



[Unsubscribe](#)



Hi Toni,  
I have the inclusions on my desk for this letter. the letter still needs to be on DJAG letterhead and have Steve's signature at the bottom.

Let me know if you need me to do any more in relation to this to progress the letter to Steve?

Nicole

*Nicole Langford* | Senior Service Support Officer  
Youth Justice Practice Improvement |  
Youth Justice Policy, Performance, Programs & Practice | Department of Justice & Attorney General  
Level 25/50 Ann St Brisbane  
T: 07 30330810 |  
[nicole.langford@justice.qld.gov.au](mailto:nicole.langford@justice.qld.gov.au)

---

**From:** Nicole M Langford  
**Sent:** Friday, 26 April 2013 4:19 PM  
**To:** Toni Craig  
**Subject:** Brief for letter to Victim in Cairns

Toni,

Brief attached regarding letter to Ms Margaret Herbohn. Let me know if you require any additional info or edits

Nicole

*Nicole Langford* | Senior Service Support Officer  
Youth Justice Practice Improvement |  
Youth Justice Policy, Performance, Programs & Practice | Department of Justice & Attorney General  
Level 25/50 Ann St Brisbane  
T: 07 30330810 |  
[nicole.langford@justice.qld.gov.au](mailto:nicole.langford@justice.qld.gov.au)

100

5

We record this information in the Victim Information Register, which can only be accessed by approved departmental officers.

**This information is kept confidential. Please refer to the Privacy notice overleaf.**

Details ☐ Mr

 Mrs

Miss

MS

 Other

Surname

## Given names

**Address for correspondence**

Number Street/Road

Suburb/Town/City

Postcode

Telephone number

Date and time of offence or alleged offence

## Location

Name of offender / alleged offender

(Under Section 16(2) of the Victims of Crime Assistance Act 2009 the relevant agency can provide you with these details),

### Details of Investigating Police Officer/Station

### Details of offences/alleged offences

Date of court appearance

if applicable

Location of court

if applicable

Sentence imposed

if applicable

## Bail details

if applicable

The Victim Information Register Officer will normally communicate with registered persons in writing. If this is not suitable or if you need another person to assist you, please outline the reasons below.

**Complete the following only if you are not the direct victim.**

Name of victim

## Your relationship to victim

Please ensure that you read the undertaking and sign your name on the reverse side of this form.

This section must be completed:

I \_\_\_\_\_ request that my details be entered onto the Victim Information Register operated by the Department of Justice and Attorney-General. I understand that my details will be kept on the register until either I notify the Department of Justice and Attorney-General in writing that I wish my details to be removed or the court order to which the young person is subject expires.

I understand and accept that the information supplied through the register is confidential.

I agree not to publicly release any information supplied to me by the register.

I agree no to use any information supplied to me by the register for any unlawful purpose which could cause harm or detriment to any person.

I understand and accept that if I choose not to disclose my home address, or fail to advise of a change of address, that the Department of Justice and Attorney-General may not be able to provide a complete service to me.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Please enclose before posting a **photocopy** of a document in order for your signature to be verified, eg driver's licence or passport. **Do not send original documents**



Queensland Government

## Youth justice

You are here: Home >

### Victim Information Register

## Victim Information Register

The Victim Information Register provides current information to registered victims about young people who have committed crimes against the person.

Information is available to:

- a victim of crime committed against the person
- a family member or dependent of a person who has been a victim of a crime

against the person

- a person who has intervened to help a person who has been the victim of a crime committed against the person; and

Information about the convicted offender can be provided to a registered victim, if the young person who commits a prescribed offence against the victim:

1. is convicted of the offence; and
2. sentenced to imprisonment or detention.

### Type of Information You Can Receive

Information available includes:

- The start date and length of sentence imposed on a young offender,
- Eligibility dates for the young offender release under a supervised release order,
- Release date from detention and final discharge date,
- Whether the young offender has been transferred interstate or overseas under a scheme for the transfer of persons imprisoned or detained under sentence,
- Further cumulative sentences imposed on a young offender while in custody for the offence.

Information is provided under s.16 (2) of the *Victims of Crime Assistance Act 2009* (<http://www.legislation.qld.gov.au/LEGISLTN/CURRENT/V/VictCrimAsA09.pdf>).

Information provided about young offenders is supplied to assist victims of crime and should be treated as confidential.

## Registration/Further Information



To find out if you are eligible to receive information or for more information about the Victim Information Register, please contact: Youth Justice Practice Improvement, phone (07) 3033 0826.

