is to be done is a Saturday, Sunday or public holiday in the place where the act is to be done, the act may be done on the next Business Day in that place, unless the Customer agrees otherwise;
 - (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise requires;
 - (I) a clause is a reference to all of its sub-clauses; and
 - (m) a document or agreement or a provision of a document or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novated.

3. Non Disclosure

- 3.1 The Confidant must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Customer.
- 3.2 The Customer may grant or withhold its consent in its absolute and unfettered discretion.
- 3.3 If the Customer grants its consent, it may impose conditions on that consent. In particular, but without limiting the generality of the preceding sentence, the Customer may require that the Confidant procure the execution of a deed of confidentiality and privacy in these terms by the person to whom the Confidant proposes to disclose the Confidential Information and/or Personal Information.
- 3.4 If the Customer grants consent subject to conditions, the Confidant must comply with those conditions.
- 3.5 The obligations of the Confidant under this Deed shall not be taken to have been breached where the Confidential Information and/or Personal Information is legally required to be disclosed.

4. Restriction on Use

4.1 The Confidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract.

5. Survival

5.1 This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract, or other arrangement under which the Confidant has obtained the Confidential Information and/or Personal Information.

6. Powers of the Customer

- 6.1 Production of Documents
 - 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all documents in the possession or control of the Confidant containing the Confidential Information and/or Personal Information.
 - 6.1.2 The Confidant must immediately comply with a demand under this clause 6.
 - 6.1.3 If the Customer makes a demand under this clause 6, and the Confidant has placed or is aware that documents containing the Confidential Information and/or Personal Information are beyond his or her possession or control, then the Confidant must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information in whose custody or control they lie.
 - 6.1.4 In this clause 6, "documents" includes any form of storage of information, whether visible to the eye or not.

6.2 Legal Proceedings

6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restrain such breach.

7. Confidant's Undertaking

- 7.1 The Confidant undertakes:
 - (a) not to access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Customer that he or she has acquired from the Contractor, except for the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (b) in addition to any direction as to particular measures specified by the Contractor, take all reasonable measures to ensure that any Confidential Information and/or Personal Information held in connection with the Contract is protected against loss, unauthorised access, use, modification or disclosure and against other misuse.

8. Acknowledgement by Confidant

- 8.1 The Confidant undertakes that in signing this Deed:
 - (a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information;
 - (b) he or she will not access, use, disclose or retain Confidential Information and/or Personal Information except in relation to the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (c) he or she understands the possible consequences of breach of this Deed.
- 8.2 The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.

9. No Exclusion of Law or Equity

9.1 This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the confidentiality of the Confidential Information and/or privacy of the Personal Information.

10. Variation and Waiver

- 10.1 This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the Confidant.
- 10.2 A waiver by the Customer of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any other breach or of any subsequent breach of this Deed. The failure of the Customer to enforce a provision of this Deed shall not be interpreted as a waiver of that provision.

11. Applicable Law

11.1 The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland

12. Assignment

12.1 The Confidant shall not assign, in whole or in part, or novate this Deed except with the consent of the Customer.

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13. Severability

13.1 If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part, to the extent of the invalidity, unlawfulness or unenforceability, will be served from the rest of the Deed and the remaining terms and conditions will continue to be valid and enforceable to the fullest extent permitted by law.

14. Remedies Cumulative

14.1 The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

15. Notices

15.1 Any notice or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, fax or email or delivered by hand to the following address:

<u>Customer</u> :	
Physical address:	50 Ann Street, Brisbane Qld 4000
Postal address:	GPO Box 149, Brisbane Qld 4001
Phone number:	3227 6481
Fax number:	3239 0307
Email address:	procurement@justice.qld.gov.au
Confidant:	
Physical address:	Suite 3, Level 6, 141 Queen Street Brisbane
Postal address:	As above
Phone number:	(07) 3211 5599
Fax number:	(02) 9211 4750
Email address:	brisbane@sparkandcannon.com.au

- 15.2 Notwithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidant's registered office.
- 15.3 A notice will be deemed to be given:
 - (a) if posted two Business Days after the date of posting;
 - (b) if delivered by hand during a Business Day on the date of delivery;
 - (c) if faxed on the date the sender's facsimile machine notes a complete and successful transmission; or
 - (a) if emailed on the date of the email;

except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day.

Department of Justice and Attorney-General

EXECUTED as a deed poll.

Authorisation, Certification and Execution by the Co	nfidant (company)
Executed for and on behalf of:	
Spark & Cannon Australasia Pty Limited	j j
ACN: 007 916 056	
ABN: 37 007 916 056	

sch.4/4/6(1) name

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

OR

Authorisation, Certification and Execution by a Confidant (individu	ual or partnership (^)) (*)
ch.4/4/6(1)	
	ý
this 13th day of August 2012	
by	
<insert (if="" applicable)="" attorney="" full="" name="" of="">></insert>) Signature of attorney (if applicable)
in the presence of	
	Signature of witness
)

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

Privacy Statement - The Principal/Customer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentiality and Privacy. This Personal Information may be shared with Queensland Government departments or agencies, Queensland Government Bodies, Non-Government Organisations and/or Commonwealth, States or Territories for the purpose of administering this Deed of Confidentiality and Privacy. Personal Information will not be disclosed to any other third party without consent of the Contractor, except where authorised or required by law.

NOTE: (*)

(^)

If a Confidant is an individual or partnership, then the above signature block will be applicable.

If the Confidant is a partnership, then all partners associated with the partnership must execute the above signature block, unless authorisation has been given to an attorney and such authority is in the form of an enduring power of attorney.

Department of Justice and Attorney-General

Deed of Confidentiality and Privacy



DEED POLL OF CONFIDENTIALITY AND PRIVACY made by:

sch.4/4/6(1) name

...... (the "Confidant")

in favour of:

The State of Queensland (acting through the Child Protection Commission of Inquiry)

for the purpose of

Spark & Cannon Australasia Pty Limited

ACN/ABN 007 916 056 / 37 007 916 056 (the 'Contractor')

(the "Customer")

For the provision of Recording and Transcribing Services for Child Protection Commission of Inquiry

Date of Contract: 13th August, 2012

Recitals:

- A. In the course of the Confidant performing certain Services for and/or delivering certain Goods to the Customer (whether directly or indirectly), the Confidant may become aware of information belonging to or in the possession of the Customer that is Confidential Information and/or Personal Information.
- B. Improper use or disclosure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmental/statutory functions.
- C. Any Personal Information held by the Contractor is subject to the Information Privacy <u>Act</u> 2009.
- D. The Confidant undertakes that it will comply with the Information Privacy Act 2009 and gives other undertakings in relation to the collection, use, handling, distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the terms of this Deed.

Agreed Covenants:

1. Recitals

1.1 The Confidant acknowledges the truth and accuracy of the Recitals.

2. Definitions and Interpretation

2.1 Definitions

In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following meanings:

"Confidential Information" means in relation to the Customer, information that is not trivial and:

- (a) is by its nature confidential;
- (b) is communicated by the Customer to the Confidant as confidential; and
- (c) the Confidant knows or ought to know is confidential.

Subject to (a), (b) and (c) above, Confidential Information includes information which is:

- (i) comprised in or relating to any Intellectual Property Rights of the Customer;
 - (ii) relating to the internal management and structure of the Customer, or the personnel, policies and strategies of the Customer;
 - (iii) of any actual or potential commercial value to the Customer or to the person or corporation which supplied that information;
 - (iv) in the case of the Customer, information relating to the policies, strategies, practices and procedures of the State and any information in the Confidant's possession relating to the State; or
 - (v) in the Confidant's possession relating to the Customer, and like information,
 - but does not include information which:
 - (vi) was already lawfully disclosed by the Customer prior to the Confidant being required to treat the information as confidential;
 - (vii) is lawfully received from a third party which is not bound by a duty of confidentiality;

- (viii) has become public knowledge (other than through a breach of an obligation of confidence under this Deed or Contract); and/or
- (ix) was independently developed or released by the Confidant or Contractor without reference to the Confidential Information.

"Contract" means the contract as described above between the Customer and the Contractor for the provision of the Goods and/or Services, including as amended from time to time by the parties to the contract;

"Contractor" means the entity specified in the Contract, from whom the Goods and/or Services are being procured;

"Deed" means this deed poll of confidentiality and privacy;

"Intellectual Property Rights" includes all copyright, trade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights;

"Moral Rights" means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the *Copyright Act 1968 (Cth)*, and rights of a similar nature anywhere in the world whether existing before, on or after the commencement date of the Contract;

"Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identify is apparent, or can reasonably by ascertained, from the information or opinion;

"State" means the State of Queensland.

- 2.2 Interpretation
- 2.2.1 In this Deed, the clause headings have been inserted for ease of reference only and are not intended to affect the meaning or interpretation of this Deed.
- 2.2.2 The following rules shall apply in interpreting this Deed, unless the context otherwise requires:
 - (a) words importing a gender include the other gender;
 - (b) words in the singular include the plural and vice versa;
 - (c) all dollar amounts refer to Australian currency;
 - (d) a reference to any legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it;
 - (e) a reference to an entity or person includes an individual, corporation, partnership or other legal entity;
 - (f) a party includes its executors, administrators, liquidators, successors and permitted assigns;
 - (g) "consent" means prior written consent;
 - (h) "in writing" means either by letter, email or facsimile;
 - a reference to a clause, Schedule, attachment or annexure is a reference to a clause, Schedule, attachment or annexure to this Deed;
 - (j) if a day on which an act is to be done is a Saturday, Sunday or public holiday in the place where the act is to be done, the act may be done on the next Business Day in that place, unless the Customer agrees otherwise;
 - (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise requires;
 - (I) a clause is a reference to all of its sub-clauses; and
 - (m) a document or agreement or a provision of a document or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novated.

3. Non Disclosure

- 3.1 The Confidant must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Customer.
- 3.2 The Customer may grant or withhold its consent in its absolute and unfettered discretion.
- 3.3 If the Customer grants its consent, it may impose conditions on that consent. In particular, but without limiting the generality of the preceding sentence, the Customer may require that the Confidant procure the execution of a deed of confidentiality and privacy in these terms by the person to whom the Confidant proposes to disclose the Confidential Information and/or Personal Information.
- 3.4 If the Customer grants consent subject to conditions, the Confidant must comply with those conditions.
- 3.5 The obligations of the Confident under this Deed shall not be taken to have been breached where the Confidential Information and/or Personal Information is legally required to be disclosed.



4. Restriction on Use

4.1 The Confidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract.

5. Survival

5.1 This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract, or other arrangement under which the Confidant has obtained the Confidential Information and/or Personal Information.

6. Powers of the Customer

- 6.1 Production of Documents
 - 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all documents in the possession or control of the Confidant containing the Confidential Information and/or Personal Information.
 - 6.1.2 The Confidant must immediately comply with a demand under this clause 6.
 - 6.1.3 If the Customer makes a demand under this clause 6, and the Confident has placed or is aware that documents containing the Confidential Information and/or Personal Information are beyond his or her possession or control, then the Confident must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information in whose custody or control they lie.
 - 6.1.4 In this clause 6, "documents" includes any form of storage of information, whether visible to the eye or not.
- 6.2 Legal Proceedings
 - 6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restrain such breach.

7. Confidant's Undertaking

- 7.1 The Confidant undertakes:
 - (a) not to access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Customer that he or she has acquired from the Contractor, except for the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (b) in addition to any direction as to particular measures specified by the Contractor, take all reasonable measures to ensure that any Confidential Information and/or Personal Information held in connection with the Contract is protected against loss, unauthorised access, use, modification or disclosure and against other misuse.

8. Acknowledgement by Confidant

- 8.1 The Confidant undertakes that in signing this Deed:
 - (a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information;
 - (b) he or she will not access, use, disclose or retain Confidential Information and/or Personal Information except in relation to the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (c) he or she understands the possible consequences of breach of this Deed.
- 8.2 The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.

9. No Exclusion of Law or Equity

9.1 This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the confidentiality of the Confidential Information and/or privacy of the Personal Information.

10. Variation and Waiver

- 10.1 This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the Confidant.
- 10.2 A waiver by the Customer of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any other breach or of any subsequent breach of this Deed. The failure of the Customer to enforce a provision of this Deed shall not be interpreted as a waiver of that provision.

11. Applicable Law

11.1 The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland

12. Assignment

12.1 The Confidant shall not assign, in whole or in part, or novate this Deed except with the consent of the Customer.

13. Severability

13.1 If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part, to the extent of the invalidity, unlawfulness or unenforceability, will be served from the rest of the Deed and the remaining terms and conditions will continue to be valid and enforceable to the fullest extent permitted by law.

14. Remedies Cumulative

14.1 The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

15. Notices

15.1 Any notice or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, fax or email or delivered by hand to the following address:

<u>Customer</u> :	
Physical address:	50 Ann Street, Brisbane Qld 4000
Postal address:	GPO Box 149, Brisbane Qld 4001
Phone number:	3227 6481
Fax number:	3239 0307
Email address:	procurement@justice.qld.gov.au
Confidant:	
Physical address:	Suite 3, Level 6, 141 Queen Street Brisbane
Postal address:	As above
Phone number:	(07) 3211 5599
Fax number:	(02) 9211 4750
Email address:	brisbane@sparkandcannon.com.au

- 15.2 Notwithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidant's registered office.
- 15.3 A notice will be deemed to be given:
 - (a) if posted two Business Days after the date of posting;
 - (b) if delivered by hand during a Business Day on the date of delivery;
 - (c) if faxed on the date the sender's facsimile machine notes a complete and successful transmission; or
 - (a) if emailed on the date of the email;

except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day.

EXECUTED as a deed poll.

Executed for and on behalf of:		
Spark & Cannon Australasia Pty Limited	5	
ACN: 007 916 056		
ABN: 37 007 916 056		
in accordance with a 197 of the Corporations Act 1.4/4/6(1) name	2001 (Cfb) ()	

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

OR

Authorisation, Certification and Execution by a Confidant (individu	al or partnership (^)) (*)
I	<u>, , , , , , , , , , , , , , , , , , , </u>
this 13th day of August 2012 by	
< <insert (if="" applicable)="" attorney="" full="" name="" of="">> in the presence of Sam Fagan <<insert full="" name="" of="" witness="">></insert></insert>	Signature of attorney (if applicable)

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

Privacy Statement - The Principal/Customer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentiality and Privacy. This Personal Information may be shared with Queensland Government departments or agencies, Queensland Government Bodies, Non-Government Organisations and/or Commonwealth, States or Territories for the purpose of administering this Deed of Confidentiality and Privacy. Personal Information will not be disclosed to any other third party without consent of the Contractor, except where authorised or required by law.

NOTE:

- (*) If a Confidant is an individual or partnership, then the above signature block will be applicable.
 - If the Confidant is a partnership, then all partners associated with the partnership must execute the above signature block, unless authorisation has been given to an attorney and such authority is in the form of an enduring power of attorney.

Department of Justice and Attorney-General

Deed of Confidentiality and Privacy



DEED POLL OF CONFIDENTIALITY AND PRIVACY made by:

sch.4/4/6(1) name	

in favour of:

The State of Queensland (acting through the Child Protection Commission of Inquiry)

for the purpose of

Spark & Cannon Australasia Pty Limited

ACN/ABN 007 916 056 / 37 007 916 056 (the 'Contractor')

(the "Customer")

For the provision of Recording and Transcribing Services for Child Protection Commission of Inquiry

Date of Contract 13th August, 2012

Recitals:

- A. In the course of the Confidant performing certain Services for and/or delivering certain Goods to the Customer (whether directly or indirectly), the Confidant may become aware of information belonging to or in the possession of the Customer that is Confidential Information and/or Personal Information.
- B. Improper use or disclosure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmental/statutory functions.
- C. Any Personal Information held by the Contractor is subject to the Information Privacy Act 2009.
- D. The Confidant undertakes that it will comply with the Information Privacy Act 2009 and gives other undertakings in relation to the collection, use, handling, distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the terms of this Deed.

Agreed Covenants:

1. Recitals

1.1 The Confidant acknowledges the truth and accuracy of the Recitals.

2. Definitions and Interpretation

2.1 Definitions

In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following meanings:

"Confidential Information" means in relation to the Customer, information that is not trivial and:

- (a) is by its nature confidential;
- (b) is communicated by the Customer to the Confidant as confidential; and
- (c) the Confidant knows or ought to know is confidential.

Subject to (a), (b) and (c) above, Confidential Information includes information which is:

- (i) comprised in or relating to any Intellectual Property Rights of the Customer;
- (ii) relating to the internal management and structure of the Customer, or the personnel, policies and strategies of the Customer;
- (iii) of any actual or potential commercial value to the Customer or to the person or corporation which supplied that information;
- (iv) in the case of the Customer, information relating to the policies, strategies, practices and procedures of the State and any information in the Confidant's possession relating to the State; or
- (v) in the Confidant's possession relating to the Customer, and like information,
- but does not include information which:
- (vi) was already lawfully disclosed by the Customer prior to the Confidant being required to treat the information as confidential;
- (vii) is lawfully received from a third party which is not bound by a duty of confidentiality;

- (viii) has become public knowledge (other than through a breach of an obligation of confidence under this Deed or Contract); and/or
- (ix) was independently developed or released by the Confidant or Contractor without reference to the Confidential Information.

"Contract" means the contract as described above between the Customer and the Contractor for the provision of the Goods and/or Services, including as amended from time to time by the parties to the contract,

"Contractor" means the entity specified in the Contract, from whom the Goods and/or Services are being procured;

"Deed" means this deed poll of confidentiality and privacy;

"Intellectual Property Rights" includes all copyright, trade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights;

"Moral Rights" means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the Copyright Act 1968 (Cth), and rights of a similar nature anywhere in the world whether existing before, on or after the commencement date of the Contract,

"Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identify is apparent, or can reasonably by ascertained, from the information or opinion;

"State" means the State of Queensland.

- 2.2 Interpretation
- 2.2.1 In this Deed, the clause headings have been inserted for ease of reference only and are not intended to affect the meaning or interpretation of this Deed.
- 2.2.2 The following rules shall apply in interpreting this Deed, unless the context otherwise requires:
 - (a) words importing a gender include the other gender;
 - (b) words in the singular include the plural and vice versa;
 - (c) all dollar amounts refer to Australian currency;
 - (d) a reference to any legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it
 - (e) a reference to an entity or person includes an individual, corporation, partnership or other legal entity;
 - (f) a party includes its executors, administrators, liquidators, successors and permitted assigns;
 - (g) "consent" means prior written consent;
 - (h) "in writing" means either by letter, email or facsimile;
 - a reference to a clause, Schedule, attachment or annexure is a reference to a clause, Schedule, attachment or annexure to this Deed;
 - (j) if a day on which an act is to be done is a Saturday, Sunday or public holiday in the place where the act is to be done, the act may be done on the next Business Day in that place, unless the Customer agrees otherwise;
 - (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise requires;
 - (I) a clause is a reference to all of its sub-clauses; and
 - (m) a document or agreement or a provision of a document or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novated.

3. Non Disclosure

- 3.1 The Confident must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Customer.
- 3.2 The Customer may grant or withhold its consent in its absolute and unfettered discretion.
- 3.3 If the Customer grants its consent, it may impose conditions on that consent. In particular, but without limiting the generality of the preceding sentence, the Customer may require that the Confidant procure the execution of a deed of confidentiality and privacy in these terms by the person to whom the Confidant proposes to disclose the Confidential Information and/or Personal Information.
- 3.4 If the Customer grants consent subject to conditions, the Confidant must comply with those conditions.
- 3.5 The obligations of the Confident under this Deed shall not be taken to have been breached where the Confidential Information and/or Personal Information is legally required to be disclosed.

4. Restriction on Use

4.1 The Confidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract

5. Survival

5.1 This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract, or other arrangement under which the Confidant has obtained the Confidential Information and/or Personal Information.

6. Powers of the Customer

- 6.1 Production of Documents
 - 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all documents in the possession or control of the Confidant containing the Confidential Information and/or Personal Information.
 - 6.1.2 The Confidant must immediately comply with a demand under this clause 6.
 - 6.1.3 If the Customer makes a demand under this clause 6, and the Confidant has placed or is aware that documents containing the Confidential Information and/or Personal Information are beyond his or her possession or control, then the Confidant must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information in whose custody or control they lie.
 - 6.1.4 In this clause 6, "documents" includes any form of storage of information, whether visible to the eye or not
- 6.2 Legal Proceedings
 - 6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restrain such breach.

7. Confidant's Undertaking

- 7.1 The Confidant undertakes:
 - (a) not to access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Customer that he or she has acquired from the Contractor, except for the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (b) in addition to any direction as to particular measures specified by the Contractor, take all reasonable measures to ensure that any Confidential Information and/or Personal Information held in connection with the Contract is protected against loss, unauthorised access, use, modification or disclosure and against other misuse.

8. Acknowledgement by Confidant

- 8.1 The Confidant undertakes that in signing this Deed:
 - (a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information;
 - (b) he or she will not access, use, disclose or retain Confidential Information and/or Personal Information except in relation to the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (c) he or she understands the possible consequences of breach of this Deed.
- 8.2 The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.

9. No Exclusion of Law or Equity

9.1 This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the confidentiality of the Confidential Information and/or privacy of the Personal Information.

10. Variation and Waiver

- 10.1 This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the Confidant
- 10.2 A waiver by the Customer of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any other breach or of any subsequent breach of this Deed. The failure of the Customer to enforce a provision of this Deed shall not be interpreted as a waiver of that provision.

11. Applicable Law

11.1 The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland

12. Assignment

12.1 The Confidant shall not assign, in whole or in part, or novate this Deed except with the consent of the Customer.

13. Severability

13.1 If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part, to the extent of the invalidity, unlawfulness or unenforceability, will be served from the rest of the Deed and the remaining terms and conditions will continue to be valid and enforceable to the fullest extent permitted by law.

14. Remedies Cumulative

14.1 The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

15. Notices

15.1 Any notice or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, fax or email or delivered by hand to the following address:

Customer:	
Physical address:	50 Ann Street, Brisbane Qld 4000
Postal address:	GPO Box 149, Brisbane Qld 4001
Phone number:	3227 6481
Fax number:	3239 0307
Email address:	procurement@justice.qld.gov.au
Confidant:	
Physical address:	Suite 3, Level 6, 141 Queen Street Brisbane
Postal address:	As above
Phone number:	(07) 3211 5599
Fax number:	(02) 9211 4750
Email address:	brisbane@sparkandcannon.com.au

- 15.2 Notwithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidant's registered office.
- 15.3 A notice will be deemed to be given:
 - (a) if posted two Business Days after the date of posting;
 - (b) if delivered by hand during a Business Day on the date of delivery;
 - (c) if faxed on the date the sender's facsimile machine notes a complete and successful transmission; or
 - (a) if emailed on the date of the email;

except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day.

EXECUTED as a deed poll.

Authorisation, Certification and Execution by the Confidant (c	ompany)
Executed for and on behalf of:)
Spark & Cannon Australasia Pty Limited)
ACN: 007 916 056	
ABN: 37 007 916 056	ί.
)
h.4/4/6(1) name	

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer. OR

Signed, sealed and delivered by)
this 13th day of August 2012 by))))
< <insert (if="" applicable)="" attorney="" full="" name="" of="">> in the presence of <u>Sam Fagan</u> <<insert full="" name="" of="" witness="">></insert></insert>))))))))))))))

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

Privacy Statement - The Principal/Customer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentiality and Privacy. This Personal Information may be shared with Queensland Government departments or agencies, Queensland Government Bodies, Non-Government Organisations and/or Commonwealth, States or Territories for the purpose of administering this Deed of Confidentiality and Privacy. Personal Information will not be disclosed to any other third party without consent of the Contractor, except where authorised or required by law.

NOTE:

If a Confidant is an individual or partnership, then the above signature block will be applicable.

(*) (^) If the Confidant is a partnership, then all partners associated with the partnership must execute the above signature block, unless authorisation has been given to an attorney and such authority is in the form of an enduring power of attorney.



Department of Justice and Attorney-General

Deed of Confidentiality and Privacy



DEED POLL OF CONFIDENTIALITY AND PRIVACY made by:

sch.4/4/6(1) name

______ (he "Confidant")

in favour of:

The State of Queensland (acting through the Child Protection Commission of Inquiry)

for the purpose of

Spark & Cannon Australasia Pty Limited

ACN/ABN 007 916 056 / 37 007 916 056 (the 'Contractor')

(the "Customer")

For the provision of Recording and Transcribing Services for Child Protection Commission of Inquiry

Date of Contract 13th August, 2012

Recitals:

- A. In the course of the Confident performing certain Services for and/or delivering certain Goods to the Customer (whether directly or indirectly), the Confident may become aware of information belonging to or in the possession of the Customer that is Confidential Information and/or Personal Information.
- B. Improper use or disclosure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmental/statutory functions.
- C. Any Personal Information held by the Contractor is subject to the Information Privacy Act 2009.
- D. The Confidant undertakes that it will comply with the Information Privacy Act 2009 and gives other undertakings in relation to the collection, use, handling, distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the terms of this Deed.

Agreed Covenants:

1. Recitals

1.1 The Confidant acknowledges the truth and accuracy of the Recitals.

2. Definitions and Interpretation

2.1 Definitions

In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following meanings:

"Confidential Information" means in relation to the Customer, information that is not trivial and:

- (a) is by its nature confidential;
- (b) is communicated by the Customer to the Confidant as confidential; and
- (c) the Confidant knows or ought to know is confidential.

Subject to (a), (b) and (c) above, Confidential Information includes information which is:

- (i) comprised in or relating to any Intellectual Property Rights of the Customer;
 - (ii) relating to the internal management and structure of the Customer, or the personnel, policies and strategies of the Customer;
 - (iii) of any actual or potential commercial value to the Customer or to the person or corporation which supplied that information;
 - (iv) in the case of the Customer, information relating to the policies, strategies, practices and procedures of the State and any information in the Confidant's possession relating to the State; or

(v) in the Confidant's possession relating to the Customer, and like information,

- but does not include information which:
- (vi) was already lawfully disclosed by the Customer prior to the Confidant being required to treat the information as confidential:
- (vii) is lawfully received from a third party which is not bound by a duty of confidentiality;

- (viii) has become public knowledge (other than through a breach of an obligation of confidence under this Deed or Contract); and/or
- (ix) was independently developed or released by the Confidant or Contractor without reference to the Confidential Information.

"Contract" means the contract as described above between the Customer and the Contractor for the provision of the Goods and/or Services, including as amended from time to time by the parties to the contract;

"Contractor" means the entity specified in the Contract, from whom the Goods and/or Services are being procured;

"Deed" means this deed poll of confidentiality and privacy;

"Intellectual Property Rights" includes all copyright, trade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights;

"Moral Rights" means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the Copyright Act 1968 (Cth), and rights of a similar nature anywhere in the world whether existing before, on or after the commencement date of the Contract;

"Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identify is apparent, or can reasonably by ascertained, from the information or opinion;

"State" means the State of Queensland.

2.2 Interpretation

- 2.2.1 In this Deed, the clause headings have been inserted for ease of reference only and are not intended to affect the meaning or interpretation of this Deed.
- 2.2.2 The following rules shall apply in interpreting this Deed, unless the context otherwise requires:
 - (a) words importing a gender include the other gender;
 - (b) words in the singular include the plural and vice versa;
 - (c) all dollar amounts refer to Australian currency;
 - (d) a reference to any legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it;
 - (e) a reference to an entity or person includes an individual, corporation, partnership or other legal entity;
 - (f) a party includes its executors, administrators, liquidators, successors and permitted assigns;
 - (g) "consent" means prior written consent,
 - (h) "in writing" means either by letter, email or facsimile;
 - a reference to a clause, Schedule, attachment or annexure is a reference to a clause, Schedule, attachment or annexure to this Deed;
 - (j) if a day on which an act is to be done is a Saturday, Sunday or public holiday in the place where the act is to be done, the act may be done on the next Business Day in that place, unless the Customer agrees otherwise;
 - (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise requires;
 - (I) a clause is a reference to all of its sub-clauses; and
 - (m) a document or agreement or a provision of a document or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novated.

3. Non Disclosure

- 3.1 The Confidant must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Customer.
- 3.2 The Customer may grant or withhold its consent in its absolute and unfettered discretion.
- 3.3 If the Customer grants its consent, it may impose conditions on that consent. In particular, but without limiting the generality of the preceding sentence, the Customer may require that the Confidant procure the execution of a deed of confidentiality and privacy in these terms by the person to whom the Confidant proposes to disclose the Confidential Information and/or Personal Information.
- 3.4 If the Customer grants consent subject to conditions, the Confidant must comply with those conditions.
- 3.5 The obligations of the Confident under this Deed shall not be taken to have been breached where the Confidential Information and/or Personal Information is legally required to be disclosed.

4. Restriction on Use

4.1 The Confidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract.

5. Survival

5.1 This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract, or other arrangement under which the Confidant has obtained the Confidential Information and/or Personal Information.

6. Powers of the Customer

- 6.1 Production of Documents
 - 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all documents in the possession or control of the Confidant containing the Confidential Information and/or Personal Information.
 - 6.1.2 The Confidant must immediately comply with a demand under this clause 6.
 - 6.1.3 If the Customer makes a demand under this clause 6, and the Confidant has placed or is aware that documents containing the Confidential Information and/or Personal Information are beyond his or her possession or control, then the Confidant must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information in whose custody or control they lie.
 - 6.1.4 In this clause 6, "documents" includes any form of storage of information, whether visible to the eye or not.

6.2 Legal Proceedings

6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restrain such breach.

7. Confidant's Undertaking

- 7.1 The Confidant undertakes:
 - (a) not to access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Customer that he or she has acquired from the Contractor, except for the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (b) in addition to any direction as to particular measures specified by the Contractor, take all reasonable measures to ensure that any Confidential Information and/or Personal Information held in connection with the Contract is protected against loss, unauthorised access, use, modification or disclosure and against other misuse.

8. Acknowledgement by Confidant

- 8.1 The Confidant undertakes that in signing this Deed:
 - (a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information;
 - (b) he or she will not access, use, disclose or retain Confidential Information and/or Personal Information except in relation to the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (c) he or she understands the possible consequences of breach of this Deed.
- 8.2 The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.

9. No Exclusion of Law or Equity

9.1 This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the confidentiality of the Confidential Information and/or privacy of the Personal Information.

10. Variation and Waiver

- 10.1 This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the Confidant.
- 10.2 A waiver by the Customer of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any other breach or of any subsequent breach of this Deed. The failure of the Customer to enforce a provision of this Deed shall not be interpreted as a waiver of that provision.

11. Applicable Law

11.1 The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland

12. Assignment

12.1 The Confidant shall not assign, in whole or in part, or novate this Deed except with the consent of the Customer.

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13. Severability

13.1 If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part, to the extent of the invalidity, unlawfulness or unenforceability, will be served from the rest of the Deed and the remaining terms and conditions will continue to be valid and enforceable to the fullest extent permitted by law.

14. Remedies Cumulative

14.1 The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

15. Notices

15.1 Any notice or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, fax or email or delivered by hand to the following address: *Customer:*

Physical address:	50 Ann Street, Brisbane Qld 4000
Postal address:	GPO Box 149, Brisbane Qld 4001
Phone number:	3227 6481
Fax number:	3239 0307
Email address:	procurement@justice.qld.gov.au
Confidant:	
Physical address:	Suite 3, Level 6, 141 Queen Street Brisbane
Postal address:	As above
Phone number:	(07) 3211 5599
Fax number:	(02) 9211 4750
Email address:	brisbane@sparkandcannon.com.au

- 15.2 Notwithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidant's registered office.
- 15.3 A notice will be deemed to be given:
 - (a) if posted two Business Days after the date of posting;
 - (b) if delivered by hand during a Business Day on the date of delivery;
 - (c) if faxed on the date the sender's facsimile machine notes a complete and successful transmission; or
 - (a) if emailed on the date of the email;

except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day.

EXECUTED as a deed poll.

Executed for and on behalf of.		
Spark & Cannon Australasia Pty Limited		
ACN: 007 916 056		
ABN: 37 007 916 056		
in accordance with s.127 of the Corporations Act 2001 (Cth)	/	

Where an atorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer. OR

Authorisation, Certification and Execution by a Confidant (indivi	
Signed, sealed and delivered by	
this 13th day of August 2012 by	
< <insert (if="" applicable)="" attorney="" full="" name="" of="">></insert>) Signature of attorney (if applicable)
in the presence of <u>Sam Fagan</u> < <insert full="" name="" of="" witness="">></insert>))) Signature of witness

Where an atlorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

Privacy Statement - The Principal/Customer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentiality and Privacy. This Personal Information may be shared with Queensland Government departments or agencies, Queensland Government Bodies, Non-Government Organisations and/or Commonwealth, States or Territories for the purpose of administering this Deed of Confidentiality and Privacy. Personal Information will not be disclosed to any other third party without consent of the Contractor, except where authorised or required by Jaw.

NOTE:

(*)

If a Confidant is an individual or partnership, then the above signature block will be applicable. If the Confidant is a partnership, then all partners associated with the partnership must execute the above signature block, unless authorisation has been given to an attorney and such authority is in the form of an enduring power of attorney.

Department of Justice and Attorney-General

Deed of Confidentiality and Privacy



RTI 150967 :File 1 : Page no 82

DEED POLL OF CONFIDENTIALITY AND PRIVACY made by:

sch.4/4/6(1)

in favour of:

The State of Queensland (acting through the Child Protection Commission of Inquiry)

(the "Customer")

for the purpose of

Spark & Cannon Australasia Pty Limited

ACN/ABN 007 916 056 / 37 007 916 056 (the 'Contractor')

For the provision of Recording and Transcribing Services for Child Protection Commission of Inquiry

Date of Contract: 13th August, 2012

Recitals:

- A. In the course of the Confidant performing certain Services for and/or delivering certain Goods to the Customer (whether directly or indirectly), the Confidant may become aware of information belonging to or in the possession of the Customer that is Confidential Information and/or Personal Information.
- B. Improper use or disclosure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmental/statutory functions.
- C. Any Personal Information held by the Contractor is subject to the *Information Privacy <u>Act</u>* 2009.
- D. The Confidant undertakes that it will comply with the Information Privacy Act 2009 and gives other undertakings in relation to the collection, use, handling, distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the terms of this Deed.