Last reviewed 14 February 2013

Last updated 14 February 2013

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Queensland Government( <http://www.qld.gov.au/> )

## Support services

available to victims of crime

Victims LinkUp is a phone service providing a central point of contact for victims, their families and friends.

Victims' needs will be assessed and supported by trained information officers who will provide information on available government and non-government support services, including confidential services specifically aimed to support victims of crime.

You can also use our website to search for existing support services for victims of crime in your area ([www.justice.qld.gov.au](http://www.justice.qld.gov.au)).

Some of the services\* available to victims of crime through Victims LinkUp include:

- » support for victims of domestic violence
- » support for victims of sexual abuse and sexual assault
- » court support
- » support for victims under 18
- » support for indigenous victims of crime
- » support for relatives of homicide victims
- » legal support for victims.

\* Most services are free of charge, but victims will be advised if a fee is payable for a specific service.



## Contact Victims LinkUp

Visit [www.justice.qld.gov.au](http://www.justice.qld.gov.au)

Call 1300 546 587 between 8.30am and 5pm weekdays (not including public holidays) and speak to an information officer.

For a translator and interpreter service call 131 450 and ask for Victim Assist Queensland.

### Write to us

You can also email us at:  
[victimslinkup@justice.qld.gov.au](mailto:victimslinkup@justice.qld.gov.au)

Otherwise send a letter to:  
Victim Assist Queensland  
GPO Box 149  
Brisbane, Queensland, 4001

The *Victims of Crime Assistance Act 2009* provides for the Victim Assist Queensland financial assistance scheme. A copy is available on our website [www.justice.qld.gov.au](http://www.justice.qld.gov.au).



## Victim Assist Queensland



» Supporting victims of crime in Queensland to access services and financial assistance

Call 1300 546 587

Tomorrow's Queensland: strong, green, smart, healthy and fair

## What is Victim Assist Queensland?

Victim Assist Queensland is a new assistance scheme that provides access to specialised support services and financial assistance to help victims of crime recover and get their lives back on track.

Financial assistance is available to victims of crime to help pay for or reimburse the costs of goods and services that they need to help them recover from the physical and psychological effects of a violent crime.

A victim is eligible to receive financial assistance from Victim Assist Queensland if the crime that resulted in the injury (physical or psychological) or death of a person in Queensland has been reported.

Victims of crime can apply for assistance immediately and directly to Victim Assist Queensland and do not have to go through the court system. There are time limits for applying. Call 1300 546 587 or go to our website at [www.justice.qld.gov.au](http://www.justice.qld.gov.au) for information.



## Financial assistance available

Victims of crime who can apply for financial assistance include:

- primary victims (people who are injured as a direct result of an act of violence committed against them)
- related victims (people who, at the time of the act of violence were close family members of, or dependants of, a primary victim who died as a result of an act of violence).

For acts of violence that occurred on or after 1 December 2009:

- witness secondary victims (people who are injured as a direct result of witnessing an act of violence).
- parent secondary victims (parents or guardians injured as a direct result of an act of violence against their child under the age of 18).

Applications for assistance will be assessed by a government assessor in Victim Assist Queensland. If a person is found eligible and depending on the type of victim, financial assistance can be provided to cover:

- counselling expenses
- medical and dental expenses
- reasonable incidental travel expenses
- loss of earnings up to \$20,000
- interim assistance up to \$6,000
- funeral expenses up to \$6,000
- in exceptional circumstances, other reasonable costs related to the recovery of the victim from the act of violence
- up to \$500 to cover legal expenses.

Primary victims may also receive a special financial assistance payment between \$130 and \$10,000 in acknowledgement of the act of violence committed against them.

## How to apply for financial assistance

To apply for financial assistance you must:

- have reported the act of violence (to the police in most instances\*)
- send Victim Assist Queensland a completed financial assistance application form. This will include consent for Victim Assist Queensland to obtain further information on the applicant, the act of violence and the injury if required
- attach a medical certificate form to your application that has been completed by a doctor stating that you were injured (physically or psychologically) as a result of the act of violence.

It is important you keep proof of payments made, such as invoices, receipts and statements for expenses you wish to claim.

More information and all approved application forms and medical certificate forms are available at [www.justice.qld.gov.au](http://www.justice.qld.gov.au) or by calling Victims Linkup on 1300 546 587.

\* For special victims, including children under the age of 18, victims with an impaired capacity and victims of sexual assault, the act of violence can be reported to their doctor, counsellor or psychologist.