Agreed Covenants:

- 1. Recitals
- 1.1 The Confidant acknowledges the truth and accuracy of the Recitals.

2. Definitions and Interpretation

2.1 Definitions

In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following meanings:

"Confidential Information" means in relation to the Customer, information that is not trivial and:

- (a) is by its nature confidential;
- (b) is communicated by the Customer to the Confidant as confidential; and
- (c) the Confidant knows or ought to know is confidential.

Subject to (a), (b) and (c) above, Confidential Information includes information which is:

- (i) comprised in or relating to any Intellectual Property Rights of the Customer;
- (ii) relating to the internal management and structure of the Customer, or the personnel, policies and strategies of the Customer;
- (iii) of any actual or potential commercial value to the Customer or to the person or corporation which supplied that information;
- (iv) in the case of the Customer, information relating to the policies, strategies, practices and procedures of the State and any information in the Confidant's possession relating to the State; or
- (v) in the Confidant's possession relating to the Customer, and like information,
- but does not include information which:
- (vi) was already lawfully disclosed by the Customer prior to the Confidant being required to treat the information as confidential;
- (vii) is lawfully received from a third party which is not bound by a duty of confidentiality;

- (viii) has become public knowledge (other than through a breach of an obligation of confidence under this Deed or Contract); and/or
- (ix) was independently developed or released by the Confidant or Contractor without reference to the Confidential Information.

"Contract" means the contract as described above between the Customer and the Contractor for the provision of the Goods and/or Services, including as amended from time to time by the parties to the contract;

"Contractor" means the entity specified in the Contract, from whom the Goods and/or Services are being procured;

"Deed" means this deed poll of confidentiality and privacy;

"Intellectual Property Rights" includes all copyright, trade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights;

"Moral Rights" means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the *Copyright Act 1968 (Cth)*, and rights of a similar nature anywhere in the world whether existing before, on or after the commencement date of the Contract;

"Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identify is apparent, or can reasonably by ascertained, from the information or opinion;

"State" means the State of Queensland.

2.2 Interpretation

- 2.2.1 In this Deed, the clause headings have been inserted for ease of reference only and are not intended to affect the meaning or interpretation of this Deed.
- 2.2.2 The following rules shall apply in interpreting this Deed, unless the context otherwise requires:
 - (a) words importing a gender include the other gender;
 - (b) words in the singular include the plural and vice versa;
 - (c) all dollar amounts refer to Australian currency;
 - (d) a reference to any legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it;
 - (e) a reference to an entity or person includes an individual, corporation, partnership or other legal entity;
 - (f) a party includes its executors, administrators, liquidators, successors and permitted assigns;
 - (g) "consent" means prior written consent;
 - (h) "in writing" means either by letter, email or facsimile;
 - a reference to a clause, Schedule, attachment or annexure is a reference to a clause, Schedule, attachment or annexure to this Deed;
 - (j) if a day on which an act is to be done is a Saturday, Sunday or public holiday in the place where the act is to be done, the act may be done on the next Business Day in that place, unless the Customer agrees otherwise;
 - (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise requires;
 - (I) a clause is a reference to all of its sub-clauses; and
 - (m) a document or agreement or a provision of a document or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novated.

3. Non Disclosure

- 3.1 The Confidant must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Customer.
- 3.2 The Customer may grant or withhold its consent in its absolute and unfettered discretion.
- 3.3 If the Customer grants its consent, it may impose conditions on that consent. In particular, but without limiting the generality of the preceding sentence, the Customer may require that the Confidant procure the execution of a deed of confidentiality and privacy in these terms by the person to whom the Confidant proposes to disclose the Confidential Information and/or Personal Information.
- 3.4 If the Customer grants consent subject to conditions, the Confidant must comply with those conditions.
- 3.5 The obligations of the Confident under this Deed shall not be taken to have been breached where the Confidential Information and/or Personal Information is legally required to be disclosed.

4. Restriction on Use

4.1 The Confidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract.

5. Survival

5.1 This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract, or other arrangement under which the Confidant has obtained the Confidential Information and/or Personal Information.

6. Powers of the Customer

- 6.1 Production of Documents
 - 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all documents in the possession or control of the Confidant containing the Confidential Information and/or Personal Information.
 - 6.1.2 The Confidant must immediately comply with a demand under this clause 6.
 - 6.1.3 If the Customer makes a demand under this clause 6, and the Confidant has placed or is aware that documents containing the Confidential Information and/or Personal Information are beyond his or her possession or control, then the Confidant must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information in whose custody or control they lie.
 - 6.1.4 In this clause 6, "documents" includes any form of storage of information, whether visible to the eye or not.

6.2 Legal Proceedings

6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restrain such breach.

7. Confidant's Undertaking

- 7.1 The Confidant undertakes:
 - (a) not to access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Customer that he or she has acquired from the Contractor, except for the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (b) in addition to any direction as to particular measures specified by the Contractor, take all reasonable measures to ensure that any Confidential Information and/or Personal Information held in connection with the Contract is protected against loss, unauthorised access, use, modification or disclosure and against other misuse.

8. Acknowledgement by Confidant

- 8.1 The Confidant undertakes that in signing this Deed:
 - (a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information;
 - (b) he or she will not access, use, disclose or retain Confidential Information and/or Personal Information except in relation to the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (c) he or she understands the possible consequences of breach of this Deed.
- 8.2 The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.

9. No Exclusion of Law or Equity

9.1 This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the confidentiality of the Confidential Information and/or privacy of the Personal Information.

10. Variation and Waiver

- 10.1 This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the Confidant.
- 10.2 A waiver by the Customer of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any other breach or of any subsequent breach of this Deed. The failure of the Customer to enforce a provision of this Deed shall not be interpreted as a waiver of that provision.

11. Applicable Law

11.1 The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland

12. Assignment

12.1 The Confidant shall not assign, in whole or in part, or novate this Deed except with the consent of the Customer.

13. Severability

13.1 If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part, to the extent of the invalidity, unlawfulness or unenforceability, will be served from the rest of the Deed and the remaining terms and conditions will continue to be valid and enforceable to the fullest extent permitted by law.

14. Remedies Cumulative

14.1 The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

15. Notices

15.1 Any notice or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, fax or email or delivered by hand to the following address:

Customer:	
Physical address:	50 Ann Street, Brisbane Qld 4000
Postal address:	GPO Box 149, Brisbane Qld 4001
Phone number:	3227 6481
Fax number:	3239 0307
Email address:	procurement@justice.qld.gov.au
Confidant:	
Physical address:	Suite 3, Level 6, 141 Queen Street Brisbane
Postal address:	As above
Phone number:	(07) 3211 5599
Fax number:	(02) 9211 4750
Email address:	brisbane@sparkandcannon.com.au

- 15.2 Notwithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidant's registered office.
- 15.3 A notice will be deemed to be given:
 - (a) if posted two Business Days after the date of posting;
 - (b) if delivered by hand during a Business Day on the date of delivery;
 - (c) if faxed on the date the sender's facsimile machine notes a complete and successful transmission; or
 - (a) if emailed on the date of the email;

except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day.

EXECUTED as a deed poll.

sch.

Executed for and on behalf of:			
Spark & Cannon Australasia Pty Limited	Ś		
ACN: 007 916 056			
ABN: 37 007 916 056)		
in accordance with s.127 of the Corporations Act 2	2001 (Cth)	/	
6(1) name			

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer

OR	
Authorisation, Certification and Execution by a Confidant (individ	lual or partnership (^)) (*)
Signed, sealed and delivered by)))) Signatu)
this 13th day of August 2012 ⁴ by	
< <insert (if="" applicable)="" attorney="" full="" name="" of="">> in the presence of GMC Memore <<insert full="" name="" of="" witness="">></insert></insert>) Signature of attorney (if applicable))) Signature of witness
Where an attorney executes this Deed on behalf of a Confidant, the fo	rm of execution must indicate the source of this authority and a

certified copy thereof provided to the Customer.

Privacy Statement - The Principal/Customer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentiality and Privacy. This Personal Information may be shared with Queensland Government departments or agencies, Queensland Government Bodies, Non-Government Organisations and/or Commonwealth, States or Territories for the purpose of administering this Deed of Confidentiality and Privacy. Personal Information will not be disclosed to any other third party without consent of the Contractor, except where authorised or required by law.

NOTE:

If a Confidant is an individual or partnership, then the above signature block will be applicable. (*)

(^) If the Confidant is a partnership, then all partners associated with the partnership must execute the above signature block, unless authorisation has been given to an attorney and such authority is in the form of an enduring power of attorney.

Department of Justice and Attorney-General

Deed of Confidentiality and Privacy



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DEED POLL OF CONFIDENTIALITY AND PRIVACY made by:

sch.4/4/6(1) name

_____. (the "Confidant")

in favour of:

The State of Queensland (acting through the Child Protection Commission of Inquiry)

(the "Customer")

for the purpose of

Spark & Cannon Australasia Pty Limited

ACN/ABN 007 916 056 / 37 007 916 056 (the 'Contractor')

For the provision of Recording and Transcribing Services for Child Protection Commission of Inquiry

Date of Contract: 13th August, 2012

Recitals:

- A. In the course of the Confidant performing certain Services for and/or delivering certain Goods to the Customer (whether directly or indirectly), the Confidant may become aware of information belonging to or in the possession of the Customer that is Confidential Information and/or Personal Information.
- B. Improper use or disclosure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmental/statutory functions.
- C. Any Personal Information held by the Contractor is subject to the Information Privacy Act 2009.
- D. The Confidant undertakes that it will comply with the Information Privacy Act 2009 and gives other undertakings in relation to the collection, use, handling, distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the terms of this Deed.

Agreed Covenants:

1. Recitals

1.1 The Confidant acknowledges the truth and accuracy of the Recitals.

2. Definitions and Interpretation

2.1 Definitions

In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following meanings:

"Confidential Information" means in relation to the Customer, information that is not trivial and:

- (a) is by its nature confidential;
- (b) is communicated by the Customer to the Confidant as confidential; and
- (c) the Confidant knows or ought to know is confidential.

Subject to (a), (b) and (c) above, Confidential Information includes information which is:

- (i) comprised in or relating to any Intellectual Property Rights of the Customer;
 - (ii) relating to the internal management and structure of the Customer, or the personnel, policies and strategies of the Customer;
 - (iii) of any actual or potential commercial value to the Customer or to the person or corporation which supplied that information;
 - (iv) in the case of the Customer, information relating to the policies, strategies, practices and procedures of the State and any information in the Confidant's possession relating to the State; or
 - (v) in the Confidant's possession relating to the Customer, and like information,
 - but does not include information which:
 - (vi) was already lawfully disclosed by the Customer prior to the Confidant being required to treat the information as confidential;
 - (vii) is lawfully received from a third party which is not bound by a duty of confidentiality;

- (viii) has become public knowledge (other than through a breach of an obligation of confidence under this Deed or Contract); and/or
- (ix) was independently developed or released by the Confidant or Contractor without reference to the Confidential Information.

"Contract" means the contract as described above between the Customer and the Contractor for the provision of the Goods and/or Services, including as amended from time to time by the parties to the contract;

"Contractor" means the entity specified in the Contract, from whom the Goods and/or Services are being procured;

"Deed" means this deed poll of confidentiality and privacy;

"Intellectual Property Rights" includes all copyright, trade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights;

"Moral Rights" means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the *Copyright Act 1968 (Cth)*, and rights of a similar nature anywhere in the world whether existing before, on or after the commencement date of the Contract;

"Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identify is apparent, or can reasonably by ascertained, from the information or opinion;

"State" means the State of Queensland.

2.2 Interpretation

- 2.2.1 In this Deed, the clause headings have been inserted for ease of reference only and are not intended to affect the meaning or interpretation of this Deed.
- 2.2.2 The following rules shall apply in interpreting this Deed, unless the context otherwise requires:
 - (a) words importing a gender include the other gender;
 - (b) words in the singular include the plural and vice versa;
 - (c) all dollar amounts refer to Australian currency;
 - (d) a reference to any legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it;
 - (e) a reference to an entity or person includes an individual, corporation, partnership or other legal entity;
 - (f) a party includes its executors, administrators, liquidators, successors and permitted assigns;
 - (g) "consent" means prior written consent;
 - (h) "in writing" means either by letter, email or facsimile;
 - a reference to a clause, Schedule, attachment or annexure is a reference to a clause, Schedule, attachment or annexure to this Deed;
 - (j) if a day on which an act is to be done is a Saturday, Sunday or public holiday in the place where the act is to be done, the act may be done on the next Business Day in that place, unless the Customer agrees otherwise;
 - (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise requires;
 - (I) a clause is a reference to all of its sub-clauses; and
 - (m) a document or agreement or a provision of a document or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novated.

3. Non Disclosure

- 3.1 The Confidant must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Customer.
- 3.2 The Customer may grant or withhold its consent in its absolute and unfettered discretion.
- 3.3 If the Customer grants its consent, it may impose conditions on that consent. In particular, but without limiting the generality of the preceding sentence, the Customer may require that the Confidant procure the execution of a deed of confidentiality and privacy in these terms by the person to whom the Confidant proposes to disclose the Confidential Information and/or Personal Information.
- 3.4 If the Customer grants consent subject to conditions, the Confidant must comply with those conditions.
- 3.5 The obligations of the Confidant under this Deed shall not be taken to have been breached where the Confidential Information and/or Personal Information is legally required to be disclosed.

4. Restriction on Use

4.1 The Confidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract.

5. Survival

5.1 This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract, or other arrangement under which the Confidant has obtained the Confidential Information and/or Personal Information.

6. Powers of the Customer

6.1 Production of Documents

- 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all documents in the possession or control of the Confidant containing the Confidential Information and/or Personal Information.
- 6.1.2 The Confidant must immediately comply with a demand under this clause 6.
- 6.1.3 If the Customer makes a demand under this clause 6, and the Confidant has placed or is aware that documents containing the Confidential Information and/or Personal Information are beyond his or her possession or control, then the Confidant must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information and/or Personal Information and/or Personal Information are beyond his or her possession or control, then the Confidant must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information and/or Personal Information are beyond his or her possession or control, then the Confident must provide full particulars of the person in whose custody or control they lie.
- 6.1.4 In this clause 6, "documents" includes any form of storage of information, whether visible to the eye or not.

6.2 Legal Proceedings

6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restrain such breach.

7. Confidant's Undertaking

- 7.1 The Confidant undertakes:
 - (a) not to access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Customer that he or she has acquired from the Contractor, except for the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (b) in addition to any direction as to particular measures specified by the Contractor, take all reasonable measures to ensure that any Confidential Information and/or Personal Information held in connection with the Contract is protected against loss, unauthorised access, use, modification or disclosure and against other misuse.

8. Acknowledgement by Confidant

- 8.1 The Confidant undertakes that in signing this Deed:
 - (a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information;
 - (b) he or she will not access, use, disclose or retain Confidential Information and/or Personal Information except in relation to the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (c) he or she understands the possible consequences of breach of this Deed.
- 8.2 The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.

9. No Exclusion of Law or Equity

9.1 This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the confidentiality of the Confidential Information and/or privacy of the Personal Information.

10. Variation and Waiver

- 10.1 This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the Confidant.
- 10.2 A waiver by the Customer of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any other breach or of any subsequent breach of this Deed. The failure of the Customer to enforce a provision of this Deed shall not be interpreted as a waiver of that provision.

11. Applicable Law

11.1 The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland

12. Assignment

12.1 The Confidant shall not assign, in whole or in part, or novate this Deed except with the consent of the Customer.
13. Severability

13.1 If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part, to the extent of the invalidity, unlawfulness or unenforceability, will be served from the rest of the Deed and the remaining terms and conditions will continue to be valid and enforceable to the fullest extent permitted by law.

14. Remedies Cumulative

14.1 The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

15. Notices

15.1 Any notice or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, fax or email or delivered by hand to the following address:

Customer:

Provide the second s	
Physical address:	50 Ann Street, Brisbane Qld 4000
Postal address:	GPO Box 149, Brisbane Qld 4001
Phone number:	3227 6481
Fax number:	3239 0307
Email address:	procurement@justice.qld.gov.au
Confidant:	
Physical address:	Suite 3, Level 6, 141 Queen Street Brisbane
Postal address:	As above
Phone number:	(07) 3211 5599
Fax number:	(02) 9211 4750
Email address:	brisbane@sparkandcannon.com.au

- 15.2 Notwithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidant's registered office.
- 15.3 A notice will be deemed to be given:
 - (a) if posted two Business Days after the date of posting;
 - (b) if delivered by hand during a Business Day on the date of delivery;
 - (c) if faxed on the date the sender's facsimile machine notes a complete and successful transmission; or
 - (a) if emailed on the date of the email;

except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day.

EXECUTED as a deed poll.

Executed for and on behalf of:	}		
Spark & Cannon Australasia Pty Limited) j		
ACN: 007 916 056)		
ABN: 37 007 916 056			
in accordance with a 197 of the Cornerations Act 2001 (Cth) 4/4/6(1) name) · · · · · · · ·	1	

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

OR

Authorisation, Certification and Execution by a Confidant (individu	ial or partnership (^)) (*)
Signed, sealed and delivered by)
) S _{rgmanaro or commutant}
this 13th day of August 2012 by)))))
< <insert (if="" applicable)="" attorney="" full="" name="" of="">> in the presence of</insert>) Signature of attorney (if applicable)
Sam Fagar < <insert full="" name="" of="" witness="">></insert>)

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

Privacy Statement - The Principal/Customer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentiality and Privacy. This Personal Information may be shared with Queensland Government departments or agencies, Queensland Government Bodies, Non-Government Organisations and/or Commonwealth, States or Territories for the purpose of administering this Deed of Confidentiality and Privacy. Personal Information will not be disclosed to any other third party without consent of the Contractor, except where authorised or required by law.

NOTE:

(*)

If a Confidant is an individual or partnership, then the above signature block will be applicable.

If the Confidant is a partnership, then all partners associated with the partnership must execute the above signature block, unless authorisation has been given to an attorney and such authority is in the form of an enduring power of attorney.

Department of Justice and Attorney-General

Deed of Confidentiality and Privacy



DEED POLL OF CONFIDENTIALITY AND PRIVACY made by:

sch.4/4/6(1) name	
	(the "Confidant")

in favour of:

The State of Queensland (acting through the Child Protection Commission of Inquiry)

for the purpose of

Spark & Cannon Australasia Pty Limited

ACN/ABN 007 916 056 / 37 007 916 056 (the 'Contractor')

(the "Customer")

For the provision of Recording and Transcribing Services for Child Protection Commission of Inquiry

Date of Contract 13th August, 2012

Recitals:

- A. In the course of the Confidant performing certain Services for and/or delivering certain Goods to the Customer (whether directly or indirectly), the Confidant may become aware of information belonging to or in the possession of the Customer that is Confidential Information and/or Personal Information.
- Β. Improper use or disclosure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmental/statutory functions.
- C. Any Personal Information held by the Contractor is subject to the Information Privacy Act 2009.
- D. The Confidant undertakes that it will comply with the Information Privacy Act 2009 and gives other undertakings in relation to the collection, use, handling, distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the terms of this Deed.

Agreed Covenants:

1. Recitals

1.1 The Confidant acknowledges the truth and accuracy of the Recitals.

2. **Definitions and Interpretation**

2.1 Definitions

In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following meanings:

"Confidential Information" means in relation to the Customer, information that is not trivial and:

- (a) is by its nature confidential;
- is communicated by the Customer to the Confidant as confidential; and (b)

the Confidant knows or ought to know is confidential. (c)

Subject to (a), (b) and (c) above, Confidential Information includes information which is:

- comprised in or relating to any Intellectual Property Rights of the Customer; (i)
 - relating to the internal management and structure of the Customer, or the personnel, policies and strategies of (ii) the Customer;
 - of any actual or potential commercial value to the Customer or to the person or corporation which supplied that (iii) information;
 - in the case of the Customer, information relating to the policies, strategies, practices and procedures of the State (iv)and any information in the Confidant's possession relating to the State; or
 - in the Confidant's possession relating to the Customer, and like information, (v)
 - but does not include information which:
 - was already lawfully disclosed by the Customer prior to the Confidant being required to treat the information as (vi) confidential;
 - (vii) is lawfully received from a third party which is not bound by a duty of confidentiality;

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- (viii) has become public knowledge (other than through a breach of an obligation of confidence under this Deed or Contract); and/or
- (ix) was independently developed or released by the Confidant or Contractor without reference to the Confidential Information.

"Contract" means the contract as described above between the Customer and the Contractor for the provision of the Goods and/or Services, including as amended from time to time by the parties to the contract;

"Contractor" means the entity specified in the Contract, from whom the Goods and/or Services are being procured;

"Deed" means this deed poll of confidentiality and privacy;

"Intellectual Property Rights" includes all copyright, trade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights;

"Moral Rights" means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the *Copyright Act 1968 (Cth)*, and rights of a similar nature anywhere in the world whether existing before, on or after the commencement date of the Contract.

"Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identify is apparent, or can reasonably by ascertained, from the information or opinion;

"State" means the State of Queensland.

- 2.2 Interpretation
- 2.2.1 In this Deed, the clause headings have been inserted for ease of reference only and are not intended to affect the meaning or interpretation of this Deed.
- 2.2.2 The following rules shall apply in interpreting this Deed, unless the context otherwise requires:
 - (a) words importing a gender include the other gender;
 - (b) words in the singular include the plural and vice versa;
 - (c) all dollar amounts refer to Australian currency;
 - a reference to any legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it;
 - (e) a reference to an entity or person includes an individual, corporation, partnership or other legal entity;
 - (f) a party includes its executors, administrators, liquidators, successors and permitted assigns;
 - (g) "consent' means prior written consent,
 - (h) "in writing" means either by letter, email or facsimile;
 - a reference to a clause, Schedule, attachment or annexure is a reference to a clause, Schedule, attachment or annexure to this Deed;
 - (j) if a day on which an act is to be done is a Saturday, Sunday or public holiday in the place where the act is to be done, the act may be done on the next Business Day in that place, unless the Customer agrees otherwise;
 - (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise requires;
 - (I) a clause is a reference to all of its sub-clauses; and
 - (m) a document or agreement or a provision of a document or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novated.

3. Non Disclosure

- 3.1 The Confident must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Customer.
- 3.2 The Customer may grant or withhold its consent in its absolute and unfettered discretion.
- 3.3 If the Customer grants its consent, it may impose conditions on that consent. In particular, but without limiting the generality of the preceding sentence, the Customer may require that the Confidant procure the execution of a deed of confidentiality and privacy in these terms by the person to whom the Confidant proposes to disclose the Confidential Information and/or Personal Information.
- 3.4 If the Customer grants consent subject to conditions, the Confident must comply with those conditions.
- 3.5 The obligations of the Confident under this Deed shall not be taken to have been breached where the Confidential Information and/or Personal Information is legally required to be disclosed.

4. Restriction on Use

4.1 The Confidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract.

5. Survival

5.1 This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract, or other arrangement under which the Confidant has obtained the Confidential Information and/or Personal Information.

6. Powers of the Customer

- 6.1 Production of Documents
 - 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all documents in the possession or control of the Confidant containing the Confidential Information and/or Personal Information.
 - 6.1.2 The Confidant must immediately comply with a demand under this clause 6.
 - 6.1.3 If the Customer makes a demand under this clause 6, and the Confidant has placed or is aware that documents containing the Confidential Information and/or Personal Information are beyond his or her possession or control, then the Confidant must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information and/or Personal Information, and the identity of the person in whose custody or control they lie.
 - 6.1.4 In this clause 6, "documents" includes any form of storage of information, whether visible to the eye or not

6.2 Legal Proceedings

6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restrain such breach.

7. Confidant's Undertaking

- 7.1 The Confidant undertakes:
 - (a) not to access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Customer that he or she has acquired from the Contractor, except for the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (b) in addition to any direction as to particular measures specified by the Contractor, take all reasonable measures to ensure that any Confidential Information and/or Personal Information held in connection with the Contract is protected against loss, unauthorised access, use, modification or disclosure and against other misuse.

8. Acknowledgement by Confidant

- 8.1 The Confidant undertakes that in signing this Deed:
 - (a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information;
 - (b) he or she will not access, use, disclose or retain Confidential Information and/or Personal Information except in relation to the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (c) he or she understands the possible consequences of breach of this Deed.
- 8.2 The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.

9. No Exclusion of Law or Equity

9.1 This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the confidentiality of the Confidential Information and/or privacy of the Personal Information.

10. Variation and Waiver

- 10.1 This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the Confidant
- 10.2 A waiver by the Customer of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any other breach or of any subsequent breach of this Deed. The failure of the Customer to enforce a provision of this Deed shall not be interpreted as a waiver of that provision.

11. Applicable Law

11.1 The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland

12. Assignment

12.1 The Confidant shall not assign, in whole or in part, or novate this Deed except with the consent of the Customer.

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13. Severability

13.1 If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part, to the extent of the invalidity, unlawfulness or unenforceability, will be served from the rest of the Deed and the remaining terms and conditions will continue to be valid and enforceable to the fullest extent permitted by law.

14. Remedies Cumulative

14.1 The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

15. Notices

15.1 Any notice or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, fax or email or delivered by hand to the following address:

Customer:	
Physical address:	50 Ann Street, Brisbane Qld 4000
Postal address:	GPO Box 149, Brisbane Qld 4001
Phone number:	3227 6481
Fax number:	3239 0307
Email address:	procurement@justice.qld.gov.au
Confidant:	
Physical address:	Suite 3, Level 6, 141 Queen Street Brisbane
Postal address:	As above
Phone number:	(07) 3211 5599
Fax number:	(02) 9211 4750
Email address:	brisbane@sparkandcannon.com.au

- 15.2 Notwithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidant's registered office.
- 15.3 A notice will be deemed to be given:
 - (a) if posted two Business Days after the date of posting;
 - (b) if delivered by hand during a Business Day on the date of delivery;
 - (c) if faxed on the date the sender's facsimile machine notes a complete and successful transmission; or

(a) if emailed – on the date of the email;

except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day.

Department of Justice and Attorney-General

EXECUTED as a deed poll.

Executed for and on behalf of.		
Spark & Cannon Australasia Pty Limited))	
ACN: 007 916 056)	
ABN: 37 007 916 056		

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer. OR

Authorisation, Certification and Execution by a Confidant (individ	
Signed, sealed and delivered by	
this 13th day of August 2012	
<pre><<insert (if="" applicable)="" attorney="" full="" name="" of="">> in the presence of LisA MCCULLOUGH </insert></pre>	Signature of attorney (if applicable)

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

Privacy Statement - The Principal/Customer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentiality and Privacy. This Personal Information may be shared with Queensland Government departments or agencies, Queensland Government Bodies, Non-Government Organisations and/or Commonwealth, States or Territories for the purpose of administering this Deed of Confidentiality and Privacy. Personal Information will not be disclosed to any other third party without consent of the Contractor, except where authorised or required by law.

NOTE: (*)

(^)

If a Confidant is an individual or partnership, then the above signature block will be applicable.

If the Confidant is a partnership, then all partners associated with the partnership must execute the above signature block, unless authorisation has been given to an attorney and such authority is in the form of an enduring power of attorney.

	The second s
	auguer (#e 'Confident')
	In favour of: The State of Queenstand (acting through the Child Protection Commission of Inquiny) (the "Customer")
	for the purpose of Spark & Cannon Australacia Pty Limited (the 'Contractor')
	For the provision of Recording and Transcribing Services for Child Protection Commission of Inquity Date of Contract 13te Autust 2012
Department of Justice and Attorney-General	Recitals: Recitals: A. In the course of the Confidant performing certain Services for and/or delivering certain Goods to the Customer (whether directly a. In the course of the Confidant may become aware of information belonging to or in the possession of the Customer that is
Deed of Confidentiality and Privacy	 Confidential Information and/or rensonal mommation. Improper use or displayeure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmentalisaturbry functions. Any Personal Information held by the Contractor is subject to the Information Privacy <u>64</u> 2009. The Confident undertakes that it will comply with the Information Privacy <u>44</u> 2009 and gives other undertakings in relation to the collection. use, handling distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the time of the Confidential Information and/or Personal Information in accordance with the times of this Deed.
	Agreed Covenants:
	 Recitals The Confidant acknowledges the truth and accuracy of the Recitals.
	 Definitions and Interpretation Jobinitions Definitions In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following: "Confidential Information" means in relation to the Customer, information that is not twial and:
	 (a) is by its nature contracting. (b) is communicated by the Customer to the Confidential; and (c) the Contradit hows or outpit by from the Sconfidential. (c) the Confidential Information includes information which its: (b) comprised in or relating to any intellectual Property Rights of the Customer. (i) comprised in or relating to any intellectual Property Rights of the Customer. (i) comprised in or relating to any intellectual Property Rights of the Customer.
	 (iii) of any actual or potential contractical value to the Customer or to the person or corporation which supplied that information; (iv) in the case of the Customer, information to the policies, stategies, practices and procedures of the Subb (w)
	goe
	(vii) is lawfully received from a finited party which is hot bound by a bury or contractingary.
Government	Page 2 of 6

1000		Departmen	Department of Justice and Attorney-Centeral
	Udpartment of course and more than we have a second of	¥	Restriction on Use
	(viii) has become public knowledge (other than through a preach of an obligation of convector when and one of Contract; and/or the convector that		The Contidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract
	(ix) was independently developed or released by the Contidant of Contractor without relevence to use connection information.	איז. איז איז ס	Survival This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract or other arrangement under which the Confident has obtained the Confidential information and/or Personal Information.
	and/or Services, including as amended from the to the by the parties of the work of the parties are being procured;	ŵ	Powers of the Customer
	-contractor means this deed poll of confidentially and privacy:		Production of Documents 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all
	"Intellectual Property Rights" includes all copyright tade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights:		documents in the possession or control of the Control of the Control we control with the possession or control of the Control
	t Act 1968 (Cth), and t t Act 1968 (Cth), and right date of the Contract		
	"Personal Information" means information or an opinion (including information or an opinion forming part of a database). Whether fue or not, and whether recorded in a material form or not, about an individual whose identify is apparent or can		and/or Personal information, and the latenty of the person in window down of the personal information. Whether visible to the eye of not 6.1.4.
	reasonably by ascertained, from the information of opinion, "State" means the State of Queensland.	6.2	Legal Proceedings 6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restain such
2.2	Interpretation In this Deed, the dause headings have been inserted for ease of reference only and are not intended to affect the meaning or	2	breach. Confidant's Undettaking
2.2.2	interpression of this proces. The Soluming rules shall apply in interpreting this Deed, unless the context otherwise requires: (-a) words importing a perider include the other gender:	12	The Confidant undertakes: (a) not b access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Custamer (a) not b access, use, modify, disclose or retain any Confidential Information and/or the purpose for which the Confidential Information and/or
	 vords in the singular include the plural and vice versa: vords in the singular include the plural and vice versa: all oblist anyonts refer busine currency: a reference to any begin busined any singular and supplication made under it and any legislation arrending. 		Personal information was acquired; and Personal information was acquired; and (b) in addition to any direction activity measures specified by the Contracti, take all reasonable measures bencure (b) in addition to activity activi
			use any component moments use modification or disclosure and against other misuse.
	 a party includes fit extending, administratifs, inducatifs, successors and permanents. consent means prior under consent. consent means prior under consent. 	90 CO	Acknowledgement by Confidant The Confidant undertakes that in signing this Deed:
		i.	(a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information (b) he or she will not access use dispose or relation Confidential Information and/or Personal Information except in relation to (b) he or she will not access use dispose or networks and/or Personal Information was accurated; and
	(1) If a day of wind, and use use use to be used to be unless the Customer agrees otherwise; the act may be done on the next Business Day in that place, unless the Customer agrees otherwise; (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise relatives;	8	the purpose by which the Contractional international product section of this Deed. (c) he or she understands the possible consequences of breach of this Deed. The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.
	 a cloude is a reference to all of its cub-clauses; and a cloude is a reference to a provision of a cocument or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novabil. 	9. 9.1	No Exclusion of Law or Equity This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the condensiality of the Confidential information and/or privacy of the Personal Information.
 	Non Disclosure The Confidant must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Curebrane.	10.	Variation and Walver This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the
3.2	the Customer may grant or withhold its consent in its absolute and unlettered discretion. The Customer may grant or withhold its consent in the absolute and unlettered discretion.	10.2	Confidant A waiver by the Outsbriter of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any A
3.3	If the Customer grants is conserver, it may impose duringuing our province the execution of a deed of confidentiality and the preceding somence, the Customer may require that the Confident proposes to disclose the Confidential Information and/or Personal privacy in these terms by the person to whom the Confident proposes to disclose the Confidential Information and/or Personal Information.	I	other breach or of any subsequent breach of this Deed. The failure of the Customer to enzine a provision of us been area be interpreted as a waiver of that provision.
3.4	if the Customer grants consent subject to conditions, the Conditiant must comply with those conditions.	11.1	The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland
3.5	The obligations of the Conditiant under this Deed shall not be taken to have been dreading where we concernent and and the resonal information is legally required to be disclosed.	12. 121	Assignment The Confidant shall not assign, in whole or in part or novate this Deed except with the consent of the Customer.

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Department of Justice and Attorney-General

Severability 13.