1300 364 277  
www.raq.org.au

Published on *Relationships Australia Queensland* (<http://www.raq.org.au>)

[Home](#) > Victims Counselling and Support Service

# Victims Counselling and Support Service

Victims Counselling and Support Service

Counselling

Face to face

Phone

## Single Proposition Message:

The Victims Counselling and Support Service is a counselling and support service provided to Queensland residents who have been personally affected by crime, either directly or indirectly .

Services offered include:

- Face to face counselling and support at various Queensland locations as listed below
- Telephone counselling and support throughout Queensland
- Information
- Referrals to appropriate services

The Victims Counselling and Support Service (VCSS) can be contacted throughout Queensland on 1300 139 703. This contact number is available 24 hours a day, 7 days a week for information, referral and counselling appointments.

The main focus of the Victims Counselling and Support Service is to assist people who have been personally affected by crime to manage the situation as best they can and to provide them with resources to assist them to resume their lives.

The service involves talking with a counsellor about any difficulties that you are experiencing or any support you may require such as:

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The service involves talking with a counsellor about any difficulties that you are experiencing or any support you may require such as:

The main focus of the Victims Counselling and Support Service is to assist people who have been personally affected by crime to manage the situation as best they can and to provide them with resources to assist them to resume their lives.

The Victims Counselling and Support service is available to assist people living in Queensland who have been personally impacted by crime including:

- Victims of crime – (excluding children under 6 years)
  - Family members and friends of victims of crime
  - Witnesses of crime
- 
- Assistance working through the emotional and psychological impact of crime.
  - Assistance coping with fears and anxieties.
  - Assistance with writing a Victim Impact Statement
  - Assistance with applying for financial assistance
  - Assistance in understanding the justice system.
  - Provision of information and referrals to other appropriate services when required.

The Victims Counselling and Support Service (VCSS) can be contacted throughout Queensland on **1300 139 703**. This contact number is available 24 hours a day for information, referral and counselling appointments

## Locations

See map: [Google Maps](#)

See map: [Google Maps](#)

See map: [Google Maps](#)

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See map: [Google Maps](#)

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**Issues:** abuse      anxiety      arson      attempted murder      bashing  
break and enter      childhood sexual abuse      domestic violence      family  
violence      fear      grief      murder      physical abuse      physical  
assault      physical violence      rape      robbery      sexual abuse  
sexual assault      sexual violence      victim of crime      violence  
witness      witness of crime

Relationships Australia Queensland | Counselling - Support - Mediation

Source URL: <http://www.raq.org.au/services/counselling/victims-counselling-and-support-service>



1300 364 277  
www.raq.org.au

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[Home](#) > Far North Queensland (Cairns)

## Far North Queensland (Cairns)

Far North Queensland (Cairns)

**Administrative Region:**

Cairns & Far North Queensland

Opening Hours

**Work Hours:**

**Monday:** 9:00 am - 7:30 pm

**Tuesday:** 9:00 am - 5:00 pm

**Wednesday:** 9:00 am - 7:30 pm

**Thursday:** 9:00 am - 5:00 pm

**Friday:** 9:00 am - 5:00 pm

**Saturday:** Closed

**Sunday:** Closed

The venue is co-located with the FRC Cairns venue.

The venue is co-located with the FRC Cairns venue.

### Location

Australia

16° 55' 17.9724" S, 145° 46' 24.8664" E

Public Transport

**Buses:** The Central Bus Station is two blocks away from the venue.

**Trains:** Cairns Central Station is two blocks away from the venue.

**Ferries:** NA

**Access and Parking Directions:**

The Cairns FRC is located in central Cairns, and parking is available on the street outside of the venue.

Clients need to be aware that street parking incurs a cost for meters.

Facilities

**Payment Facilities:** Cash

Cheque

EFTPOS

Credit card

**Other Facilities:** Disabled access

Disabled toilets

**Services:** The Children's Contact Service

Supporting Children after Separation

Victims Counselling and Support Service

Relationships Australia Queensland | Counselling - Support - Mediation

**Source URL:** <http://www.raq.org.au/venues/cairns-far-north-queensland/far-north-queensland-cairns>

## Deaunt Graham

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**From:** Jane Crichton on behalf of OADG Youth Justice Mailbox/Calendar  
**Sent:** Wednesday, 24 April 2013 9:45 AM  
**To:** Alex Robynson  
**Cc:** Louise C Witte; OADG Youth Justice Mailbox/Calendar  
**Subject:** FW: Response to Bootcamp relocation decision

Hello Alex

As discussed, please find herewith email from [redacted] from Kuranda.

Regards

Jane.