If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part to the extent of the invalidity, unlawfulness or unenforceablity, will be served from the rest of the Deed and the remaining terms and conditions will confinue to be valid and enforceable to the fullest extent permited by law. 13.1

Remedies Cumulative 14.1

The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

Notices

Any notee or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, tax or email or delivered by hand to the following address: 15. 15.1

Customer:

- 50 Ann Street, Brisbane Old 4000 GPO Box 149, Brisbane Old 4001 3239 0307 3227 6481 Physical address: Postal address: Phone number: Fax number:
 - procurement@justice.qld.gov.au Email address:
 - Confidant:
- Suite 3, Level 6, 141 Queen Street Brisbane Physical address:
- As above Postal address:
- (07) 3211 5599 Phone number:
- brisbane@sparkandcannon.com.au (02) 9211 4750 Fax number:
- Nowithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidants Email address: 15.2
 - registered office.
- if posted two Business Days after the date of posting: A notice will be deemed to be given: 15.3
- if delivered by hand during a Business Day on the date of delivery; (9)
- (q)
- if faxed on the date the sender's tacsimile machine notes a complete and successful transmission; or (c)
- except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day. if emailed - on the date of the email;

Department of Justice and Attorney -General

Privacy Statement - The Principal/Outcamer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentially and Privacy. This Personal Information may be shared with Queensland Government departments or agencies. Oueensland Government Bodies. Non-Government Organisations and/or Commonweath. States or Territories for the purpose of administering this Deed of Confidentially and Privacy. Personal Information will not be discosed to any other third party without consent administering this Deed of Confidentially and Privacy. Personal Information will not be discosed to any other third party without consent Where an attriney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer. Where an althrmey executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a confided copy thereof provided to the Customer. 0 Signature of attorney (if applicable) Authorisation, Certification and Execution by a Confidant (individual or partnership (?)) (") Signature of Confidant Signature of witness Authorisation, Certification and Execution by the Confidant (company) <<insert full name of attorney (if applicable)>> HONK Spark & Cannon Australasia Pty Limited Signed, sealed and delivered by <cinsert full name of witness> this 13th day of August 2012 Executed for and on behalf of EXECUTED as a deed poll. ABN: 37 007 916 056 in the presence of 7. ACN: 007 916 056 S 2

sch.4/4/6(1) name

of the Contractor, except where authorized or required by law.

signature execute the above If a Confident is an individual or parmership, then the above signature block will be applicable. with the partnership must then all partners is a partnership. if the NOTE:

Page 6 of 6

Department of Justice and Attorney-General

Deed of Confidentiality and Privacy



DEED POLL OF CONFIDENTIALITY AND PRIVACY made by:

sch.4/4/6(1) name

in favour of:

The State of Queensland (acting through the Child Protection Commission of Inquiry)

for the purpose of

Spark & Cannon Australasia Pty Limited

ACN/ABN 007 916 056 / 37 007 916 056 (the 'Contractor')

(the "Customer")

For the provision of Recording and Transcribing Services for Child Protection Commission of Inquiry

Date of Contract: 13th August, 2012

Recitals:

- A. In the course of the Confidant performing certain Services for and/or delivering certain Goods to the Customer (whether directly or indirectly), the Confidant may become aware of information belonging to or in the possession of the Customer that is Confidential Information and/or Personal Information.
- B. Improper use or disclosure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmental/statutory functions.
- C. Any Personal Information held by the Contractor is subject to the Information Privacy Act 2009.
- D. The Confidant undertakes that it will comply with the Information Privacy Act 2009 and gives other undertakings in relation to the collection, use, handling, distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the terms of this Deed.

Agreed Covenants:

1. Recitals

1.1 The Confidant acknowledges the truth and accuracy of the Recitals.

2. Definitions and Interpretation

2.1 Definitions

In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following meanings:

"Confidential Information" means in relation to the Customer, information that is not trivial and:

- (a) is by its nature confidential;
- (b) is communicated by the Customer to the Confidant as confidential; and

(c) the Confidant knows or ought to know is confidential.

Subject to (a), (b) and (c) above, Confidential Information includes information which is:

- (i) comprised in or relating to any Intellectual Property Rights of the Customer;
 - (ii) relating to the internal management and structure of the Customer, or the personnel, policies and strategies of the Customer;
 - (iii) of any actual or potential commercial value to the Customer or to the person or corporation which supplied that information;
 - (iv) in the case of the Customer, information relating to the policies, strategies, practices and procedures of the State and any information in the Confidant's possession relating to the State; or
 - in the Confidant's possession relating to the Customer, and like information,
 - (v) in the Confidant's possession re but does not include information which:
 - (vi) was already lawfully disclosed by the Customer prior to the Confidant being required to treat the information as confidential;
 - (vii) is lawfully received from a third party which is not bound by a duty of confidentiality;

- (viii) has become public knowledge (other than through a breach of an obligation of confidence under this Deed or Contract); and/or
- (ix) was independently developed or released by the Confidant or Contractor without reference to the Confidential Information.

"Contract" means the contract as described above between the Customer and the Contractor for the provision of the Goods and/or Services, including as amended from time to time by the parties to the contract;

"Contractor" means the entity specified in the Contract, from whom the Goods and/or Services are being procured;

"Deed" means this deed poll of confidentiality and privacy;

"Intellectual Property Rights" includes all copyright, trade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights;

"Moral Rights" means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the *Copyright Act 1968 (Cth)*, and rights of a similar nature anywhere in the world whether existing before, on or after the commencement date of the Contract;

"Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identify is apparent, or can reasonably by ascertained, from the information or opinion;

"State" means the State of Queensland.

- 2.2 Interpretation
- 2.2.1 In this Deed, the clause headings have been inserted for ease of reference only and are not intended to affect the meaning or interpretation of this Deed.
- 2.2.2 The following rules shall apply in interpreting this Deed, unless the context otherwise requires:
 - (a) words importing a gender include the other gender;
 - (b) words in the singular include the plural and vice versa;
 - (c) all dollar amounts refer to Australian currency;
 - (d) a reference to any legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it;
 - (e) a reference to an entity or person includes an individual, corporation, partnership or other legal entity;
 - (f) a party includes its executors, administrators, liquidators, successors and permitted assigns;
 - (g) "consent" means prior written consent;
 - (h) "in writing" means either by letter, email or facsimile;
 - a reference to a clause, Schedule, attachment or annexure is a reference to a clause, Schedule, attachment or annexure to this Deed;
 - (j) if a day on which an act is to be done is a Saturday, Sunday or public holiday in the place where the act is to be done, the act may be done on the next Business Day in that place, unless the Customer agrees otherwise;
 - (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise requires;
 - (I) a clause is a reference to all of its sub-clauses; and
 - (m) a document or agreement or a provision of a document or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novated.

3. Non Disclosure

- 3.1 The Confidant must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Customer.
- 3.2 The Customer may grant or withhold its consent in its absolute and unfettered discretion.
- 3.3 If the Customer grants its consent, it may impose conditions on that consent. In particular, but without limiting the generality of the preceding sentence, the Customer may require that the Confidant procure the execution of a deed of confidentiality and privacy in these terms by the person to whom the Confidant proposes to disclose the Confidential Information and/or Personal Information.
- 3.4 If the Customer grants consent subject to conditions, the Confidant must comply with those conditions.
- 3.5 The obligations of the Confidant under this Deed shall not be taken to have been breached where the Confidential Information and/or Personal Information is legally required to be disclosed.

4. Restriction on Use

4.1 The Confidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract.

5. Survival

5.1 This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract, or other arrangement under which the Confident has obtained the Confidential Information and/or Personal Information.

6. Powers of the Customer

- 6.1 Production of Documents
 - 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all documents in the possession or control of the Confidant containing the Confidential Information and/or Personal Information.
 - 6.1.2 The Confidant must immediately comply with a demand under this clause 6.
 - 6.1.3 If the Customer makes a demand under this clause 6, and the Confidant has placed or is aware that documents containing the Confidential Information and/or Personal Information are beyond his or her possession or control, then the Confidant must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information in whose custody or control they lie.
 - 6.1.4 In this clause 6, "documents" includes any form of storage of information, whether visible to the eye or not.
- 6.2 Legal Proceedings
 - 6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restrain such breach.

7. Confidant's Undertaking

- 7.1 The Confidant undertakes:
 - (a) not to access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Customer that he or she has acquired from the Contractor, except for the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (b) in addition to any direction as to particular measures specified by the Contractor, take all reasonable measures to ensure that any Confidential Information and/or Personal Information held in connection with the Contract is protected against loss, unauthorised access, use, modification or disclosure and against other misuse.

8. Acknowledgement by Confidant

- 8.1 The Confidant undertakes that in signing this Deed:
 - (a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information;
 - (b) he or she will not access, use, disclose or retain Confidential Information and/or Personal Information except in relation to the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (c) he or she understands the possible consequences of breach of this Deed.
- 8.2 The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.

9. No Exclusion of Law or Equity

9.1 This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the confidentiality of the Confidential Information and/or privacy of the Personal Information.

10. Variation and Waiver

- 10.1 This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the Confidant.
- 10.2 A waiver by the Customer of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any other breach or of any subsequent breach of this Deed. The failure of the Customer to enforce a provision of this Deed shall not be interpreted as a waiver of that provision.

11. Applicable Law

11.1 The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland

12. Assignment

12.1 The Confidant shall not assign, in whole or in part, or novate this Deed except with the consent of the Customer.

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13. Severability

13.1 If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part, to the extent of the invalidity, unlawfulness or unenforceability, will be served from the rest of the Deed and the remaining terms and conditions will continue to be valid and enforceable to the fullest extent permitted by law.

14. Remedies Cumulative

14.1 The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

15. Notices

15.1 Any notice or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, fax or email or delivered by hand to the following address:

50 Ann Street, Brisbane Qld 4000
GPO Box 149, Brisbane Qld 4001
3227 6481
3239 0307
procurement@justice.qld.gov.au
Suite 3, Level 6, 141 Queen Street Brisbane
As above
(07) 3211 5599
(02) 9211 4750
brisbane@sparkandcannon.com.au

- 15.2 Notwithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidant's registered office.
- 15.3 A notice will be deemed to be given:
 - (a) if posted two Business Days after the date of posting;
 - (b) if delivered by hand during a Business Day on the date of delivery;
 - (c) if faxed on the date the sender's facsimile machine notes a complete and successful transmission; or
 - (a) if emailed on the date of the email;

except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day.

Department of Justice and Attorney-General

EXECUTED as a deed poll.

Authorisation, Certification and Execution by the Confidant (company)	
Executed for and on behalf of:	
Spark & Cannon Australasia Pty Limited	
ACN: 007 916 056	
ABN: 37 007 916 056	

sch.4/4/6(1) name

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer. OR

Authorisation, Certification and Execution by a Confidant (individ	ual or partnership (^)) (*)
Signed, sealed and delivered by) Signature of Confidant
this 13th day of August 2012 by	
< <insert (if="" applicable)="" attorney="" full="" name="" of="">> in the presence of </insert>	Signature of attorney (if applicable) Signature of witness

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

Privacy Statement - The Principal/Customer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentiality and Privacy. This Personal Information may be shared with Queensland Government departments or agencies, Queensland Government Bodies, Non-Government Organisations and/or Commonwealth, States or Territories for the purpose of administering this Deed of Confidentiality and Privacy. Personal Information will not be disclosed to any other third party without consent of the Contractor, except where authorised or required by law.

NOTE: (*)

(^)

If a Confidant is an individual or partnership, then the above signature block will be applicable.

If the Confidant is a partnership, then all partners associated with the partnership must execute the above signature block, unless authorisation has been given to an attorney and such authority is in the form of an enduring power of attorney.

Department of Justice and Attorney-General

Deed of Confidentiality and Privacy



RTI 150967 :File 1 : Page no 109

DEED POLL OF CONFIDENTIALITY AND PRIVACY made by: sch.4/4/6(1) name

in favour of:

The State of Queensland (acting through the Child Protection Commission of Inquiry)

(the "Customer")

for the purpose of

Spark & Cannon Australasia Pty Limited

ACN/ABN 007 916 056 / 37 007 916 056 (the 'Contractor')

For the provision of Recording and Transcribing Services for Child Protection Commission of Inquiry

Date of Contract: 13th August, 2012

Recitals:

- A. In the course of the Confidant performing certain Services for and/or delivering certain Goods to the Customer (whether directly or indirectly), the Confidant may become aware of information belonging to or in the possession of the Customer that is Confidential Information and/or Personal Information.
- B. Improper use or disclosure of either Confidential Information or Personal Information would severely damage the Customer's ability to perform its governmental/statutory functions.
- C. Any Personal Information held by the Contractor is subject to the Information Privacy Act 2009.
- D. The Confidant undertakes that it will comply with the Information Privacy Act 2009 and gives other undertakings in relation to the collection, use, handling, distribution and disclosure of the Confidential Information and/or Personal Information in accordance with the terms of this Deed.

Agreed Covenants:

1. Recitals

1.1 The Confidant acknowledges the truth and accuracy of the Recitals.

2. Definitions and Interpretation

2.1 Definitions

In the interpretation of this Deed unless the contrary intention appears or the context otherwise requires or admits the following expressions shall have the following meanings:

"Confidential Information" means in relation to the Customer, information that is not trivial and:

- (a) is by its nature confidential;
- (b) is communicated by the Customer to the Confidant as confidential; and

(c) the Confidant knows or ought to know is confidential.

Subject to (a), (b) and (c) above, Confidential Information includes information which is:

- (i) comprised in or relating to any Intellectual Property Rights of the Customer;
- (ii) relating to the internal management and structure of the Customer, or the personnel, policies and strategies of the Customer;
- (iii) of any actual or potential commercial value to the Customer or to the person or corporation which supplied that information;
- (iv) in the case of the Customer, information relating to the policies, strategies, practices and procedures of the State and any information in the Confidant's possession relating to the State; or
- (v) in the Confidant's possession relating to the Customer, and like information,
- but does not include information which:
- (vi) was already lawfully disclosed by the Customer prior to the Confidant being required to treat the information as confidential;
- (vii) is lawfully received from a third party which is not bound by a duty of confidentiality;

- (viii) has become public knowledge (other than through a breach of an obligation of confidence under this Deed or Contract); and/or
- (ix) was independently developed or released by the Confidant or Contractor without reference to the Confidential Information.

"Contract" means the contract as described above between the Customer and the Contractor for the provision of the Goods and/or Services, including as amended from time to time by the parties to the contract;

"Contractor" means the entity specified in the Contract, from whom the Goods and/or Services are being procured;

"Deed" means this deed poll of confidentiality and privacy;

"Intellectual Property Rights" includes all copyright, trade mark, design, patent or other proprietary rights, or any rights to registration of such rights existing in Australia, or elsewhere or protected by legislation from time to time, whether created before on or after the commencement date of the Contract, but excludes Moral Rights;

"Moral Rights" means the right of integrity of authorship, the right of attribution of authorship and the right not to have authorship falsely attributed, more particularly as conferred by the *Copyright Act 1968 (Cth)*, and rights of a similar nature anywhere in the world whether existing before, on or after the commencement date of the Contract;

"Personal Information" means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about an individual whose identify is apparent, or can reasonably by ascertained, from the information or opinion;

"State" means the State of Queensland.

2.2 Interpretation

- 2.2.1 In this Deed, the clause headings have been inserted for ease of reference only and are not intended to affect the meaning or interpretation of this Deed.
- 2.2.2 The following rules shall apply in interpreting this Deed, unless the context otherwise requires:
 - (a) words importing a gender include the other gender;
 - (b) words in the singular include the plural and vice versa;
 - (c) all dollar amounts refer to Australian currency;
 - (d) a reference to any legislation includes any subordinate legislation made under it and any legislation amending, consolidating or replacing it;
 - (e) a reference to an entity or person includes an individual, corporation, partnership or other legal entity;
 - (f) a party includes its executors, administrators, liquidators, successors and permitted assigns;
 - (g) "consent" means prior written consent;
 - (h) "in writing" means either by letter, email or facsimile;
 - a reference to a clause, Schedule, attachment or annexure is a reference to a clause, Schedule, attachment or annexure to this Deed;
 - (j) if a day on which an act is to be done is a Saturday, Sunday or public holiday in the place where the act is to be done, the act may be done on the next Business Day in that place, unless the Customer agrees otherwise;
 - (k) if any expression is defined, other grammatical forms of that expression will have corresponding meanings, unless the context otherwise requires;
 - (I) a clause is a reference to all of its sub-clauses; and
 - (m) a document or agreement or a provision of a document or agreement, is a reference to that document, agreement or provision as amended, supplemented, replaced or novated.

3. Non Disclosure

- 3.1 The Confidant must not disclose the Confidential Information and/or Personal Information to any person without the consent of the Customer.
- 3.2 The Customer may grant or withhold its consent in its absolute and unfettered discretion.
- 3.3 If the Customer grants its consent, it may impose conditions on that consent. In particular, but without limiting the generality of the preceding sentence, the Customer may require that the Confidant procure the execution of a deed of confidentiality and privacy in these terms by the person to whom the Confidant proposes to disclose the Confidential Information and/or Personal Information.
- 3.4 If the Customer grants consent subject to conditions, the Confidant must comply with those conditions.
- 3.5 The obligations of the Confidant under this Deed shall not be taken to have been breached where the Confidential Information and/or Personal Information is legally required to be disclosed.

4. Restriction on Use

4.1 The Confidant will use the Confidential Information and/or Personal Information only for the purposes of the Contract.

5. Survival

5.1 This Deed will survive the termination or expiry of the Contract and the termination or expiry of any employment or contract, or other arrangement under which the Confidant has obtained the Confidential Information and/or Personal Information.

6. Powers of the Customer

- 6.1 Production of Documents
 - 6.1.1 The Customer may demand (without needing to reduce the demand to writing) the delivery up to the Customer of all documents in the possession or control of the Confidant containing the Confidential Information and/or Personal Information.
 - 6.1.2 The Confidant must immediately comply with a demand under this clause 6.
 - 6.1.3 If the Customer makes a demand under this clause 6, and the Confidant has placed or is aware that documents containing the Confidential Information and/or Personal Information are beyond his or her possession or control, then the Confidant must provide full particulars of the whereabouts of the documents containing the Confidential Information and/or Personal Information in whose custody or control they lie.
 - 6.1.4 In this clause 6, "documents" includes any form of storage of information, whether visible to the eye or not.

6.2 Legal Proceedings

6.2.1 The Confidant acknowledges that the Customer may take legal proceedings against the Confidant or third parties if there is any actual, threatened or suspected breach of this Deed, including proceedings for an injunction to restrain such breach.

7. Confidant's Undertaking

- 7.1 The Confidant undertakes:
 - (a) not to access, use, modify, disclose or retain any Confidential Information and/or Personal Information of the Customer that he or she has acquired from the Contractor, except for the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (b) in addition to any direction as to particular measures specified by the Contractor, take all reasonable measures to ensure that any Confidential Information and/or Personal Information held in connection with the Contract is protected against loss, unauthorised access, use, modification or disclosure and against other misuse.

8. Acknowledgement by Confidant

- 8.1 The Confidant undertakes that in signing this Deed:
 - (a) he or she understands the Confidant's responsibilities in relation to Confidential Information and/or Personal Information;
 - (b) he or she will not access, use, disclose or retain Confidential Information and/or Personal Information except in relation to the purpose for which the Confidential Information and/or Personal Information was acquired; and
 - (c) he or she understands the possible consequences of breach of this Deed.
- 8.2 The Confidant acknowledges that this Deed is made for the benefit of the Customer and may be enforced by the Customer.

9. No Exclusion of Law or Equity

9.1 This Deed must not be construed to exclude the operation of any principle of law or equity intended to protect and preserve the confidentiality of the Confidential Information and/or privacy of the Personal Information.

10. Variation and Waiver

- 10.1 This Deed shall not be varied either in law or in equity except by agreement in writing signed by the Customer and the Confidant.
- 10.2 A waiver by the Customer of a breach of a provision of this Deed by the Confidant shall not constitute a waiver in respect of any other breach or of any subsequent breach of this Deed. The failure of the Customer to enforce a provision of this Deed shall not be interpreted as a waiver of that provision.

11. Applicable Law

11.1 The laws of the State govern this Deed and the Confidant submits to the non-exclusive jurisdiction of the courts of Queensland

12. Assignment

12.1 The Confidant shall not assign, in whole or in part, or novate this Deed except with the consent of the Customer.



13.1 If any part of this Deed is determined to be invalid, unlawful or unenforceable for any reason then that part, to the extent of the invalidity, unlawfulness or unenforceability, will be served from the rest of the Deed and the remaining terms and conditions will continue to be valid and enforceable to the fullest extent permitted by law.

14. Remedies Cumulative

14.1 The rights and remedies provided under this Deed are cumulative and not exclusive of any rights or remedies provided by law or any other such right or remedy.

15. Notices

15.1 Any notice or other form of communication (a "notice") which may be given to or served on the Confidant under this Deed must be in writing and must be sent by prepaid postage, fax or email or delivered by hand to the following address:

<u>Customer</u> :	
Physical address:	50 Ann Street, Brisbane Qld 4000
Postal address:	GPO Box 149, Brisbane Qld 4001
Phone number:	3227 6481
Fax number:	3239 0307
Email address:	procurement@justice.qld.gov.au
Confidant:	
Physical address:	Suite 3, Level 6, 141 Queen Street Brisbane
Postal address:	As above
Phone number:	(07) 3211 5599
Fax number:	(02) 9211 4750
Email address:	brisbane@sparkandcannon.com.au

- 15.2 Notwithstanding clause 15.1, if the Confidant is a company then the Customer may serve a notice at any time on the Confidant's registered office.
- 15.3 A notice will be deemed to be given:
 - (a) if posted two Business Days after the date of posting;
 - (b) if delivered by hand during a Business Day on the date of delivery;
 - (c) if faxed on the date the sender's facsimile machine notes a complete and successful transmission; or
 - (a) if emailed on the date of the email;

except that a fax or email received after 5.00pm (local time of the receiver) will be deemed to be given on the next Business Day.

EXECUTED as a deed poll.

Authorisation, Certification and Execution by the	Confidant (company)
Executed for and on behalf of:	
Spark & Cannon Australasia Pty Limited	
ACN: 007 916 056	
ABN: 37 007 916 056	
in accordance with s 197 of the Corporations Act 4/4/6(1)	2004 (Ctb) ý

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

OR

s

Authorisation, Certification and Execution by a Confidant (individ	ual or partnership (^)) (*)
Signed, sealed and delivered by	
)) Sig
this 16th day of January 2013 by	
< <insert (if="" applicable)="" attorney="" full="" name="" of="">> in the presence of Sam Fagan <<insert full="" name="" of="" witness="">></insert></insert>	Signature of attorney (if applicable)

Where an attorney executes this Deed on behalf of a Confidant, the form of execution must indicate the source of this authority and a certified copy thereof provided to the Customer.

Privacy Statement - The Principal/Customer is collecting Personal Information from the Contractor for the purpose of administering this Deed of Confidentiality and Privacy. This Personal Information may be shared with Queensland Government departments or agencies, Queensland Government Bodies, Non-Government Organisations and/or Commonwealth, States or Territories for the purpose of administering this Deed of Confidentiality and Privacy. Personal Information will not be disclosed to any other third party without consent of the Contractor, except where authorised or required by law.

NOTE:

(*)

If a Confidant is an individual or partnership, then the above signature block will be applicable.

(^) If the Confidant is a partnership, then all partners associated with the partnership must execute the above signature block, unless authorisation has been given to an attorney and such authority is in the form of an enduring power of attorney.

Document Checkout

Acknowledgment of Obligation: Invitation to Offer: 109.1213

I, Shannon Lowrie within the position of Office Manager, Queensland Child Protection Commission of Inquiry

Acknowledge and agree to the following:

1. AUTHORITY

1.1 The Queensland Child Protection Commission of Inquiry requires to have possession of original hardcopies of the following procurement documents:

0	eDOCS Number: 2079982, 109.1213 Deed of Confidentiality & Privacy -
0	eDOCS Number: 2079981, 109.1213 Deed of Confidentiality & Privacy -
	eDOCS Number: 2079977, 109.1213 Deed of Confidentiality & Privacy -
0	eDOCS Number: 2079978, 109.1213 Deed of Confidentiality & Privacy -
	eDOCS Number: 2079976, 109.1213 Deed of Confidentiality & Privacy -
0	eDOCS Number: 2182211, 109.1213 Deed of Confidentiality & Privacy -
0	eDOCS Number: 2079975, 109.1213 Deed of Confidentiality & Privacy -
0	eDOCS Number: 2079984, 109.1213 Deed of Confidentiality & Privacy –
0	eDOCS Number: 2079980, 109.1213 Deed of Confidentiality & Privacy –
0	eDOCS Number: 2079979, 109.1213 Deed of Confidentiality & Privacy –
0	eDOCS Number: 1981536, 109.1213 Short Form Contract
0	eDOCS Number: 2042011, 109.1213 Short Form Contract – Variation 1
0	eDOCS Number: 1970584, 109.1213 Evaluation & Probity Plan - Fully Signed
0	eDOCS Number: 1976394, 109.1213 Evaluation Worksheet - Consensus - Fully Signed
1000	aDOCS Number: 1070260, 100 1213 Evaluation Report and Appendices (Signed)

- eDOCS Number: 1979269, 109.1213 Evaluation Report and Appendices (Signed)
- eDOCS Number: 1980208, 109.1213 Short Form Contract Memo Signed
- eDOCS Number: 2050725, 109.1213 Short Form Contract Variation 1 Memo Fully Signed
- eDOCS Number: 2068894, 109.1213 Manual Purchase Requisition Memo for Amendments -Signed
- 1.2 I am aware of my obligations under the legislation which governs my employment (and associated code of conduct) to take all reasonable steps in ensuring this confidential information is kept confidential.
- 1.3 I am aware that under the Crime and Misconduct Act 2001, disclosure of confidential information is Official Misconduct and as such is punishable by imprisonment.

2. RESPONSIBILITY

- 2.1 I warrant that before signing this declaration, I have received original hardcopies of the documents described in section 1.1.
- 2.2 I agree that the original hardcopies documents are now the responsibility of the Queensland Child Protection Commission of Inquiry to keep secure.

<u>.....</u>..... Witnessed: ... Jackson Name: २०७ Date:



Name: Shannon Lowrie

Date: 7/6/13

www.justice.qld.gov.au

Request for Quotation 109.1213

For

Recording and Transcribing Services for Child Protection Commission of Inquiry



RTI 150967 :File 1 : Page no 116

1. Background

The Queensland Child Protection Commission of Inquiry (the Commission) was established on 1 July 2012 by Order in Council to review Queensland's child protection system. The Honourable Timothy Carmody SC has been appointed as the Commissioner and must provide a written report with recommendations to the Premier by 30 April 2013.

The inquiry has been established by the Queensland Government to review progress of outcomes related to the *Commission of Inquiry into Abuse of Children in Queensland Institutions* and the *Crime and Misconduct Commission Inquiry* to chart a new road map for child protection for the next decade.

The Commission will hold hearings in various locations across Queensland.

The Commission aims to be as open, inclusive and accessible to the public as the nature of the subject matter of the Inquiry allows. As such, hearings will be public where possible, but due to legislative restrictions and privacy considerations some hearings may be closed to the public and media.

Hearings will be recorded and transcribed in order to make transcripts available on the Commission's website, where appropriate.

2. Requirement

Recording and transcribing services are required for the hearings to be held by the Commission in the following locations:

- Brisbane
- Beenleigh
- Ipswich
- Bundaberg
- Rockhampton
- Mackay
- Townsville
- Cairns
- Aurukun
- Mount Isa

Refer to **Appendix A** for further details for each location. Please note that the above locations may be subject to change.

3. Deliverables

3.1 Monitoring and Recording by the Contractor

When requested by the Commission, the Contractor shall provide a monitor(s) to record the nominated proceedings. The Commission shall decide which hearings it wishes to have recorded.

The monitor is to arrive at the specified location 30 minutes prior to the scheduled commencement time of the proceeding and thorough tests of the system are to be conducted prior to commencement of the proceedings.

The Contractor shall provide a competent person to record and monitor the analogue or digital recording of proceedings to ensure that it is being properly captured, including but not limited to the following:

- spoken word in the courtroom;
- evidence presented in the courtroom;
- audio feeds from internal or external sources (i.e. Audio Conference, Video Conference, CCTV, and the like);

All recording and monitoring by the Contractor shall comply with relevant legislation. The Contractor shall obtain the necessary details to undertake monitoring services before the designated start time of each proceeding.

The Contractor must provide recording services in a manner that enables the provision of transcript services at the performance levels specified herein.

On some occasions the Commission may require recording services after hours and on weekends or public holidays. Whilst the Commission may only be able to provide minimum notice of these contingencies it is a requirement that the Contractor have in place procedures to meet these requests should they arise from time to time.

Tenderers are required to demonstrate how they intend to meet this requirement and an assessment of their proposed approach to meeting this requirement will be assessed as part of the evaluation process.

If required to do so, the Contractor shall provide recording services of telephone conference proceedings as directed/required which may occur from time to time.

When recording a hearing, the Contractor will utilise its own recording equipment unless specifically authorised by an Authorised Officer to use other equipment for that particular hearing or hearings.

The medium chosen to store the recorded sound of proceedings must facilitate the provision of copies of sound in electronic medium.

The Commission does not prescribe the type of technology to be used in the provision of these services. This is a matter of judgment for the Tenderer and an assessment of the proposed approach will form part of the evaluation of offers received.

The Contractor shall perform the following:

- test the function and quality of the recording before the proceedings;
- produce monitoring log notes of the proceeding that add running sheets to the recording typically used by the transcribers;
- record the proceeding;
- supply the stationery in order to record log notes of the proceeding;
- obtain appropriate security access passes if required at its own cost;
- deliver both the master recording and log notes where applicable to the Customer at the end of the contract;
- facilitate the effective capture and recording of words spoken in the courtroom in order to ensure the accurate production of transcripts; and
- conform to the operational and procedural requirements of the Commission for any communication needs between the monitor and the Associate in the courtroom before, during and after the proceeding. For example, the monitor needs to alert the Associate in the event that the person speaking is not speaking to the microphone or at the appropriate level.

The appropriate form of communications will be determined by the Customer and for each courtroom may include:

- requiring the monitor to physically approach the Associate;
- by telephone call;
- by email;
- by PC based instant messaging tool;
- web application; or
- web service.

The Commission retains the right to vary these arrangements during the Contract period.

The Contractor shall undertake all court recording and monitoring services as specified and as otherwise requested. The request may be in any of the following forms:

- email or fax;
- other means as required by the Commission.

3.2 Transcription Services

When requested by the Commission to provide a transcript of a proceeding, the Contractor shall produce an accurate transcript of all proceedings in the prescribed format as outlined in **Appendix B**.

The Contractor shall undertake all transcription services as specified and as otherwise requested.

The request for transcript may be in any of the following forms:

- email or fax;
- other means as required by the Customer.

The Contractor shall keep records of all requests for transcript. Such records shall be made available for perusal by an Authorised Officer at any reasonable time. The record of booking of transcript production shall list the date and time of booking, together with full details of the hearing to be transcribed and the categories of transcript requested.

3.3 Running Transcript

Running transcript is the continuous production of transcript in a given proceeding delivered at periodic intervals during the day being 6:00pm (for all spoken word before 4.00pm) and 9:30am the next business day (for all spoken word after 4.00pm the previous business day.)

The starting time of each section of a running transcript shall be the time the first transcribable word was spoken in the proceeding.

Where delivery of running transcript is due after the final adjournment of the day's proceeding, the Commission shall provide the Contractor with a contact telephone or email address to receive delivery of the transcript.

Where no such contact is provided, or where the Customer fails to provide an answer from the nominated contact the delivery times shall be deemed to have been met by the Contractor where the transcript is delivered no later than the start of Business Hours on the next Business Day. Production of a running transcript may be negotiated in special cases e.g. for hearings in remote locations.

The Customer reserves the right to vary these requirements during the course of the Contract.

3.4 Transfer of Transcripts

In addition to delivery of printed copies of the transcripts, the Contractor shall deliver transcripts in electronic form via email or in such other means as required by the Customer.

The Contractor shall ensure that all electronic transcripts delivered, diskettes and any other media used to provide the transcripts, as well as transcript production equipment, are free from virus infection at the time of transmission to the Customer having been screened by virus detection systems using Best Industry Practice for any virus which may contaminate equipment used by the Customer, or any other equipment.

3.5 Cancellation of Bookings for Recording Services

Bookings for the recording of proceedings may be cancelled by the Commission up to thirty (30) minutes prior to the scheduled commencement of the proceeding without incurring a cancellation fee (if any) Tendered in Pricing Schedule. The Commission accepts responsibility to notify the Contractor of any cancellation.

No cancellation fee will be payable where the Contractor chooses to provide recording services remotely from the court room in which the hearing was scheduled unless the Contractor can demonstrate that there were costs incurred by the Contractor related to that cancellation.

If a hearing is cancelled (whether the Contractor is notified or not) the only fee payable for the service so cancelled is the prescribed cancellation fee (if any).

Tenderers are advised that cancellation fees will be taken into account in determining the whole of contract cost of their offer.

Notwithstanding the cancellation of bookings provisions, cancellation fees may be payable when travel of contractor staff is required to deliver services at circuit locations. In these circumstances, each case will be considered on a case by case basis.

It is likely that there will be luggage limitations when travelling to regional centres, and it may not be possible to take very heavy or bulky equipment. These factors should be taken into account when quoting for these services.

4. Important Dates

- 13 August 2012 hearings to commence in Brisbane
- First week of September regional hearings begin

5. Relationship Management

The Commission's Project Manager and address for reports and invoices is:

Julia Duffy Executive Director Child Protection Commission of Inquiry PO Box 12196 George Street QLD 4003

6. Service Hours

The hearings will be held for approximately three months in total and the standard hours will be 10.00am to 4.00pm Brisbane local time Monday to Thursday, with a one hour break for lunch at 1.00pm.

As same day transcripts are required, it is envisaged that a daily finishing time for receipt of transcripts will be approximately 6.00pm. Please note, this time may vary depending on the finishing time of the hearings.

There will be a second round of hearings in the first half of 2013. Dates will be confirmed as soon as possible.

7. Reporting requirements:

The Supplier shall provide the Project Manager, Julia Duffy with a brief report at the conclusion of proceedings in each location detailing the transcripts requested and supplied, and the timeframe in which the transcripts were provided.

Any matters which arise that may be deemed to materially affect the development of the project should be communicated to the Department's Project Manager within twenty-four (24) hours of the matter being known to the Supplier.