**Jane Crichton** | Business Services Officer  
Office of the Assistant Director-General | Youth Justice | [Department of Justice and Attorney-General](#)

Level 25, State Law Building  
50 Ann Street, Brisbane Qld 4001  
T: 07 3033 0878 | E: [jane.crichton@justice.qld.gov.au](mailto:jane.crichton@justice.qld.gov.au);

**From:** [redacted]  
**Sent:** Wednesday, 24 April 2013 9:43 AM  
**To:** Jane Crichton  
**Cc:** OADG Youth Justice Mailbox/Calendar  
**Subject:** Response to Bootcamp relocation decision

Hello Jane,

Please express our personal thanks to the Attorney-General for not only listening to the grievances of Kuranda residents, but for taking prompt and decisive action on the matter. I can only reiterate that there is widespread support in the community for the Boot Camp concept, it was the location in a residential area which was so baffling.

The small residents group to which we belong has provided our three local MPs, who met with us on Monday, with the Minutes of that meeting.

Thank you and regards,

On 19/4/13 4:36 PM, "Jane Crichton" <[Jane.Crichton@justice.qld.gov.au](mailto:Jane.Crichton@justice.qld.gov.au)> wrote:

I refer to your email dated 2 April 2013 - please find attached herewith a response to your email.

Thank you and regards

Jane Crichton.

**Jane Crichton** | Business Services Officer  
Office of the Assistant Director-General | Youth Justice | [Department of Justice and Attorney-General](#) <<http://www.justice.qld.gov.au/>>

Level 25, State Law Building

50 Ann Street, Brisbane Qld 4001

T: 07 3033 0878 | E: [jane.crichton@justice.qld.gov.au](mailto:jane.crichton@justice.qld.gov.au) <<mailto:jane.crichton@justice.qld.gov.au>> ;

## Deaunt Graham

---

**From:** Jane Crichton  
**Sent:** Wednesday, 24 April 2013 9:47 AM  
**To:** [REDACTED]  
**Cc:** OADG Youth Justice Mailbox/Calendar  
**Subject:** RE: Response to Bootcamp relocation decision

Hello [REDACTED] dress

Thank you very much for your email.

I have forwarded your email on to the Attorney-General's office.

Thank you and regards

Jane.

**Jane Crichton** | Business Services Officer  
Office of the Assistant Director-General | Youth Justice | [Department of Justice and Attorney-General](#)

Level 25, State Law Building  
50 Ann Street, Brisbane Qld 4001  
T: 07 3033 0878 | E: [jane.crichton@justice.qld.gov.au](mailto:jane.crichton@justice.qld.gov.au);

**From:** [REDACTED]  
**Sent:** Wednesday, 24 April 2013 9:43 AM  
**To:** Jane Crichton  
**Cc:** OADG Youth Justice Mailbox/Calendar  
**Subject:** Response to Bootcamp relocation decision

Hello Jane,

Please express our personal thanks to the Attorney-General for not only listening to the grievances of Kuranda residents, but for taking prompt and decisive action on the matter. I can only reiterate that there is widespread support in the community for the Boot Camp concept, it was the location in a residential area which was so baffling.

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Thank you and regards

Jane Crichton.

**Jane Crichton** | Business Services Officer  
Office of the Assistant Director-General | Youth Justice | [Department of Justice and Attorney-General](#) <http://www.justice.qld.gov.au/>

Level 25, State Law Building

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## Deaunt Graham

---

**From:** Matthew Statham  
**Sent:** Wednesday, 24 April 2013 11:05 AM  
**To:** Michael Rheinberger  
**Subject:** FW: advice - procurement options should boot camp service agreement be terminated

FYI – contacted Carol to discuss and she will be calling me back after lunch.

Cheers

**Matthew Statham** | Principal Program Officer  
Youth Justice Policy and Programs  
Youth Justice Policy, Performance, Programs and Practice  
Department of Justice and Attorney-General

Level 25, 50 Ann St, Brisbane  
T: 07 3008 5862 |

---

**From:** Matthew Statham  
**Sent:** Wednesday, 24 April 2013 11:03 AM  
**To:** Carol Mackay  
**Cc:** Michael Rheinberger  
**Subject:** advice - procurement options should boot camp service agreement be terminated

Hi Carol,

As you may know DJAG has recently commenced delivery of the Sentenced Youth Boot Camp program in Cairns and Early Intervention Youth Boot Camp Program in Gold Coast.

Unfortunately, there have been a number of recent issues with the delivery of the residential component of the Sentenced Youth Boot Camp in Cairns.

This has lead to the Director-General, DJAG sending the provider Safe Pathways a show cause notice under section 14, Service Agreement Part A - Standards Terms of Funding (attached).