8. Terms and Conditions

This Request for Quotation is placed in accordance with following:

Queensland Government Conditions of Offer:

http://www.hpw.qld.gov.au/supplydisposal/GovernmentProcurement/SupplyArrangements/Supply ArrangementsStandardConditions/GovernmentTermsConditions/Pages/ConventionalContract.asp x

Queensland Short Form Conditions of Contract (referencing Short Form Contract Schedules): <u>http://www.hpw.qld.gov.au/supplydisposal/GovernmentProcurement/SupplyArrangements/Supply</u> <u>ArrangementsStandardConditions/GovernmentTermsConditions/Pages/ShortFormConditionsCont</u> <u>ract.aspx</u>

9. Insurance

Pursuant to the terms and conditions, the public liability insurance shall be no less than \$10,000,000.

Pursuant to the terms and conditions, the professional indemnity insurance shall be no less than \$1,000,000.

10. Pricing

The Customer will, in its Value for Money assessment, consider the extent to which the Offer satisfies the Offered Price and Pricing Requirements as set out in Section 15 Pricing Schedule. The Customer reserves the right to reject any Offer that does not properly address and satisfy any of the Offered Price and Pricing Requirements.

11. Other Expenses

Contracted staff will travel with the Commission to regional areas, and flights and accommodation will be booked and paid for by the Commission on the Supplier's behalf.

The Supplier is to detail proposed travel and related expenses (excluding flights and accommodation) in Table 2 – Travel and Other Expenses in Section 15 Pricing Schedule.

The Supplier may seek reimbursement for meals and incidentals in accordance with the Domestic Travelling and Relieving Expenses Directive (refer Appendix C). Any expenditure over these amounts will be at the expense of the Supplier. In special circumstances the Commission may reimburse the Supplier for expenditure over the set limits but this must be agreed to in advance and will be considered on a case by case basis.

12. Submission

You are invited to make an offer which should briefly include:

- a. Company details including legal name, trading name, address, ABN and contact details
- b. The names of any personnel who would be assigned to the project, and briefly their roles and responsibilities, qualifications, and other professional experience relevant to the conduct of this study.
- c. Your company's experience relative to the project services.
- d. Declaration of any conflict of interest and how any conflict of interest may be managed.
- e. Details of the required insurance details, e.g. professional indemnity
- f. Any other relevant information.

13. Closing Date for Offer

The offer must be submitted to the following location and no later than the following nominated time and date:

Date:	Tuesday, 7 August 2012
Time:	4.00pm
Addressed to:	Julia Duffy, Executive Director, Child Protection Commission of Inquiry
	julia.duffy@childprotectioninguiry.gld.gov.au
Delivery Method:	Email 🛛
	Mail
	Facsimile

Please note that your proposal can not be considered as accepted unless and until you receive written notice of acceptance via email to your nominated email address.

14. Selection Criteria

The selection criteria for this project are:

- Expertise of Key Personnel
- Offeror's Capability, Capacity and Experience
- Project Methodology

Please complete the corresponding tables at the end of this document for each selection criteria.

15. Pricing Schedule

Table 1 – Fees

Mon	Monitoring & Recording Fees		GST	Rate (inc GST)
1	Monitoring and Recording Fee per 15 min within Brisbane Metro area			
2	Monitoring and Recording Fee per 15 min within Brisbane Metro area - outside Business Hours			
3	Monitoring and Recording Fee per 15 min outside Brisbane Metro area			
4 Monitoring and Recording Fee per 15 min outside Brisbane Metro area - outside Business Hours				
Trans	scription Fees	Rate	GST	Rate (inc GST)
5	Running Transcript production fee per 15 mins (inc electronic delivery)			
6	Running Transcript production fee per 15 mins (inc electronic delivery) outside Business Hours			

Table 2 – Travel and Other Expenses

If this table is not completed, the amounts described under the Project Fees will be taken to be inclusive of all travel expenses and disbursements.

Personnel Names	Description of Expenses or Disbursement	Rate Total amount \$AUD (including GST)
(a)		\$
(b)		\$
(c)		\$
(d)		\$
(e)		\$

Table 3 – Cancellation Fees and Conditions

Please provide details of any cancellation fees and conditions associated with these.

Table 4 – Other expenses

Please provide details of any other fees related to this project, not already covered above.

WORKER'S COMPENSATION INSURANCE:

Information Required	Details
Policy Number:	
Name of Insurer:	
Named Insured:	
Expiry Date of the Worker's Compensation Insurance policy:	
Specify any exclusions and deductibles to the above Insurance Policy.	

PUBLIC LIABILITY INSURANCE:

Information Required	Details
Policy Number:	
Name of Insurer:	
Named Insured:	
Sum Insured:	
Expiry Date of the Public	
Liability Insurance policy:	
Specify any exclusions and	
deductibles to the above	
Insurance Policy.	

PROFESSIONAL INDEMNITY or ERRORS AND OMISSIONS INSURANCE (if applicable):

Information Required	Details
Policy Number:	
Name of Insurer:	
Named Insured:	
Sum Insured:	
Expiry Date of the Professional	
Indemnity or Errors and	
Omissions Insurance policy:	
Specify any exclusions and	
deductibles to the above	
Insurance Policy.	

Unless otherwise specified above, the Professional Indemnity or Errors and Omissions Insurance is to be maintained by the Contractor for a period of 4 years after the termination or conclusion of the Contract, whichever is the later.

SELECTION CRITERIA

1. Expertise of Key Personnel

1. Please advise the names of your nominated Key Personnel and describe their intended role
(not just their title) for this project:
2. For each nerver nervineted, nervide the following information:
For <u>each</u> person nominated, provide the following information:
a) A statement of availability of the Key Personnel to commence the project by the proposed
date, and the level of availability to the Commission's project;
date, and the level of availability to the Commission's project,
b) A statement warranting that, to the best of their knowledge, information and belief, the Key
Personnel do not and are not likely to have any conflict of interest in fulfilling the role.
r croomer de net and are net interve any conniet of interest in familing the fole.
3. Are each of the Key Personnel prepared to sign a Deed of Privacy prior to commencement on
the project?
Yes No
— —
4. And each of the Key Developed a near and to us down a principal history alocal if nonvival hystory
4. Are each of the Key Personnel prepared to undergo a criminal history check if required by the
Commission?
Yes 🗌 No 🗍

2. Offerer's Capability, Capacity and Experience

1. The Offeror's number of years experience in performing similar work to that specified in this
Invitation to Offer. Please provide a list of projects that the Offeror has undertaken over the last
five (5) years.
2. Outline the Offeror's contingency plan if the proposed Key Personnel become unavailable:
3. State the contact details of two (2) additional referees prepared to comment on the work
competence/past performance of the Offeror
4. Demonstrate the Offerer's capacity to attend the remote locations listed in Appendix A.
5. Provide details on the Offeror's ability to match the font and formatting requirements of the

Transcript at Appendix B.

3. Project Methodology

1. Give details of your proposed project methodology including your approach, tasks to be undertaken, timeframes and how each of the deliverables will be met. Please include information about how your company retains audio recordings and the method in which these can be made available to the Customer.		
 Will the Offeror be able to meet all of the deliverables listed? If no, please specify which deliverables are unable to be met and provide an alternative. 		
Yes 🗌 No 🗌		
3. Will the Offeror be conducting as a minimum the tasks listed? If no, please specify which tasks are unable to be conducted and provide an alternative.		
Yes 🗌 No 🗌		
4. Will the Offeror be able to meet the timeframes nominated? If no, please specify which timeframes are unable to be met and provide an alternative.		
Yes 🗌 No 🗌		
 Does the Offeror comply with the reporting requirements nominated? If no, please specify which reporting requirements are unable to be met and provide an alternative. 		
Yes 🗌 No 🗌		
6. Describe how the Offeror will provide recording services that enables the provision of transcript services as specified in this RFQ.		
7. Describe how the Offeror will provide recording services after hours and on weekends or public holidays and what procedures are in place for situations of minimum notice.		
8. Describe the type of technology that will be utilised in the provision of recording services.		
9. Describe the Offeror's ability and methodology to meet Running Transcript requirements.		

10. Describe the Offeror's method for delivery of transcripts in electronic form.

16. Offeror Details

Information Required	Details
Name of Offeror:	
Contact Name:	
Contact Phone:	
Contact E-mail:	
Signature:	
APPENDIX A

Draft Hearings Schedule (Note: this may be subject to change)

Date	Location	Contact	Comments
13 – 17 August 2012	Brisbane	Registrar	Note: Wednesday,
	Magistrates Court	3239 6555	15 August is a Public Holiday.
20 – 23 August 2012	Brisbane	Registrar	
	Magistrates Court	3239 6555	
27 – 30 August 2012	Brisbane	Registrar	
	Magistrates Court	3239 6555	
3 – 6 September 2012	Aurukun or Weipa		
OR			
4 – 7 September 2012			
10 – 13 September 2012	Cairns	Registrar	
		4039 8711	
24 – 27 September 2012	Townsville	Registrar	
		4799 7255	
2 – 5 October 2012	Ipswich	Registrar	
		3884 5307	
8 – 11 October 2012	Ipswich	Registrar	
		3884 5307	
15 – 18 October 2012	Mt Isa	Registrar	
		4747 2004	
22 – 25 October 2012	Mackay	Registrar	Court room availability
		4967 0705	still to be confirmed.
12 – 15 November 2012	Brisbane	Registrar	
OR	Magistrates Court	3239 6555	
19 – 22 November 2012			

APPENDIX B

Transcript Format

ection upon revision.
E TIMOTHY FRANCIS CARMODY SC, Commissioner
SC, Counsel Assisting C, Counsel Assisting
OF THE COMMISSIONS OF INQUIRY ACT 1950
F INQUIRY ORDER (No. 1) 2012
ILD PROTECTION SYSTEMS COMMISSION OF INQUIRY
2012
a 17/07/2012

APPENDIX C

		STER FOR EDUCATION AND NDUSTRIAL RELATIONS
1.	TITLE:	Domestic Travelling and Relieving Expenses
2.	PURPOSE:	To compensate employees for expenses incurred when required to travel within Australia on official duty or to relieve another employee or to perform special duty away from the employee's usual place of work.
3.	LEGISLATIVE PROVISION:	Section 54(1) of the Public Service Act 2008.
		 public service officers; and temporary employees engaged under section 148(2)(a) of the <i>Public Service Act 2008</i>. This directive does not apply to – general employees engaged under section 147(2)(a) of the <i>Public Service Act 2008</i>; and employees engaged on a casual basis under sections 147(2)(b) and 148(2)(b) of the <i>Public Service Act 2008</i>.
5.	STANDARD:	The conditions prescribed in the Schedules apply.
6.	EFFECTIVE DATE:	This directive is to operate from 1 September 2011.
7.	VARIATION:	The provisions in the Schedule may be varied in accordance with certified agreements made under Chapter 6, Part 1 of the <i>Industria Relations Act 1999</i> or decisions of an industrial tribunal of competent jurisdiction.
8.	INCONSISTEN	CY: Sections 51 and 52 of the <i>Public Service Act 2008</i> and section 687 of the <i>Industrial Relations Act 1999</i> apply if there is a conflict with an act regulation or industrial instrument.
9.	SUPERSEDES:	Directive 15/10: "Domestic Travelling and Relieving Expenses"
10	.PREVIOUS REFERENCES:	Directive 9/09, 9/08, 7/07, 10/06, 8/05: "Domestic Travelling and Relieving Expenses" Directive 3/04, 1/02, 3/00: "Travelling and Relieving Expenses" Directive 17/99, 11/97: "Travelling and Relieving Allowances" Sections 63 and 66 of the Public Service Management and Employment Regulation 1988 Determination No. 10 Circular letters 2/90, 7/90, 6/91, 2/92 Administrative Instruction Nos 1 I 10, 1 I 94.

SCHEDULE A

GENERAL CONDITIONS

1. Entitlement

- 1.1 A public service officer or temporary employee engaged under section 148(2)(a) of the Public Service Act 2008 (referred to as "employee" in this directive) who is required to -(a) travel on official duty; or
 - employee's usual place of work to relieve another employee or to perform special duty

shall be allowed actual and reasonable expenses or allowances for accommodation, meals and incidental 5. Application of allowances expenses necessarily incurred by the employee as provided in this directive.

- 2. Options for payment
- 2.1 The chief executive may determine the relieving expenses or allowances for employees within his or her department.
- 2.2 The determination may be made from the 6. following options
 - the use of corporate credit cards;
 - (b) payment direct to the supplier by contractual arrangement or billing system:
 - (c) reimbursement to the employee for actual, reasonable costs incurred by the employee;
 - (d) payment of travelling and relieving allowances as prescribed in this schedule.

A combination of any of these options may be used.

- 2.3 If an employee has specific reasons or believes that they will be financially 6.3 disadvantaged by a particular method of payment, they may apply as a special case to the chief executive for payment by a different method.
- 3. Minimum standard of accommodation
- 3.1 Employees are to be provided with accommodation that is at least consistent 7. with the 3 star rating used in RACQ accommodation directories (ie. well 7.1 An employee is not entitled to expenses or a appointed establishments offering a comfortable standard of accommodation). except where this standard is not available at a particular centre.

- 3.2 Departments may offer their employees a higher standard of accommodation where appropriate (eg. conference venue, location of hotel in relation to work site, competitive rates negotiated with a higher rated establishment).
- 4. Limit on meals
- (b) to take up duty away from the 4.1 The actual and reasonable costs allowed for meals are not to exceed the standard meal allowances as prescribed in this schedule unless otherwise approved by the chief executive.

 - 5.1 The allowances contained in this schedule apply in situations where the accommodation, meals or incidentals are not paid directly by the department or reimbursed to the employee.
- method of payment of travelling and 5.2 Payment of meal allowances shall be based on the prescribed rates for the particular centre where the employee incurred the expense.
 - Meals during overnight absences
- (a) payment direct to the supplier through 6.1 On the first and last day of an employee's overnight absence from usual place of work or home, the employee is entitled to the payment of meal expenses or meal allowances in accordance with the following departure and return times.
 - 6.2 Departure from or return to usual place of work or home

Lunch - the employee departs earlier than 1.30 pm or returns later than 1.30 pm.

Dinner - the employee departs earlier than 6.30 pm or returns later than 6.30 pm.

- In the case of breakfast, an employee is not eligible for payment of expenses or a meal allowance upon departure except in situations where the employee has to depart from their usual place of work or home before 6.00 am and it is not practicable for the employee to have breakfast before leaving and must purchase it during the journey.
- Deduction of meal expenses or allowances
- meal allowance for a meal that is provided at departmental expense or as part of a fare.

Provided that such meal is of reasonable quantity and quality in the relevant circumstances.

Directive No. 9/11

Uncontrolled when printed

Page 1 of 6

GENERAL CONDITIONS

Not payable during leave 8.

8.1 An employee who takes leave while travelling on official duty or while absent from their usual place of work on relieving or special duty is not entitled to the 13. Advances payment of travelling or relieving expenses or allowances during the period 13.1 Where the employee is to be paid travelling or of the leave except in the case of illness or any other case determined by the chief executive.

- 9. Telephone calls, facsimiles and postage
- and postage costs are to be paid by the department concerned.
- 10. Incidental expenses or allowance
- 10.1 Incidental expenses or the incidental allowance are paid to employees to cover expenditure of the following nature -
 - newspapers, magazines;
 - snacks including coffee, tea or drinks, 15. Documentary evidence etc:
 - private telephone calls;
 - · personal items necessary for the travel.
- 11. Cost of conveyance
- 11.1 Travelling and relieving expenses and allowances are in addition to the cost of conveyance of the employee.
- 12. Locality allowance
- 12.1 Where an employee is in receipt of travelling or relieving expenses or allowances under this schedule, the arrangements for locality allowance applicable at the employee's usual place of work are to continue during the first 42 days of absence at a particular centre of duty. Thereafter the arrangements for 17. Other Issues locality allowance, if any, applicable to that centre shall apply as long as the 17.1 It is a requirement that employees abide by all employee remains at that centre.

- 12.2 The payment of locality allowance should not be taken into account in determining an employee's entitlement to travelling or relieving expenses or allowances.
- relieving allowances or will be claiming reimbursement of actual expenses, the employee may be granted an advance up to 100% of the estimated costs.
- 14. Certification after overnight absence
- 9.1 Official telephone calls, facsimiles, etc. 14.1 At the conclusion of the journey, the employee is required to certify that the official travel was undertaken in accordance with the approved itinerary.
 - 14.2 Any change to the itinerary resulting in variation of payments or changed costs (eg. claiming actual expenses instead of meal allowances) should be appropriately acquitted.

 - 15.1 Before an expense is paid, the employee may be required to produce documentary evidence as determined by the chief executive. This evidence may include -
 - receipts.
 - itemised statements,
 - certifications, etc.
 - Time limit on claim
 - 16.1 Without the approval of the chief executive, a claim shall not be paid unless it is submitted within 12 months of -
 - the date of completion of the work; or
 - incurring of the expense; or
 - · the conclusion of the circumstances leading to the claim.

 - regulations outlined for the given locality eg. alcohol management plans.

	3	CHEDULE B
	TRAVELLING AN	D RELIEVING ALLOWANCES
CAT	EGORY AND CONDITIONS OF APPROVAL	ENTITLEMENTS
1. ABS OVE	ENCES NOT EXTENDIN RNIGHT	IG
	ence from headquarters or home east 12 hours	is
	s incurred in purchasing lun	es Lunch - \$26.55 (Capital Cities & High Cost Country ch - \$24.20 (Tier 2 Country Centres) - \$24.20 (Other Country Centres) Dinner - \$45.60 (Capital Cities & High Cost Country - \$41.65 (Tier 2 Country Centres) - \$41.65 (Other Country Centres)
	ence from headquarters or home than 12 hours	is
No allowa circumsta	ance is payable except in the followin nces – an employee is required to purcha: an expensive meal as an integr part of travel (eg. catered lun- during a 1 day conference); OR an employee returns after 6.30p and incurs the cost of purchasing meal.	 \$24.20 (Tier 2 Country Centres) \$24.20 (Other Country Centres) Dinner - \$45.60 (Capital Cities & High Cost Country ch \$41.65 (Tier 2 Country Centres) \$41.65 (Other Country Centres) \$41.65 (Other Country Centres) Dinner - \$45.60 (Capital Cities & High Cost Country
(c) Bre	akfast allowance	
employee 6.00am employee	allowance will be payable where the has to depart from home before and it is not practicable for the to have breakfast at home and multi during the journey.	he - \$21.15 (Tier 2 Country Centres)
		N.B. An incidental allowance is not payable in 1 (a), (b) and (c)

CATEGORY AND CONDITIONS OF APPROVAL		E	NTITLEME	NTS		
2. ABSENCES EXTENDING OVERNIGHT						
An employee shall be paid allowances for costs incurred in purchasing accommodation and/or meals and/or incidentals as set out below.		Pe	r Overnigh	t Stay		
(a) Capital Cities	Capital City	Accommodation	Breakfast	Lunch	Dinner	Incidental Expenses
	Adelaide	\$157.00	\$23.65	\$26.55	\$45.60	\$17.30
	Brisbane	\$201.00	\$23.65	\$26.55		\$17.30
	Canberra	\$165.00	\$23.65	\$26.55	-	\$17.30
	Darwin	\$189.00	\$23.65	\$26.55		\$17.30
	Hobart	\$125.00	\$23.65	\$26.55	\$45.60	\$17.30
	Melbourne	\$173.00	\$23.65	\$26.55		\$17.30
	Perth	\$176.00	\$23.65	\$26.55		\$17.30
	Sydney	\$183.00	\$23.65	\$26.55	\$45.60	\$17.30
(b) High Cost Country	Centre	Accommodation	Breakfast	t Lunch	Dinner	Incidenta
Centres						Expense
	Cairns	\$127.00	\$23.65			\$17.30
	Dalby	\$133.50	\$23.65		\$45.60	\$17.30
	Gladstone	\$138.50	\$23.65		\$45.60	\$17.30
	Gold Coast	\$170.00	\$23.65		\$45.60	\$17.30
	Horn Island	\$169.00	\$23.65		\$45.60	\$17.30
	Mackay	\$153.00	\$23.65	\$26.55	-	\$17.30
	Mt Isa	\$158.50	\$23.65		\$45.60	\$17.30
	Thursday	\$180.00	\$23.65	\$26.55	\$45.60	\$17.30
	Island	8404.50	000.05	000.00	845.00	847.00
	Townsville	\$134.50	\$23.65		\$45.60	\$17.30
	Weipa	\$138.00	\$23.65	\$26.55	\$45.60	\$17.30
	Centre	Accommodati	on Breakf	ast Lun	ch Dinne	
	Destable	0.400.00		C 004		Expense
(c) Tier 2 Country Centres	Bundaberg Emerald Hervey Bay Innisfail Kingaroy Rockhampto Roma Toowoomba		\$21.1	5 \$24.	20 \$41.6	5 \$17.30
d) Other Country		Accommodation	Breakfast	Lunch	Dinner	Incidental Expenses
Centres	L	\$100.00	\$21.15	\$24.20	\$41.65	\$17.30
(e) Private accommodation			Breakfas \$21.15	t Lunch \$24.20		Special Allowand \$35.80
			421.10	¥27.20		400.00
(e.g. with relatives or friends; camping etc.).						
(e.g. with relatives or friends; camping		Brea	kfast	Lunch	Dinner	Incident
(e.g. with relatives or friends; camping etc.).		Breal \$21		Lunch \$24.20	Dinner \$41.65	Incident Expense \$17.30

CATEGORY AND CONDITIONS OF APPROVAL	ENTITLEMENTS			
(g) Accommodation and Incidental Exp meals are supplied at no expense to the employee.	enses – \$17.30 per overnight stay			
CATEGORY AND CONDITIONS OF APPROVAL	ENTITLEMENTS			
3. OPTION TO CLAIM ACTUAL EXPENSES				
An employee may claim actual expenses where the accommodation charges at a particular centre exceed	(i) All accommodation and meals claimed as actuals Actual and reasonable expenses for accommodation and meals			
the amount prescribed for accommodation at that centre or where	PLUS Relevant incidental expenses allowance			
the cost of meals exceeds the total amount prescribed for meals for the	OR			
whole of the employee's absence.	(ii) All meals and some accommodation claimed as			
Such actual expenses are to be reimbursed to the employee subject to	actuals Actual and reasonable expenses for accommodation and meals			
the chief executive being satisfied that	PLUS			
the claim is reasonable and the	Relevant allowances as prescribed in 2 above for			
employee has complied with the general conditions relating to minimum	accommodation not claimed as actual expenses			
standard of accommodation and documentary evidence.	PLUS Relevant incidental expenses allowance			
	OR			
Five situations are shown to clarify the employee's entitlement where actual expenses are claimed by the employee.	(iii) All accommodation claimed as actuals Actual and reasonable expenses for accommodation PLUS			
	Relevant allowances as prescribed in 2 above for meals PLUS			
	Relevant incidental expenses allowance			
	OR			
	(iv) Some accommodation claimed as actuals Actual and reasonable expenses for accommodation PLUS			
	Relevant allowances as prescribed in 2 above for meals and accommodation not claimed as actual expenses			
	PLUS Relevant incidental expenses allowance			
	OR			
	(v) All meals claimed as actuals Actual and reasonable expenses for meals			
	PLUS Relevant allowances as prescribed in 2 above for accommodation			
	PLUS			
	Relevant incidental expenses allowance			

CATEGORY AND CONDITIONS OF APPROVAL	ENTITLEMENTS
4. EXTENDED PERIODS OF RELIEVING OR SPECIAL DUTY	
Where an employee relieves another employee or performs special duty at another centre for an extended period, the employee shall be allowed relieving allowances or expenses as determined hereunder –	
(a) Up to 4 weeks	Relevant allowances as prescribed in 2 above f accommodation, meals and incidentals.
(b) More than 4 weeks	For the whole period of the relieving or special duty, sur- reasonable expenses as negotiated between the employed and the department provided that the employee is not out pocket (ie. not financially disadvantaged in comparison remaining at the employee's usual place of work) during the extended period of relieving or special duty.
	Without limiting the capacity of the parties to negotiate the payment of expenses, the following costs may be taken in consideration –
	 accommodation costs appropriate to the duration the relieving period and the personal fam circumstances of the employee;
	 costs of purchasing or preparing meals for the employee;
	 payment of transfer expenses as prescribed in the Ministerial Directive Transfer and Appointme Expenses in lieu of relieving allowances;
	 use of a government vehicle or compensation f taking own vehicle to the relieving centre a prescribed in the Ministerial Directive Motor Vehic Allowances; and
	reunion visits to the employee's normal centre.
	The agreed arrangements are to be documented to satis any human resource management or financial au

From: Sent: Subject:	Shannon Lowrie Tuesday, 31 July 2012 4:36 PM Request for Quotation - Child Protection Commission of Inquiry
Good afternoon	
-	that the Request for Quotation for recording and transcribing e provided today. Please expect the request tomorrow morning for
Thank you	
Shannon	
Shannon Lowrie Office Manager Queensland Child Pro	otection Commission of Inquiry
Ph. 3405 9776 Fax. 3405 9780 Email. shannon.lowr	ie@childprotectioninquiry.qld.gov.au
Ph. 1300 505 903 Email. info@childpr PO Box 12196	otectioninquiry.qld.gov.au

George Street QLD 4003

From: Sent: Subject: Shannon Lowrie Wednesday, 1 August 2012 11:57 AM Child Protection Commission of Inquiry - Request for Quotation

Importance:

Attachments:

JAG-#1970322-v1-109_1213_RFQ_-_Recording_and_Transcribing.DOC



JAG-#1970322-v1-109_1213_RFQ_-... Good morning

Please find attached a Request for Quotation from the Queensland Child Protection Commission of Inquiry. As detailed in this document, the Commission is seeking recording and transcribing services for its hearings to be held in Brisbane and other locations across Queensland.

Please note the timeframes for this process are tight, however we require your urgent response. Don't hesitate to contact either myself of Julia Duffy, Executive Director (Ph. 3405 9774) if you have any questions or issues.

Please reply to this email to confirm receipt of this request.

Thank you

Shannon

Shannon Lowrie Office Manager Queensland Child Protection Commission of Inquiry

High

Ph. 3405 9776 Fax. 3405 9780 Email. shannon.lowrie@childprotectioninquiry.qld.gov.au

Ph. 1300 505 903 Email. info@childprotectioninquiry.qld.gov.au PO Box 12196 George Street QLD 4003

RTI 150967 :File 1 : Page no 138

From: Sent: To: Cc:	Julia Duffy Thursday, 9 August 2012 3:02 PM Shannon Lowrie Admin Child Protection
Subject:	RE: court reporting tender
only risk is f actually start	ne. As long as they have signed it, I can't see any risk for us. The or them - because we haven't signed it at the time that they are ing to provide services.
Julia	
Original From: Shannon Sent: Thursday To: Julia Duff Cc: Susan Gran Subject: RE:	Lowrie , 9 August 2012 2:05 PM Y
	Julia. I'll save this email with our other paperwork.
the DG. It may	with as well regarding the contract etc, she said she'll pop in gn it (after reviewing it electronically) and then we'll send it up to not be signed by the DG before Monday which isn't ideal but under the there isn't much else we can do. Procurement are aware of what we are
Shannon	
Shannon Lowrie Office Manager Queensland Chi	
Ph. 3405 9786 Fax. 3405 9780 Email. shannon	.lowrie@childprotectioninquiry.qld.gov.au
PO Box 12196 George Street Original From: Julia Du	ildprotectioninquiry.qld.gov.au QLD 4003 Message ffy
To: Shannon Lo	
Cc: Admin Chil Subject:	- court reporting tender
Dear Shannon,	
As discussed, successful sup	I have advised Spark and Cannon that they will be recommended as the plier.
	that they had missed out. They asked for e successful tenderer but I advised I couldn't do that at this stage perwork had not been done.
sch.4/4/6(1), sch.4/4/7(1)(c)(i) name, business
Thanks	
	1

From:	Julia Duffy
Sent:	Tuesday, 7 August 2012 3:11 PM
То:	Shannon Lowrie
Subject:	FW: Response to Request for Quotation
Attachments	: Spark & Cannon Response to RFQ 109.1213 Child Protection Commission of Inquiry QLD.pdf

sch.4/4/6(1) name

From: Sent: Tuesday, 7 August 2012 12:36 PM To: Julia Duffy Cc: Matthew Fowler; Sam Fagan Subject: Response to Request for Quotation

Dear Julia,

Thank you for your consideration of our service for the Child Protection Commission of Inquiry.

It is with great pleasure that Spark & Cannon submits our Response to Request for Quotation as attached.

Should you have any questions, please feel free to contact me and I will be more than happy to assist.

Kind regards,



A tradition of recording and transcription excellence

Please consider the environment before printing this e-mail

Notice: This email contains information which is privileged and confidential and is intended for the recipient. If this has been received in error, please contact the originator and delete this email. The content of this email is the view of the sender or stated author and does not necessarily reflect the view of Spark & Cannon Australasia Pty Limited. We use virus scanning software but exclude all liability for virus or similar in any attachment.

From:	Julia Duffy	
Sent:	Tuesday, 7 August 2012 3:55 PM	
То:	Shannon Lowrie	
Subject:	FW: Response to RFQ 109.1213	
Attachments:	sch.4/4/7(1)(c)(i) business	

From Sent: Tuesday, 7 August 2012 3:55 PM To: Julia Duffy Subject: Response to RFQ 109.1213

Dear Ms Duffy

Please find attached a detailed response from o the above RFQ, as follows:

1. 2.

Please do not hesitate to contact me if you have any queries in relation to the attached.

Kind regards

From:

sch.4/4/7(1)(c)(i) business

Sent: Wednesday, 8 August 2012 10:55 AM

To: Shannon Lowrie

Subject: RE: Response to RFQ 109.1213

Thank you, Shannon. It is only the monitoring fees which are rendered by the hour (ie the first part of Table 1). The transcript price as shown is per 15 minutes.

Kind regards

From: Shannon Lowrie [mailto:Shannon.Lowrie@childprotectioninquiry.qld.gov.au] Sent: Wednesday, August 08, 2012 10:05 AM

То

Subject: RE: Response to RFQ 109.1213

н

Thanks for your email. I will attach your email to the submission rather than getting you to re do it, and will make sure all panel members are aware of this.

Thanks

Shannon

Shannon Lowrie Office Manager Queensland Child Protection Commission of Inquiry

Ph. 3405 9776 Fax. 3405 9780 Email. <u>shannon.lowrie@childprotectioninquiry.qld.gov.au</u>

Ph. 1300 505 903 Email. <u>info@childprotectioninquiry.qld.gov.au</u> PO Box 12196 George Street QLD 4003

From: Sent:

To: Shannon Lowrie **Subject:** RE: Response to RFQ 109.1213

Dear Shannon

sch.4/4/6(1), sch.4/4/7(1)(c)(i), name, business

From: Shannon Lowrie [mailto:Shannon.Lowrie@childprotectioninquiry.qld.gov.au] Sent: Wednesday, August 08, 2012 8:55 AM To Subject: RE: Response to RFQ 109.1213

Hi

Thank you for your submission. This is official confirmation that it has been received.

Thank you

Shannon

Shannon Lowrie Office Manager Queensland Child Protection Commission of Inquiry

Ph. 3405 9776 Fax. 3405 9780 Email. <u>shannon.lowrie@childprotectioninquiry.qld.gov.au</u>

Ph. 1300 505 903 Email. <u>info@childprotectioninquiry.qld.gov.au</u> PO Box 12196 George Street QLD 4003

From: Julia Duffy Sent: Tuesday, 7 August 2012 3:55 PM To: Shannon Lowrie Subject: FW: Response to RFQ 109.1213

From: Sent: Tuesday, 7 August 2012 3:55 PM To: Julia Duffy Subject: Response to RFQ 109.1213

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Auscript	19 September 10-12
Managing Director and CEO: Peter Wyatt	10 12
_evel 22	
179 Turbot Street 1800 287 274	
4/4/7(1)(c)(i)	
Spark and Cannon	24 September
<u></u>	12-2
_vl 6/ 141 Queen StBrisbaneQLD4000	
	26 September
	1-3
	27 September
	10-12
	27 September
	1-3

List of vendor engagement meetings

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sch.4/4/7(1)(c)(i)	
	28 September 10-12
	28 September 1-3

From: Sent: To: Subject: Christopher Ayers Monday 24 September 2012 11:18 AM sch.4/4/7(1)(c)(I) business

Good morning

I would like to take this opportunity to thank you and your team for providing the time to meet with us in relation to the proposed tender that the Department of Justice and Attorney-General will release in the near future.

We mentioned at this meeting last week that we would advise you of the most appropriate contact for the Department if you need further information.

The details are as follows:

Email: procurement@justice.qld.gov.au Phone: Chris Ayers, Manager, Procurement - 07 3227 6481

We request that any future communication with respect to the tender process for the outsourcing of Court recording and transcription services must be facilitated through the DJAG Procurement unit.

Kind Regards

Regards

Chris Ayers Manager Procurement Corporate Services Division Justice and Attorney General christopher.ayers@justice.qld.gov.au Phone: 07 3227 6481 Fax 07 3239 0307

Lynette Lawrence		
From: Sent: To: Subject:	Sch.4/4/7(1)(c)(i) business Monday, 7 January 2013 3:44 AM Christopher Ayers RE: Transcription and Recording Services Tender 116.1213 - STRICTLY CONFIDENTIAL	
Attachments:		
Dear M Please find attach	ed a letter from regarding the above Tender.	
Kind regards		
Sent: 22 November To: Christopher Ay		
transcription and	vise you that the Invitation to Offer documentation for the recording services has now been released and is available on the ent Tender Website at	
https://secure.publicworks.qld.gov.au/etender/tender/search/tender-searc h.do?action=advanced-tender-search-open-tender&orderBy=closeDate		
	ided this advice as it has been registered that your organisation in being able to provide these services.	
Please note that the Invitation will close at 9:00am 7 January 2013 and that an industry briefing will be provided. All relevant information is contained within the documentation that can be downloaded from the aforementioned website.		
Regards		
Chris Ayers Manager Procuremen Corporate Services Justice and Attorn christopher.ayers@ Phone: 07 3227 648 Fax 07 3239 0307	Division ey General justice.qld.gov.au	

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