The show cause letter outlines a number of issues relating to the compliance of the Safe Pathways service agreement

The show cause letter requests the organisation to respond within seven days of receipt of the notice to the issues identified.

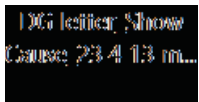
The Department intends to review the Safe Pathways submission to assess whether it satisfactorily addresses the concerns raised above and mitigates the ongoing risk before providing advice on whether any further action will be taken.

Action taken in relation to this notice will relate to section 14(e) or section 14(f) of Part A of the service agreement.

Considering that DJAG has utilised a Department of Communities, Child Safety Disability Services procurement and contract management process I was hoping you could provide some advice on the options to the department in the event that Section 14(f) is applied. These options are associated with the procurement of another provider to deliver the remainder of the boot camp program. E.g. the department utilises the selection process that occurred for this program to select the service provider that ranked 2<sup>nd</sup> in merit or the department has to initiate a new procurement process - could that include the option of a negotiated tender process.

If you could provide this advice as soon as possible that would be great. DJAG would like to know what options they have from a procurement perspective in the event that the Director-General terminates the Safe Pathways service agreement.

Thanks, Matt



**Matthew Statham** | Principal Program Officer  
Youth Justice Policy and Programs  
Youth Justice Policy, Performance, Programs and Practice  
Department of Justice and Attorney-General

Level 25, 50 Ann St, Brisbane  
T: 07 3008 5862 |

## Deaunt Graham

---

**From:** Jane Crichton  
**Sent:** Wednesday, 24 April 2013 12:51 PM  
**To:** Ministerial Correspondence Unit; DG Correspondence  
**Cc:** OADG Youth Justice Mailbox/Calendar  
**Subject:** Extension to boot camp briefs

Hello

Due to the incident at Kuranda, the following are files that require amendment:

- MCAR 550188sch.4/4/6(1) name
- JAG# 2161445
- JAG# 2162127
- JAG# 2161490
- JAG# 2164279
- JAG# 2161094

Could I please request an extension to COB Tuesday 30 April 2013?

Regards

Jane.

**Jane Crichton** | Business Services Officer  
Office of the Assistant Director-General | Youth Justice | [Department of Justice and Attorney-General](#)

Level 25, State Law Building  
50 Ann Street, Brisbane Qld 4001  
T: 07 3033 0878 | E: [jane.crichton@justice.qld.gov.au](mailto:jane.crichton@justice.qld.gov.au);

Let me know if you are having any issues.

Thanks

Vivien Jones | Asst Corro Officer |

Executive Services |

Department of Justice and Attorney-General Level 18, State Law Building | T: 07 3406 7734

**From:** Media Statements QLD <statements@qld.gov.au>  
**Sent:** Tuesday, 23 April 2013 3:16 PM  
**To:** Tamara Roudenko  
**Subject:** Cairns boot camp to be moved



Attorney-General and Minister for Justice  
The Honourable Jarrod Bleijie

## Cairns boot camp to be moved

Attorney-General and Minister for Justice Jarrod Bleijie has ordered his department to look for another location for the Cairns boot camp.

Mr Bleijie said the current site at Kuranda was no longer appropriate, following an incident at the weekend.

"What occurred at Kuranda was absolutely unacceptable," Mr Bleijie said.

"I am keenly aware of the misgivings of the local community. I share their concerns and I've made it clear that this cannot happen again."

The current camp's operator, Safe Pathways, will be issued with a Show Cause notice.

It will have seven business days to give reasons why its agreement to provide the service should not be terminated.

Mr Bleijie said the area's youth crime rate meant it was vital a boot camp remained in the Cairns region.

"I am considering all options," Mr Bleijie said.

"Our boot camps aren't band camps. While they are designed to encourage young people away from a life of crime, we won't tolerate anti-social behaviour.

"Youth crime is a serious issue that is of huge concern to myself and local residents, and I ask the Cairns community to work with us to address it at all levels.

"Making the tough decisions is never easy, but we are committed to fixing the former Labor Government's slap on the wrist approach, which bred a generation of arrogant repeat offenders."

**[ENDS]** 23 April 2013

**Media Contact:** Ashley McDermid 0412 731 355

[Unsubscribe](#)

## Deaunt Graham

**From:** sch.4/4/6(1) name, email address  
**Sent:** Wednesday, 24 April 2013 9:43 AM  
**To:** Jane Crichton  
**Cc:** OADG Youth Justice Mailbox/Calendar  
**Subject:** Response to Bootcamp relocation decision

Hello Jane,

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**Jane Crichton** | Business Services Officer  
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